

**HOW SHOULD WE MEASURE *CONSUMER CONFIDENCE (SENTIMENT)*?
Evidence from the Michigan Survey of Consumers**

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Abstract

The Michigan Index of Consumer Sentiment (ICS) and other indices of consumer confidence are prominent in public discourse on the economy but have little presence in modern economic research. The sparsity of modern research follows an earlier period when economists scrutinized in some depth the methods and data used to produce consumer confidence indices. The literature to date has focused on the predictive power of the survey data used to form the indices; there has been very little study of their micro foundations. This paper analyzes the responses to eight expectations questions that have appeared on the Michigan Survey of Consumers in the period June 2002 through May 2003. Four questions elicit micro and macroeconomic expectations in the traditional qualitative manner; two are components of the ICS. Four questions use a “percent chance” format to elicit subjective probabilities of micro and macroeconomic events; versions of these questions have previously appeared in the Survey of Economic Expectations.

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1. Introduction

In April 2001, concern about the state of the U. S. economy was evident in a *New York Times* headline declaring “Confidence of Consumers at 8-year Low” and in an *Economist* story reporting that “Consumer confidence is now down to the same level as when America went into recession in 1990.” Two years later, in February 2003, *Reuters* reported “Consumer Sentiment Hits 9-Year Low.”¹ The *Times*, *Economist*, and *Reuters* reports stated that their conclusions were based on an index issued monthly by the University of Michigan, but did not describe the index. Apparently, the meaning and measurement of *consumer confidence* were considered sufficiently well known as not to require explanation. Indeed, the Michigan Index of Consumer Sentiment is reported regularly in the media, along with commentary on its significance for the economy. So is another one, the Consumer Confidence Index issued monthly by the Conference Board.

The Michigan index was developed a half-century ago by George Katona and colleagues at the Survey Research Center of the University of Michigan (see Curtin, 1982). The Conference Board index has been issued since 1967 (see Linden, 1982). Both indices aggregate survey responses to a set of questions about current and expected economic conditions. The Michigan index is described in Appendix A, which is taken from the code book of the Michigan Survey of Consumers. The Conference Board appears not to make public its specific questions.

Notwithstanding their prominence in public discussions of the economy, the Michigan and Conference Board indices have little presence in modern economic research. Neither *consumer confidence* nor *consumer sentiment* appears in the *Journal of Economic Literature* Subject Index of

¹ David Leonhardt, the *New York Times*, Business Section, April 13, 2001; *The Economist*, April 21, 2001, page 23; *Reuters*, February 28, 2003, 10:32 AM.

Journal Articles. A search for the two terms in *EconLit* revealed 78 occurrences in the abstracts of articles and discussion papers published from 1969 through February 2003, but relatively few of these were in “mainstream” economics journals. The research that has been performed has mainly sought to evaluate the predictive power of the Michigan and Conference Board indices in forecasting aggregate consumption and other macroeconomic variables.

The sparsity of modern research follows an earlier period when economists scrutinized in some depth the methods and data used to produce consumer confidence indices. In the 1940s, the U.S. Federal Reserve Board began to fund an annual Survey of Consumer Finances, conducted by the University of Michigan Survey Research Center (SRC), that posed qualitative questions of the type used to form the Index of Consumer Sentiment. The usefulness of such questions was controversial and the Federal Reserve Board appointed a committee to assess their value. The Federal Reserve Consultant Committee on Consumer Survey Statistics (1955), known informally as the Smithies Committee for its chair Arthur Smithies, issued findings that questioned the predictive power of the SRC data. The negative findings of the Committee were challenged by SRC researchers, notably Katona (1957). A contentious conference followed (National Bureau of Economic Research, 1960). Then Juster (1964) reported an intensive study, drawing largely negative conclusions, on the predictive usefulness of qualitative approaches to elicitation of consumer expectations. By the mid-1960s, opinion among mainstream economists was firmly negative. However, SRC continued to perform its consumer surveys and to publish aggregated findings in its Index of Consumer Sentiment.

Economists today may be inclined to regard the prominence of consumer confidence indices in public discussions of the economy as no more than an illustration of how little the public understands serious economic research. However, there should be more to it than that. Economists who study the decision making of consumers, firms, and governments should want to learn how these agents use publicly available economic information. We should, moreover, want to improve the quality of such public information. For these reasons, economists should examine the production and utilization of consumer confidence indices. Going further, we should endeavor to develop measures that improve on the ones now available.

Various types of research can shed light on these matters, in differing respects. The literature to date has focused on the predictive power of the data used to form consumer confidence indices. The Smithies Committee, as well as Tobin (1959) and Juster (1964), recommended that predictive power be evaluated by the ability of individual survey responses to predict subsequent individual outcomes (e.g., durable goods expenditures) reported later in re-interviews. However, Katona (1957) and Mueller (1957) argued that aggregate predictive tests are equally relevant. Recent studies have used aggregate time series data to perform macro predictive tests broadly of the form advocated by Katona and Mueller. The standard practice has been to regress an outcome of interest on a consumer confidence index and other economic indicators. The value of the index is then measured by its estimated coefficient in the regression, statistical significance, or contribution to R^2 . See, for example, Batchelor and Dua (1998), Carroll, Fuhrer, and Wilcox (1994), Fuhrer (1988), Kumar, Leone, and Gaskins (1995), Madsen and McAleer (2000), and Matsusaka and Sbordone (1995).

Although aggregate predictive tests may be useful, we believe that the Smithies Committee

was correct to recommend study of the micro foundations of consumer confidence indices. Examination of the wording of the Michigan questions indicates inherent weaknesses that we have found commonplace in attitudinal research (see Manski, 1990; Dominitz and Manski, 1997a, 1997b, 1999; Das, Dominitz, and van Soest; 1999). One obvious problem is that the events about which respondents are queried are remarkably vague. Another is that the expectations questions posed do not permit respondents to express uncertainty. Consider, for example, the question:

“Now looking ahead – do you think that a year from now you (and your family living there) will be better off financially, or worse off, or just about the same as now?”

How do respondents interpret the phrase “better off financially?” Do different respondents interpret the phrase in the same way? How do respondents who are uncertain of their future prospects answer the question? We believe that empirical research addressing these and related issues is essential if we are to understand the Michigan index and improve on it. This paper presents such research.

The data analyzed here are responses to eight expectations questions that have appeared on the Survey of Consumers in the period June 2002 through May 2003. Four questions elicit micro and macroeconomic expectations in the traditional qualitative manner, and two of these questions are components of the Index of Consumer Sentiment. The other four questions use a “percent chance” format to elicit subjective probabilities of micro and macroeconomic events; versions of these questions have previously appeared in our own Survey of Economic Expectations (Dominitz and Manski, 1997a, 1997b).

Section 2 describes the expectations data collected in the Survey of Consumers. In Section 3, we examine month-to-month temporal fluctuations in the central tendency of these expectations. Section 4 analyzes the cross-sectional variation of expectations with personal attributes. Section 5

uses re-interviews of respondents to study the temporal stability and variability of individual expectations. Drawing lessons from the findings, Section 6 concludes with a set of questions regarding effective conceptualization and measurement of consumer confidence.

2. Measures of Expectations in the Survey of Consumers

2.1. The Index of Consumer Sentiment (ICS)

As documented in Appendix A, the ICS is currently constructed based on responses to five questions asked in the Survey of Consumers. These five questions concern two assessments of current outcomes—family finances and “buying conditions”—and three assessments of future outcomes—family finances in the year ahead, business conditions in the year ahead, and aggregate economic conditions over the next five years. When the Survey of Consumers was initiated in the early 1950s, responses to a price expectations questions were also included in what was referred to as the “index of consumer attitudes” (Mueller, 1957). Approximately four years into this Survey Research Center program, one of the principal investigators stated, “Tentatively, the six components of the index have been given equal weight” (Mueller, 1957, p. 949). The remaining five components are still given equal weight.

The ICS is constructed as follows: For each question, the *relative score* is calculated as (a) the difference between the percentage of respondents giving “favorable” responses and the percentage giving “unfavorable” responses plus (b) the value 100. Then, the ICS equals (a) the sum

of the five relative scores divided by 6.7558 (the sum of the relative scores in 1966) plus (b) a constant to “correct for” changes in sample design over the history of the survey.

2.2. Qualitative and Quantitative Expectations Questions

The four longstanding Michigan qualitative expectations questions whose responses we study are listed in Appendix B. These questions, each of which has a 12-month forecast horizon, concern expectations of the change in family finances (PEXP), family income (INEXQ1), and national business conditions (BEXP), as well as expectations of the level (e.g., “good” or “bad”) of business conditions (BUS12). With the exception of BUS12, these questions have three response options, exemplified by the question on family finances discussed in the introduction. Throughout this paper we analyze BUS12 as a three-response question as well. To do so, we aggregate the “good” and “qualified good” responses, and likewise aggregate the “bad” and “qualified bad” responses.

Six “percent chance” questions have been asked in the Michigan survey since June 2002. These questions are listed in Appendix C. These questions have been designed to elicit interpersonally comparable expectations of well-defined events. Importantly, the questions elicit expectations in the form called for by modern economic theory; that is, in the form of subjective probabilities.

One may contrast the qualitative assessments in the Michigan questions with, for example, the following probabilistic assessment of personal income (V252):

“What do you think is the percent chance that your income in the next twelve months will be

higher than your income in the past twelve months?”

We analyze responses to question V252 and three other probabilistic questions with one-year forecast horizons. These questions concern the chance that a mutual fund investment will increase in value (V250), the chance that the respondent will lose his or her job (V255), and, conditional on the loss of this job, the chance the respondent would find and accept an “equally good job” (V256).

With the exception of the mutual fund question, these questions have been asked in the Survey of Economic Expectations (SEE) since 1994. We discuss the origins of these SEE questions in Dominitz and Manski (1997a, 1997b). A set of mutual fund expectations questions, similar to those asked in the Michigan survey, were asked in SEE from 1999 through 2001. Responses to these questions, discussed in Section 3, have not previously been analyzed.²

2.3. Surveys of Consumers: June 2002 – May 2003

Each month, the Survey of Consumers is completed by telephone by approximately 500 adult men and women who live in the coterminous United States. Michigan has adopted a rotating panel design for this survey, in which the majority of individuals (approximately 60%) are first time respondents from whom re-interviews will be attempted six months thereafter. Thus, over the 12-month period of our analysis, we obtain data in each of the final six months from re-interviews of approximately 200 of the 300 individuals who were in the sample six months earlier and had not previously been interviewed. The following table describes the sample of respondents from June

² SEE respondents were asked to report the highest and lowest possible (one-year ahead) value for a \$1000 investment today in a mutual fund. These responses were then used to select a sequence of threshold values X for questions of this form: “What do you think is the percent chance (or chances out of 100) that, one year from now, this investment would be worth over \$X?” For each respondent, one such value was 1000, yielding a question equivalent to V250.

2002 to May 2003:

Month	Total Number of Respondents	Number of Initial Interviews	Number of Re-Interviews	Re-Interview Response Rate
Jun-02	501	301	200	---
Jul-02	501	300	201	---
Aug-02	500	291	209	---
Sep-02	501	300	201	---
Oct-02	502	295	207	---
Nov-02	504	304	200	---
Dec-02	500	290	210	0.70
Jan-03	501	285	216	0.72
Feb-03	501	296	205	0.70
Mar-03	504	295	209	0.70
Apr-03	500	293	207	0.70
May-03	500	293	207	0.68

Observe that the total sample varies only from 500 to 504 observations each month over this time period. The initial interviews each month are 12 independent random samples of size 285 to 304. The panel component of the survey yields a total sample size of 1254 individuals, with a re-interview response rate ranging from 68% (Nov-02 to May-03) to 72% (Jul-02 to Jan-03).

Calculation of the ICS includes responses given by both initial-interview and re-interview respondents. In Section 3, we follow this practice to describe temporal fluctuations of the distribution of expectations. However, in Section 4, where we describe the cross-sectional variation of expectations, we only use data from initial interviews to avoid double counting sample members. In Section 5, where we analyze temporal fluctuations of individual expectations, we restrict attention to those who completed both an initial interview during the period Jun-02 through Dec-02 and a re-interview during the period Jan-03 through May-03.

3. Temporal Fluctuations in the Distribution of Expectations

The main use of the ICS has been to measure temporal fluctuations in consumer confidence. The index aggregates responses to disparate questions with ordinal response categories. Hence, there is no clear meaning to the magnitude of changes over time in the index. Indeed, even the direction of change in the ICS is not clearly interpretable if responses to the component questions move in different directions.

To obtain a clear sense of temporal fluctuations, we examine the month-to-month variation in responses to each question, one at a time. We also compare the responses to related qualitative and percent-chance questions. The empirical findings are reported in Tables 1 and 2.

3.1. ICS Qualitative Expectations

In a pattern that recurs throughout our analysis of qualitative expectations, Tables 1A and 1B show much greater month-to-month volatility in responses to the macroeconomic expectations question concerning national business conditions (BUS12) than to the personal expectations question concerning family finances (PEXP). We show below the range of frequencies (as a percentage of the sample) giving favorable or unfavorable responses, and the difference in these percentages plus 100 (i.e., the ICS relative score):

		minimum	(month)	maximum	(month)
BUS12	% good	26.6	Feb-03	54.4	May-03
	% bad	34.7	Jun-02	62.1	Mar-03
	% good - % bad + 100	65.5	Mar-03	118.4	May-03
PEXP	% better	37.9	Jan-03	43.8	May-03
	% worse	5.6	Jun-02	12.6	Jan-03
	% better - % worse +100	125.4	Jan-03	137.1	Jun-02

Observe that the ICS relative score for BUS12 rises from a 12-month minimum of 65.5 in Mar-03 to a 12-month maximum of 118.4 in May-03, just two months later. In contrast, the ICS relative score for PEXP varies only between 125.4 and 137.1 during the entire 12-month period.

The greater time-series volatility of responses to question BUS12 could have several explanations. It could be that the macroeconomic and personal financial outcomes are equally variable, but that respondents are less informed about the economy than about personal finances and, hence, have expectations that fluctuate more over time. Or the economy may really be more volatile than are personal finances. Or, the volatility of responses to BUS12 may arise from the vagueness of the question wording, which asks whether “business conditions” are “good” or “bad.”

We find greater nonresponse to BUS12 (9% overall) than to PEXP (3% overall). We conjecture that individuals are less likely to respond when they are more uncertain about the appropriate response. Once again, greater uncertainty may occur because respondents are less well informed about the outcome, because the outcome actually is more volatile, or because the question

wording is more difficult to interpret.

Regardless of the explanation, we find that variation in PEXP responses contributes little to fluctuation in the ICS over this time period, relative to variation in BUS12. Historical evidence shows that this is a longstanding feature of the ICS. The Survey of Consumers website (<http://www.sca.isr.umich.edu/>) makes available quarterly reports of the relative score for each component of the ICS since 1960. Over the past 42 years, the PEXP relative score varied from a minimum of 92 to a maximum of 141, with a standard deviation of 9.9. The BUS12 relative score varied from 35 to 168, with a standard deviation of 31.7.

3.2. Other Qualitative Expectations Questions

We now consider responses to two other questions that may help identify the source of the greater fluctuation of BUS12 relative to PEXP. The Survey of Consumers asks another question about national business conditions, BEXP, that seeks a “better” versus “worse” response rather than the “good” versus “bad” response sought in BUS12. The wording of question BEXP thus eliminates one source of ambiguity in BUS12, although it retains the vague reference to “business conditions.” The survey also asks another personal question, INEXQ1, that focuses on family income rather than finances in general. Questions BEXP and INEXQ1 do not suffer from as much vagueness in wording as do BUS12 and PEXP. Hence, their responses may be somewhat more interpretable.

Tables 1C and 1D report the monthly frequencies. We find these peaks and troughs:

		minimum	(month)	maximum	(month)
BEXP	% better	28.3	Jan-03	45.2	May-03
	% worse	12.4	Jun-02	26.2	Mar-03
	% better - % worse +100	102.8	Jan-03	132.2	May-03
INEXQ1	% higher	58.8	Apr/May- 03	63.5	Sep-02
	% lower	12.0	Sep-02	17.0	Jan-03
	% higher - % lower +100	142.7	Jan-03	151.5	Sep-02

Nonresponse for BEXP is 2% overall, and for INEXQ1 is 1% overall.

These results indicate again that expectations for national business conditions are more volatile than are those for personal outcomes. However, the “better/worse” responses to question BEXP are considerably less volatile than are the “good/bad” responses to question BUS12. This reduction in volatility and in nonresponse suggests either that vague question wording is an important source of the fluctuations or that beliefs about the level of economic activity are more volatile than are beliefs about changes in the level of activity. Noting that nonresponse to question BEXP is much less common than to question BUS12, we conjecture that ambiguous wording is the primary explanation for the greater volatility of responses to the latter question.

Now consider the two questions asking about personal events, either family income or finances. The responses to questions INEXQ1 and PEXP exhibit much less time-series variation than do the responses to BUS12 and BEXP; the minimum and maximum values of the relative score for INEXQ1 (PEXP) vary by only 8.8 (11.7) points during the 12-month period. This indicates that expectations for national business conditions actually are more volatile than are expectations for

personal finances.

3.3. Probabilistic Investment and Income Expectations

Unlike the qualitative questions, the “percent chance” questions concern relatively well-specified events and have consistent wording across these events. The present discussion focuses on questions V250 and V252, which are most comparable to the Michigan qualitative questions. Question V250 elicits expectations of a macroeconomic event relevant to many consumers, the returns to a mutual fund investment, whereas V252 elicits expectations of personal income growth. The monthly distributions of responses to these questions are reported in Tables 1E and 1F respectively.

We do not find the strong disparity in volatility that is evident in the responses to the qualitative questions. The mean likelihood of a positive return to a mutual fund investment ranges from a 39.3 percent chance in Oct-02 to 45.3 in Jun-02. The mean likelihood of an increase in personal income ranges from a 47.9 percent chance in May-03 to 54.2 in Dec-02. The median chance of mutual fund growth varies from 40 to 50 percent over the 12-month period, whereas the median chance of personal income growth remains constant at 50 percent each month.

We do find more nonresponse to question V250 (8.0% overall) than to V252 (4% overall). We conjecture that respondents are less informed about the stock market than about personal income and, hence, less likely to respond.

Investment Expectations in the Survey of Economic Expectations

The mutual fund question V250 has previously been asked on three waves of the SEE survey conducted in the period 1999-2001, also by telephone with a national sample of respondents. We summarize the findings here:

months	N (respondents)	mean	std dev	Quantiles			N (non-respondents)
				0.25	0.50	0.75	
Jul-99 – Nov-99	405	66.4	29.3	50	75	90	142
Feb-00 – May-00	335	70.8	27.2	50	75	95	130
Sep-00 – Mar-01	468	66.1	27.6	50	75	90	171
All	1208	67.5	28.1	50	75	90	443

Comparison of these results with those in Table 1E indicates that investment expectations in the period Jun-02 to May-03 are sharply lower than they were in the earlier period Jul-99 to Mar-01. However, this comparison should be made with caution. The nonresponse rate to the SEE question was 27%, considerably higher than the 8% experienced when the same question has been administered on the Survey of Consumers.³

Investment Expectations and the S&P500

Figure 1 plots the monthly mean percent chance of mutual fund growth reported in the Survey of Consumers against the daily time series of the Standard and Poors 500 (S&P). The two

³ The variation in response rates is due at least in part to the questionnaire design. As explained in footnote 2, SEE respondents were first asked to state the minimum and maximum values they believe the investment may have a year after the interview. Respondents who did not answer these questions were not asked the question analyzed here.

series clearly move together. The Spearman rank correlation, which measures the ordinal covariation of the two time series, is 0.80. We think it premature with only one year of data to attempt to assess whether expectations of mutual fund growth lead, coincide with, or lag the S&P realizations. However, it may become possible to assess this relationship when a longer time series becomes available.

3.4. Probabilistic Job Expectations

Respondents to the Survey of Consumers who are currently working were posed two probabilistic questions about job prospects. The composition of employment changes over time for various reasons: regular seasonal variation in employment, business-cycle fluctuations, and long-term changes associated with changes in the demographic composition of the population. For these reasons, care needs to be taken in interpretation of the time-series variation in responses to the job questions. Volatility in the responses could reflect changes in the composition of the respondents. To remove a particularly important source of cyclical fluctuation in composition, we assign to the currently unemployed a 100 percent chance of job loss, as we did in the Dominitz and Manski (1997b) analysis of SEE data.

The possible compositional changes notwithstanding, the findings on expectations of job loss (V255) and re-employment prospects (V256) are interesting. The results reported in Tables 1G and 1H are very similar to those found for SEE respondents in the period 1994-1998 (Manski and Straub, 2000). The important new finding is that expectations vary little month-to-month. The mean percent chance of job loss ranges from 19.0 in Sep-02 to 24.7 in Feb-03, and the median ranges from 5 to 10 percent. The mean likelihood of finding and accepting a job “at least as good” as the current

one ranges from 45.2 percent in Apr-03 to 49.6 in Aug-02, and the median remains constant at 50 percent. These results provide further evidence that personal expectations are not very volatile. Note also that nonresponse is minimal: 1% overall for job loss, and 3% overall for the re-employment question.

3.5. Covariation Among Expectations

To conclude our analysis of temporal fluctuations in expectations, we examine how the eight time-series shown in Tables 1A-1H covary over the 12-month period. Table 2 uses the Spearman rank correlation to describe the ordinal covariation between each pair of time series. We use the ranks of the relative scores to summarize the time series of responses to each qualitative question; thus, variable BUS12 is ordered from a minimum rank of 1 in Mar-03 to a maximum rank of 12 in May-03. We use the mean percent-chance to summarize the time series of responses to each probabilistic question; thus, variable V250 is ordered from a minimum rank of 1 in Oct-02 to a maximum rank of 12 in Jun-02.

The table shows that the responses to each qualitative question covary very strongly with each other. The rank correlations of all pairs of the variables (BUS12, PEXP, BEXP, INEXQ1) lie in the range [0.72, 0.93]. This suggests that, from an ordinal perspective, the four qualitative variables provide largely overlapping information on consumers' expectations.

In contrast, the responses to the four probabilistic questions covary weakly, if at all, with one another. The rank correlations of all pairs of the variables (V250, V252, V255, V256) lie in the range [-0.12, 0.23]. Thus, each of these four variables appears to provide distinct information on

consumers' expectations.

Finally, consider the covariation of responses to the qualitative and probabilistic questions. Responses to the qualitative macroeconomic questions (BUS12 and BEXP) covary moderately with responses to the mutual-fund investment question (V250); the rank correlations are 0.58 and 0.46 respectively. However, responses to BUS12 and BEXP covary only weakly with responses to the probabilistic question about personal income growth (V252); these rank correlations are 0.23 and 0.16. The responses to V252 covary more strongly with those to the two qualitative personal-finance questions. The pair (V252, PEXP) has rank correlation 0.49, while (V252, INEXQ1) has rank correlation 0.65. Viewed in their entirety, these findings make good sense; the highest rank correlations occur between variables that inquire about the most closely related events.

4. Cross-Sectional Variation in Expectations

Table 1 shows clearly that, at any point in time, expectations vary across the population. In each month, a substantial fraction of respondents answering the qualitative questions report that conditions, be they microeconomic or macroeconomic, will improve, whereas a substantial fraction report that conditions will worsen. Similarly, probabilistic expectations vary substantially across respondents. This is evident from the large standard deviations and interquartile ranges shown in Tables 1E through 1G.

This section examines how expectations vary with respondent attributes. The analysis pools the samples of initial interviews from Jun-02 through May-03, which are independent random

samples of the population, yielding a total sample size of 3543. Cross-sectional variation may reflect differences in the way that persons interpret the questions posed, rather than differences in their expectations per se. This possibility seems most acute for the qualitative questions, as respondents may reasonably differ in how they interpret the term “business conditions” or “better off financially.” The discussion below focuses primarily on the percent-chance questions, which should be less susceptible to variation in interpretation.

4.1. Univariate Analysis

Table 3 reports a univariate analysis examining the cross-sectional variation in expectations with each of several personal attributes.

Percent Chance Investment Expectations

The results on investment expectations are particularly intriguing. In principle, all members of the population have access to the same publicly available information about the stock market. Hence, variation in responses to question V250 must reflect variation in the processing of public information and/or variation in private information. We conjecture that most people have no meaningful private information about the market. If so, then the observed variation in expectations mainly reflects differences in the way people process the available public information. The empirical existence of strong heterogeneity in investment expectations, already evident in Table 1E, runs counter to the conventional rational expectations assumption that all persons process information in the same way.

Table 3A shows that some of this heterogeneity is systematic, in the sense that persons with different demographic attributes have different distributions of expectations. We find that males tend to be more optimistic than females. Optimism increases with schooling, from a mean (median) of 38.4 (40) for those with no postsecondary education to 45.3 (50) for those with a bachelor's degree. Younger persons are more optimistic than older ones, with the mean (median) falling from a 46.3 (50) percent chance for respondents under age 35 to a 33.5 (25) percent chance for those 65 and older. Most of this decline occurs at the highest age group. We also find variation by marital status, which we conjecture to reflect variation by age. Most optimistic are the never married, who tend to be young, and least optimistic are the widowed, who tend to be old. Finally, we find that nonresponse is highest in the parts of the population that tend to be least optimistic.

These findings raise important behavioral questions: (1) Why do investment expectations vary so sharply and so systematically across the population? (2) How does the observed variation in expectations affect investment behavior? The data available in the Survey of Consumers do not enable us to answer these questions here, but we think them important subjects for future research.

Percent Chance Income Expectations

Much of the variation in income expectations, described in Table 3B, resembles that found in investment expectations. Males tend to be more optimistic than females, the young are more optimistic than the old, and optimism increases with schooling. Unlike the case of a mutual fund investment, income realizations actually do vary cross-sectionally. Moreover, income growth does tend to be higher for males, the young, and the better educated. Thus, the findings on income expectations broadly conform to observed variation in realizations, as has been found repeatedly

with expectations of personal events reported in SEE over the past decade. See, for example, Dominitz and Manski (1997b) on health insurance coverage and job loss probabilities and Dominitz (2001) on the central tendency and spread of income expectations.

Qualitative Expectations

Table 3C describes the cross-sectional variation in responses to question BEXP, the more precisely worded of the two qualitative questions on national business conditions. The responses show the same ordinal patterns as the responses to investment question V250. Males are more optimistic than females. Whites are more optimistic than others. Younger persons are more optimistic than older ones. Optimism increases with schooling. Similarly, the variation in family income expectations (INEXQ1), described in Table 3D, resembles that found for probabilistic expectations of personal income growth.

4.2. Best Linear Predictors

To jointly describe how expectations vary with multiple personal attributes and over time, Table 4 presents best linear predictors under square loss of the probabilistic responses to the investment and income questions. All but one of the ordinal patterns found in the univariate analysis of Table 3 remain intact in this multivariate analysis. The one ordinal pattern that notably wanes is the substantial variation in expectations with marital status, which corroborates our conjecture that the univariate marital-status pattern actually reflects a pattern of variation with age.

5. Temporal Fluctuations in Individual Expectations

The analysis of Section 3 examined how the distribution of expectations changes over time. With panel data available, another perspective on temporal fluctuations can be obtained from analysis of changes over time in individual expectations. Although the Michigan survey does not sample the same individuals each month, it does sample some individuals twice, at six-month intervals. These data enable study of fluctuations in individual expectations.

Table 5 shows linear auto-regressions of individual probabilistic expectations on the same expectations lagged six months. We have also performed nonparametric auto-regressions, not presented here, which yield findings very similar to those obtained with the linear fits. All auto-regressions have substantial predictive power, lagged expectations being a strongly positive predictor of expectations six months later. Thus, we find considerable stability over time in individual expectations.

This notwithstanding, we find that individual expectations do vary to some extent in the six months between interviews. The slopes of the autoregressions of expectations for personal events are steeper than those for investment outcomes. This suggests greater volatility in the latter expectations.

Table 6 shows transition matrices for responses to the ICS questions BUSI2 and PEXP. Each matrix presents the probability that a person gives each of the three possible responses in the re-interview conducted between Dec-02 and May-03, conditional on his response six months earlier. The matrices show substantial positive dependency, with the probability of repeating the same

response usually exceeding one-third by a substantial margin. The one exception is the rarely chosen BUS12 response “pro-con.”

Observe that the transition probabilities between positive and negative assessments of the future are much higher for responses to the macroeconomic question BUS12 than to the microeconomic question PEXP. In particular, 36% of those who initially foresee “good” business conditions subsequently report “bad”, and 21% of those who initially foresee “bad” conditions subsequently report “good.” In contrast, just 5% of those who initially think their family finances will improve subsequently expect them to worsen, and just 16% with an initial report of “worse” later say “better.” These results add yet further evidence that the qualitative expectations of macroeconomic events elicited in the Survey of Consumers are more volatile than the expectations of personal events.

6. Concluding Questions

The Index of Consumer Sentiment is now constructed from responses to five questions, three of which concern economic expectations, with each question given equal weight. The original “index of consumer attitudes” included responses to a price expectations question as well. Except for eliminating the question on price expectations, the definition of the index appears to have been very stable for fifty years. Yet one of the principal investigators long ago called for careful reconsideration of the index in the concluding paragraph of her paper:

“The index of consumer attitudes which was related here to individual purchases is still in an

experimental stage. Ahead is the challenging problem of seeing whether closer correlations with purchases can be established by improving the index—by adding new series, revising the weighting of components, and refining the attitudinal measures themselves” (Mueller, 1957, p. 965).

Almost a half-century later, we take up the challenge to improve the measurement of consumer confidence.

The findings reported in this paper suggest that improvement is feasible. Drawing on these findings, we close with three major questions regarding the effective measurement of consumer confidence:

1. Should the Survey of Consumers and similar surveys ask consumers about national business conditions?
2. Should the qualitative questions of the Survey of Consumers be continued as is, complemented by probabilistic questions, or replaced by probabilistic questions?
3. Should the responses to the various questions be aggregated into an index or presented separately?
If an index is thought desirable, how should it be constructed?

Although it is premature to assert definitive answers to these questions, we feel ready to offer tentative responses, drawing in part on the findings of this paper. Regarding the first question, we do not see an obvious rationale for asking consumers about such distant, ambiguous phenomena as

“national business conditions.” The respondents are not experts, as in the Livingston panel and the Survey of Professional Forecasters.⁴ If the objective is to use expectations data to predict personal consumption, expectations for the nation should be relevant only to the extent that they are an input into formation of personal expectations. Hence, why not ask more questions that probe personal expectations directly, and eliminate the questions on national business conditions? The case for this change is especially strong if the month-to-month changes in the ICS are being driven largely by spurious volatility in the responses to question BUS12.⁵

We do think that consumers may usefully be queried about well-defined macroeconomic events that are directly relevant to their personal lives. The question eliciting expectations for growth in the value of a mutual-fund investment exemplifies what we have in mind. One might similarly elicit expectations for aspects of government policy that directly affect consumer finances; for example, tax policy and social security policy.

Regarding the second question, we think that the traditional qualitative questions of consumer-confidence surveys should at least be complemented by, and perhaps replaced by, probabilistic questions inquiring about well-defined events. Although probabilistic questioning has obvious conceptual advantages, economists had little experience with it before the early 1990s, and skepticism about its feasibility was rampant. However, substantial experience has accumulated in the past ten years through the administration of probabilistic questions in SEE and in such major national surveys as the Health and Retirement Study (Hurd and McGarry, 1995, 2002) and the

⁴ These surveys of experts are described in Caskey (1985) and Keane and Runkle (1990), respectively.

⁵ A possible scientific reason to retain questions on national business conditions is to study expectations formation; one may want to understand how individuals use their perspectives on national conditions to form their personal expectations. This objective is distinct from the longstanding purpose of the Michigan survey. Moreover, expectations formation may be much better studied through intensive interviewing than through short telephone surveys.

National Longitudinal Study of Youth-1997 Cohort (Fischhoff *et al.*, 2000; Dominitz, Manski, and Fischhoff, 2001). This experience, plus the new findings on the Survey of Consumers reported in this paper, make plain that probabilistic questioning is feasible and yields richer information on consumer beliefs than is obtainable with traditional qualitative questions.

Finally, we suggest that the producers of consumer confidence statistics prominently report their findings for separate questions. The responses to separate questions are much more readily interpretable than are monthly reports of an index constructed from disparate, non-commensurate elements. We do not go so far as to suggest a halt to reports of indices; simple summaries of masses of data often are a practical necessity. However, we do think it long overdue to reconsider the particular structure of the ICS and similar indices.

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Appendix A

The Index of Consumer Sentiment

The Index of Consumer Sentiment (ICS) is calculated using the following formula, in which the component questions ($x_1 \dots x_5$) are listed below. The relative scores of the 5 component questions are used in the equation and are defined as the percent giving favorable replies minus the percent giving unfavorable replies, plus 100. Each relative score is rounded to the nearest whole number. The denominator of the formula is the 1966 base period total of 6.7558, and the added constant (n) is to correct for sample design changes from the 1950s. Prior to December 1981, $n=2.7$; for December 1981 and after, $n=2.0$.

$$ICS = \frac{X_1 + X_2 + X_3 + X_4 + X_5}{6.7558} + n$$

The Index of Consumer Sentiment is derived from the following five questions:

- x_1 = "We are interested in how people are getting along financially these days. Would you say that you (and your family living there) are better off or worse off financially than you were a year ago?"
- x_2 = "Now looking ahead--do you think that a year from now you (and your family living there) will be better off financially, or worse off, or just about the same as now?"
- x_3 = "Now turning to business conditions in the country as a whole--do you think that during the next twelve months we'll have good times financially, or bad times, or what?"
- x_4 = "Looking ahead, which would you say is more likely--that in the country as a whole we'll have continuous good times during the next five years or so, or that we will have periods of widespread unemployment or depression, or what?"
- x_5 = "About the big things people buy for their homes--such as furniture, a refrigerator, stove, television, and things like that. Generally speaking, do you think now is a good or bad time for people to buy major household items?"

Appendix B: Qualitative Expectations Questions on the Survey of Consumers

BUS12 (ICS question)

Now turning to business conditions in the country as a whole--do you think that during the next 12 months we'll have good times financially, or bad times, or what?

1. Good times
2. Good with qualifications
3. Pro-con
4. Bad with qualifications
5. Bad times

PEXP (ICS question)

Now looking ahead--do you think that a year from now you (and your family living there) will be better off financially, or worse off, or just about the same as now?

1. Will be better off
3. Same
5. Will be worse off

BEXP

And how about a year from now, do you expect that in the country as a whole business conditions will be better, or worse than they are at present, or just about the same?

1. Better a year from now
3. About the same
5. Worse a year from now

INEXQ1

During the next 12 months, do you expect your (family) income to be higher or lower than during the past year?

1. Higher
3. Same
5. Lower

Appendix C: “Percent Chance” Expectations Questions on the Survey of Consumers

V250

The next question is about investing in the stock market. Please think about the type of mutual fund known as a diversified stock fund. This type of mutual fund holds stock in many different companies engaged in a wide variety of business activities. Suppose that tomorrow someone were to invest one thousand dollars in such a mutual fund. Please think about how much money this investment would be worth one year from now.

What do you think is the percent chance that this one thousand dollar investment will increase in value in the year ahead, so that it is worth more than one thousand dollars one year from now?

V251

What do you think is the percent chance that this one thousand dollar investment will increase in value by more than ten percent in the year ahead, so that it is worth more than eleven hundred dollars one year from now?

V252

Next I would like to ask you about your OWN (personal) income prospects in the next twelve months. What do you think is the percent chance that your income in the next twelve months will be higher than your income in the past twelve months?

V253

What do you think is the percent chance that your OWN (personal) income in the next twelve months will be more than ten percent higher than your income in the past twelve months?

V255

What do you think is the percent chance that you will lose your job during the next twelve months?

V256

If you were to lose your job during the next twelve months, what do you think is the percent chance that the job you eventually find and accept would be at least as good as your current job in terms of wages and benefits?

**Table 1A: ICS Qualitative Expectations for Business Conditions, by Month
(BUS12)**

<u>month</u>	<u>N</u>	Response Frequencies (percent of sample)					<i>Relative Score</i> ¹
		<u>good</u>	<u>pro-con</u>	<u>bad</u>	<u>Don't Know</u>	<u>No Response</u>	
Jun-02	501	47.9	7.2	34.7	7.4	2.8	113.2
Jul-02	501	37.5	6.0	48.5	6.0	2.0	89.0
Aug-02	500	40.0	7.8	43.6	7.6	1.0	96.4
Sep-02	501	41.1	4.4	42.3	7.4	4.8	98.8
Oct-02	502	31.5	4.2	55.6	5.4	3.4	75.9
Nov-02	504	40.1	5.2	45.0	5.0	4.8	95.0
Dec-02	500	39.6	5.0	47.2	4.4	3.8	92.4
Jan-03	501	33.1	6.2	54.7	3.8	2.2	78.4
Feb-03	501	26.6	4.8	60.9	4.2	3.6	65.7
Mar-03	504	27.6	4.2	62.1	4.4	1.8	65.5
Apr-03	500	38.0	5.2	49.8	4.6	2.4	88.2
May-03	500	54.4	2.2	36.0	4.6	2.8	118.4

**Table 1B: ICS Qualitative Expectations for Family Finances, by Month
(PEXP)**

<u>month</u>	<u>N</u>	Response Frequencies (percent of sample)					<i>Relative Score</i> ¹
		<u>better off</u>	<u>same</u>	<u>worse off</u>	<u>Don't Know</u>	<u>No Response</u>	
Jun-02	501	42.7	48.1	5.6	3.4	0.2	137.1
Jul-02	501	40.1	48.5	8.8	2.6	0.0	131.3
Aug-02	500	39.0	50.2	8.0	2.8	0.0	131.0
Sep-02	501	41.1	45.3	11.0	2.6	0.0	130.1
Oct-02	502	41.2	43.4	11.8	3.6	0.0	129.5
Nov-02	504	40.1	47.2	10.1	2.6	0.0	130.0
Dec-02	500	42.8	48.8	6.4	2.0	0.0	136.4
Jan-03	501	37.9	47.7	12.6	1.8	0.0	125.4
Feb-03	501	38.7	46.5	12.4	2.2	0.2	126.3
Mar-03	504	40.5	43.1	13.1	3.2	0.2	127.4
Apr-03	500	39.0	48.2	9.8	2.6	0.4	129.2
May-03	500	43.8	46.8	7.6	1.8	0.0	136.2

¹ As calculated in the Index of Consumer Sentiment, the *relative score* equals the percent favorable minus the percent unfavorable plus 100.

**Table 1C: Qualitative Expectations for Business Conditions, by Month
(BEXP)**

<u>month</u>	<u>N</u>	Response Frequencies (percent of sample)					<i>Relative Score</i> ¹
		<u>better</u>	<u>same</u>	<u>worse</u>	<u>Don't Know</u>	<u>No Response</u>	
Jun-02	501	41.1	43.7	12.4	2.6	0.2	128.7
Jul-02	501	33.9	46.3	18.4	1.4	0.0	115.6
Aug-02	500	42.6	43.4	13.0	1.0	0.0	129.6
Sep-02	501	39.5	40.9	16.0	3.4	0.2	123.6
Oct-02	502	31.1	45.0	19.9	3.8	0.2	111.2
Nov-02	504	37.9	40.9	18.7	2.2	0.4	119.3
Dec-02	500	35.6	45.6	16.4	2.4	0.0	119.2
Jan-03	501	28.3	44.5	25.6	1.4	0.2	102.8
Feb-03	501	30.5	41.1	24.2	3.6	0.6	106.4
Mar-03	504	29.6	40.5	26.2	3.8	0.0	103.4
Apr-03	500	38.8	39.4	20.0	1.4	0.4	118.8
May-03	500	45.2	40.4	13.0	1.4	0.0	132.2

**Table 1D: Qualitative Expectations for Family Income, by Month
(INEXQ1)**

<u>month</u>	<u>N</u>	Response Frequencies (percent of sample)					<i>Relative Score</i> ¹
		<u>higher</u>	<u>same</u>	<u>lower</u>	<u>Don't Know</u>	<u>No Response</u>	
Jun-02	501	62.5	23.2	13.2	1.2	0.0	149.3
Jul-02	501	63.1	21.0	15.6	0.4	0.0	147.5
Aug-02	500	62.4	21.6	14.8	1.2	0.0	147.6
Sep-02	501	63.5	23.6	12.0	1.0	0.0	151.5
Oct-02	502	59.4	23.9	15.9	0.6	0.2	143.4
Nov-02	504	61.3	23.6	13.5	1.6	0.0	147.8
Dec-02	500	62.4	21.6	14.6	1.0	0.4	147.8
Jan-03	501	59.7	23.2	17.0	0.2	0.0	142.7
Feb-03	501	59.1	25.2	14.8	0.8	0.2	144.3
Mar-03	504	60.5	22.2	16.7	0.4	0.2	143.9
Apr-03	500	58.8	25.2	14.6	1.2	0.2	144.2
May-03	500	58.8	26.4	13.8	0.6	0.4	145.0

¹ As calculated in the Index of Consumer Sentiment, the *relative score* equals the percent favorable minus the percent unfavorable plus 100.

**Table 1E: Percent Chance of Mutual Fund Investment Increase, by Month
(V250)**

<u>month</u>	<u>N</u> <u>(respondents)</u>	<u>mean</u>	<u>std dev</u>	<u>Quantiles</u>			<u>N (nonrespondents)</u>	
				<u>0.25</u>	<u>0.50</u>	<u>0.75</u>	<u>Don't</u> <u>Know</u>	<u>No</u> <u>Response</u>
Jun-02	448	45.3	27.8	20	50	70	40	13
Jul-02	459	41.0	27.8	20	50	60	31	11
Aug-02	460	41.0	27.8	20	40	60	26	14
Sep-02	469	39.6	28.8	10	40	60	23	9
Oct-02	458	39.3	25.9	20	40	50	33	11
Nov-02	465	44.5	29.6	20	50	70	27	12
Dec-02	464	43.3	29.0	20	50	60	32	4
Jan-03	467	42.3	28.8	20	50	60	25	9
Feb-03	468	40.8	28.1	20	40	60	26	7
Mar-03	482	39.8	28.5	15	40	60	17	5
Apr-03	460	41.5	29.5	19	40	65	30	10
May-03	469	45.0	29.7	20	50	70	22	9

**Table 1F: Percent Chance of Personal Income Increase, by Month
(V252)**

<u>month</u>	<u>N</u> <u>(respondents)</u>	<u>mean</u>	<u>std dev</u>	<u>Quantiles</u>			<u>N (nonrespondents)</u>		
				<u>0.25</u>	<u>0.50</u>	<u>0.75</u>	<u>Don't</u> <u>Know</u>	<u>No</u> <u>Response</u>	<u>Not</u> <u>Applicable</u>
Jun-02	480	53.3	36.4	10	50	80	15	6	0
Jul-02	479	51.1	37.3	10	50	85	14	7	1
Aug-02	475	50.9	36.9	10	50	80	14	10	1
Sep-02	486	53.0	37.8	10	50	90	11	3	1
Oct-02	472	49.8	36.2	10	50	80	18	10	2
Nov-02	483	52.4	37.7	10	50	90	10	8	3
Dec-02	483	54.2	36.1	20	50	85	13	3	1
Jan-03	487	49.7	37.5	10	50	80	8	4	2
Feb-03	483	48.1	36.5	10	50	80	11	5	2
Mar-03	496	52.4	35.7	15	50	80	7	0	1
Apr-03	478	48.6	37.0	10	50	80	10	10	2
May-03	483	47.9	37.4	10	50	80	6	6	5

**Table 1G: Percent Chance of Job Loss , by Month
(V255)**

<u>month</u>	<u>N</u> (respondents)	<u>mean</u>	<u>std dev</u>	<u>Quantiles</u>			<u>N (nonrespondents)</u>		
				<u>0.25</u>	<u>0.50</u>	<u>0.75</u>	<u>Don't Know</u>	<u>No Response</u>	<u>Not Applicable</u>
Jun-02	359	20.6	30.6	0	10	25	2	1	139
Jul-02	337	19.9	30.2	0	5	20	3	0	161
Aug-02	350	19.1	29.4	0	5	20	2	0	148
Sep-02	339	19.0	29.5	0	5	20	2	1	159
Oct-02	330	20.4	31.7	0	5	20	7	3	162
Nov-02	326	22.8	33.6	0	5	30	8	5	165
Dec-02	348	21.7	32.2	0	10	25	2	1	149
Jan-03	356	20.1	30.3	0	5	25	0	1	144
Feb-03	355	24.7	34.5	0	10	35	1	0	145
Mar-03	375	22.9	32.7	0	10	30	1	2	126
Apr-03	332	21.1	31.4	0	5	25	0	2	166
May-03	344	21.1	32.4	0	5	20	3	2	151

**Table 1H: Percent Chance of Re-employment, by Month
(V256)**

<u>month</u>	<u>N</u> (respondents)	<u>mean</u>	<u>std dev</u>	<u>Quantiles</u>			<u>N (nonrespondents)</u>		
				<u>0.25</u>	<u>0.50</u>	<u>0.75</u>	<u>Don't Know</u>	<u>No Response</u>	<u>Not Applicable</u>
Jun-02	323	47.5	32.3	20	50	75	6	4	168
Jul-02	312	49.1	32.4	20	50	80	5	3	181
Aug-02	327	49.6	32.7	20	50	80	3	2	168
Sep-02	318	44.6	32.7	10	50	75	4	2	177
Oct-02	305	47.0	33.2	15	50	75	7	5	185
Nov-02	300	47.1	33.7	15	50	80	7	3	194
Dec-02	313	47.6	32.5	20	50	75	6	2	179
Jan-03	322	44.4	32.0	10	50	75	6	3	170
Feb-03	310	47.5	31.6	20	50	75	6	3	182
Mar-03	336	46.2	33.9	20	50	80	3	3	162
Apr-03	303	45.2	33.1	15	50	75	2	4	191
May-03	318	47.1	33.1	10	50	75	5	0	177

Table 2: Spearman Rank Correlations Among Aggregated Expectations

		Relative Score (monthly)				Mean Response (monthly)			
		BUS12	PEXP	BEXP	INEXQ1	v250	v252	v255	v256
Relative Score (monthly)	BUS12	1.00							
	PEXP	0.78	1.00						
	BEXP	0.93	0.78	1.00					
	INEXQ1	0.74	0.73	0.72	1.00				
Mean Response (monthly)	V250	0.58	0.50	0.46	0.32	1.00			
	V252	0.23	0.49	0.16	0.65	0.08	1.00		
	V255	-0.41	-0.25	-0.29	-0.21	0.20	-0.12	1.00	
	V256	0.25	0.60	0.39	0.40	0.23	0.18	0.03	1.00

**Table 3A: Percent Chance of Mutual Fund Investment Increase, by Attributes
(V250)**

<u>Group</u>	<u>N</u> (respondents)	<u>mean</u>	<u>std dev</u>	<u>Quantiles</u>			<u>N (nonrespondents)</u>	
				<u>0.25</u>	<u>0.50</u>	<u>0.75</u>	<u>Don't Know</u>	<u>No Response</u>
All	3257	42.0	28.6	20	50	60	219	67
Male	1480	45.4	29.3	20	50	70	63	11
Female	1777	39.1	27.7	20	40	50	156	56
Non-Hispanic White	2633	42.5	28.5	20	50	60	144	52
Non-Hispanic Black	260	39.2	28.6	20	40	50	34	9
Hispanic	183	40.9	29.7	20	40	60	0	27
American Indian	25	30.4	25.6	10	20	50	0	0
Asian	65	43.3	31.4	20	40	70	4	1
Married	1910	42.9	28.7	20	50	60	101	21
Divorced	488	40.8	29.1	17.5	40	53.5	28	12
Widowed	241	31.1	29.4	7.5	20	50	56	18
Never Married	609	44.4	26.5	20	50	60	32	15
Age 18-34	808	46.3	26.1	25	50	60	37	11
age 35-49	1151	43.2	27.9	20	50	60	46	13
age 50-64	788	41.1	30.4	11	40	60	34	21
age 65+	510	33.5	29.4	10	25	50	102	22
Schooling 0-12	1113	38.4	27.8	15	40	50	143	31
Schooling 13-15	878	41.9	28.4	20	50	60	43	18
Schooling 16+	1251	45.3	29.1	20	50	70	33	18

Note: Each observation arises from a respondent's initial interview only

**Table 3B: Percent Chance of Personal Income Increase, by Attributes
(V252)**

Group	N (respondents)	mean	std dev	Quantiles			N (nonrespondents)		
				0.25	0.50	0.75	Don't Know	No Response	Not Applicable
All	3394	50.9	37.0	10	50	80	95	44	10
Male	1507	55.7	36.2	20	60	90	37	10	0
Female	1887	47.1	37.2	10	50	80	58	34	10
Non-Hispanic White	2736	51.4	37.5	10	50	85	57	29	7
Non-Hispanic Black	282	52.9	34.4	20	50	80	12	8	1
Hispanic	187	41.9	32.2	10	40	70	21	1	1
American Indian	24	47.4	33.6	20	50	75	0	1	0
Asian	68	52.6	37.2	10	50	90	1	0	1
Married	1969	52.2	36.7	10	50	83	39	16	8
Divorced	513	50.6	36.8	10	50	80	10	4	1
Widowed	273	25.4	33.3	0	10	50	29	13	0
Never Married	630	58.4	34.9	28	60	90	16	9	1
Age 18-34	835	62.3	33.1	40	70	95	15	5	1
age 35-49	1184	57.4	35.0	20	60	90	13	8	5
age 50-64	814	47.1	37.3	10	50	80	12	14	3
age 65+	561	26.0	33.6	0	10	50	55	17	1
Schooling 0-12	1195	41.8	35.9	5	40	75	62	24	6
Schooling 13-15	910	51.4	37.0	10	50	80	15	11	3
Schooling 16+	1273	59.3	36.1	20	70	90	18	9	1

Note: Each observation arises from a respondent's initial interview only

**Table 3C: Qualitative Expectations for Business Conditions, by Attributes
(BEXP)**

<u>Group</u>	<u>N</u>	<u>Response Frequencies (percent of sample)</u>				
		<u>better</u>	<u>same</u>	<u>worse</u>	<u>DK</u>	<u>NA</u>
All	3543	36.5	41.6	18.7	3.1	0.1
Male	1554	44.4	36.4	16.9	2.2	0.1
Female	1989	30.3	45.7	20.1	3.8	0.2
Non-Hispanic White	2829	37.8	41.8	17.3	3.1	0.1
Non-Hispanic Black	303	27.1	40.6	29.7	2.6	0.0
Hispanic	210	34.3	48.1	16.7	1.0	0.0
American Indian	25	28.0	52.0	16.0	4.0	0.0
Asian	70	40.0	30.0	21.4	8.6	0.0
Married	2032	38.7	41.0	17.4	2.8	0.1
Divorced	528	32.0	39.4	25.0	3.4	0.2
Widowed	315	27.0	47.9	19.7	5.4	0.0
Never Married	656	38.0	42.5	16.8	2.4	0.3
Age 18-34	856	36.8	46.0	15.5	1.6	0.0
age 35-49	1210	38.4	40.9	18.0	2.4	0.3
age 50-64	843	38.6	36.2	22.4	2.7	0.1
age 65+	634	29.5	44.2	19.4	6.8	0.2
Schooling 0-12	1287	30.1	46.9	19.6	3.3	0.2
Schooling 13-15	939	37.1	42.1	17.7	3.0	0.2
Schooling 16+	1299	42.5	36.3	18.3	2.9	0.1

Note: Each observation arises from a respondent's initial interview only

**Table 3D: Qualitative Expectations for Family Income, by Attributes
(INEXQ1)**

<u>Group</u>	<u>N</u>	<u>Response Frequencies (percent of sample)</u>				
		<u>better</u>	<u>same</u>	<u>worse</u>	<u>DK</u>	<u>NA</u>
All	3543	61.2	23.0	14.9	0.9	0.1
Male	1554	64.8	20.7	13.9	0.5	0.1
Female	1989	58.4	24.8	15.6	1.2	0.1
Non-Hispanic White	2829	60.9	23.4	15.0	0.6	0.1
Non-Hispanic Black	303	68.3	14.9	13.5	3.0	0.3
Hispanic	210	59.5	22.9	15.7	1.9	0.0
American Indian	25	44.0	44.0	12.0	0.0	0.0
Asian	70	62.9	22.9	14.3	0.0	0.0
Married	2032	62.2	21.6	15.7	0.5	0.1
Divorced	528	59.1	24.1	15.2	1.5	0.2
Widowed	315	38.4	41.3	18.4	1.6	0.3
Never Married	656	71.3	17.4	10.2	1.1	0.0
Age 18-34	856	74.7	13.9		10.8	0.7
age 35-49	1210	68.8	17.5	13.2	0.3	0.2
age 50-64	843	55.4	25.3	18.5	0.7	0.1
age 65+	634	36.3	42.6	18.6	2.5	0.0
Schooling 0-12	1287	55.1	27.7	15.8	1.4	0.1
Schooling 13-15	939	62.6	20.9	15.7	0.8	0.1
Schooling 16+	1299	66.4	19.6	13.3	0.5	0.1

Note: Each observation arises from a respondent's initial interview only

Table 4: Best Linear Predictors of Probabilistics Expectations, by Attributes and Month

<u>Predictor Variable</u>	Percent Chance of Mutual Fund Investment Increase (V250)		Percent Chance of Personal Income Increase (V252)	
	<u>coefficient</u>	<u>std err</u>	<u>coefficient</u>	<u>std err</u>
Gender (=1 if male)	5.58	(1.03)	7.19	(1.23)
Non-Hispanic Black	-3.16	(1.92)	-0.10	(2.13)
Hispanic	-2.93	(2.33)	-14.08	(2.37)
American Indian	-12.01	(5.06)	-2.26	(5.69)
Asian	-2.46	(4.05)	-10.13	(4.65)
Divorced	-0.20	(1.51)	0.97	(1.82)
Widowed	-4.59	(2.27)	-3.82	(2.61)
Never Married	-0.67	(1.37)	-0.64	(1.68)
Age 35-49	-3.42	(1.32)	-6.09	(1.61)
Age 50-64	-5.77	(1.53)	-17.05	(1.83)
Age 65+	-10.01	(1.95)	-35.18	(2.25)
Schooling 13-15	2.34	(1.28)	6.42	(1.54)
Schooling 16+	5.37	(1.20)	13.37	(1.43)
Jul-02	-6.91	(2.41)	-1.45	(2.90)
Aug-02	-5.17	(2.39)	-0.53	(2.92)
Sep-02	-8.55	(2.36)	2.54	(2.93)
Oct-02	-7.72	(2.36)	0.52	(2.89)
Nov-02	-2.61	(2.46)	-0.79	(2.94)
Dec-02	-5.87	(2.44)	1.28	(2.93)
Jan-03	-4.67	(2.47)	-2.36	(2.97)
Feb-03	-8.09	(2.34)	-4.97	(2.84)
Mar-03	-3.78	(2.44)	1.85	(2.83)
Apr-03	-6.25	(2.52)	-4.58	(3.06)
May-03	-1.58	(2.50)	-2.72	(2.95)
Intercept	47.22	(2.12)	55.26	(2.62)
R ²	0.05		0.16	
N	3133		3264	

Note: Each observation arises from a respondent's initial interview only

**Table 5: Linear Autoregression of Percent Chance Expectations
(6 Month Lag Between Interviews)**

<u>Expectation</u>	<u>N</u>	<u>Intercept</u>		<u>Slope</u>	
		<u>coefficient</u>	<u>std err</u>	<u>coefficient</u>	<u>std err</u>
Investment Increase (V250)					
Jun-02 to Dec-02	187	27.84	(4.52)	0.39	(0.08)
Jul-02 to Jan-03	193	25.06	(2.99)	0.43	(0.06)
Aug-02 to Feb-03	181	26.72	(3.69)	0.37	(0.07)
Sep-02 to March-03	196	17.54	(2.54)	0.45	(0.07)
Oct-02 to Apr-03	182	20.96	(3.29)	0.54	(0.06)
Nov-02 to May-03	191	29.50	(3.71)	0.35	(0.08)
All	1130	24.14	(1.40)	0.43	(0.03)
Income Increase (V252)					
Jun-02 to Dec-02	203	33.05	(4.55)	0.43	(0.06)
Jul-02 to Jan-03	201	19.02	(3.43)	0.58	(0.06)
Aug-02 to Feb-03	193	24.77	(4.15)	0.51	(0.06)
Sep-02 to March-03	203	15.02	(3.20)	0.63	(0.05)
Oct-02 to Apr-03	192	17.79	(3.57)	0.63	(0.06)
Nov-02 to May-03	193	26.06	(3.91)	0.38	(0.07)
All	1185	22.61	(1.58)	0.53	(0.02)
Job Loss (V255)					
Jun-02 to Dec-02	142	9.23	(2.06)	0.52	(0.12)
Jul-02 to Jan-03	131	12.93	(2.47)	0.46	(0.12)
Aug-02 to Feb-03	128	12.10	(2.81)	0.55	(0.13)
Sep-02 to March-03	144	9.34	(1.92)	0.49	(0.12)
Oct-02 to Apr-03	121	20.44	(11.62)	0.22	(0.19)
Nov-02 to May-03	118	15.06	(4.26)	0.70	(0.28)
All	784	12.91	(2.02)	0.49	(0.07)

Table 6A: Transition Probabilities for ICS Qualitative Expectations for Business Conditions (BUS12)

Initial Response	Re-Interview Response (6 months later)			
	good	pro-con	bad	all
good	0.58	0.05	0.36	1.00
pro-con	0.32	0.09	0.59	1.00
bad	0.21	0.04	0.75	1.00

Note: Transition probabilities for the 1084 individuals who gave positive (470), neutral (66), or negative (548) responses in the initial interview and such a response in the re-interview.

Table 6B: Transition Probabilities for ICS Qualitative Expectations for Family Finances (PEXP)

Initial Response	Re-Interview Response (6 months later)			
	better off	same	worse off	all
better off	0.60	0.35	0.05	1.00
same	0.26	0.65	0.09	1.00
worse off	0.16	0.47	0.37	1.00

Note: Transition probabilities for the 1202 individuals who gave positive (469), neutral (598), or negative (135) responses in the initial interview and such a response in the re-interview.

**Figure 1: Chance of Mutual Fund Growth and Closing Value of the S&P500:
June 2002 to May 2003**

