

2001 and 2003 CAPS Evaluation Citywide Survey Documentation

Wesley G. Skogan

This report documents two citywide sample surveys conducted for the CAPS evaluation. The surveys were conducted by telephone in English and Spanish, using random-digit-dialing samples. A variable (SPANISH) designates respondents who were interviewed in Spanish. A case weight (WT) is included in each data file that can be used to correct the observed sample for household size and number of telephone numbers. Questionnaire responses were used to geocode respondents into police districts (DISTRICT) and police beats (DISTBEAT). There were 2,485 completed interviews in 2001, and 3,141 completed interviews in 2004.

The surveys were conducted by the Survey Research Laboratory of the University of Illinois-Chicago. A detailed methodology report for each survey is presented below, following each questionnaire. The data will eventually be available from the Criminal Justice Data Archive at the University of Michigan

Citywide Survey Spring 2001 (English)

This is a printed version of the questionnaire for Northwestern University's 2001 Chicago city-wide survey. It was created by editing text written from the University of Illinois-Chicago's CATI system, which stored the questionnaire actually used for the survey. "Other Specify" responses and street names were recorded verbatim for later coding.

Q1 First, I have a few questions about your neighborhood. How long have you lived at your current address?

- <1-90> Number of years
- <91> Less than one year [goto Q1a]
- <97> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <98> DON'T KNOW
- <99> REFUSED

Q1a (IF NECESSARY): How many months?

- <1-11> Months
- <97> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <98> DON'T KNOW
- <99> REFUSED

Q2 In the next year, how likely is it that you will move from the City of Chicago? Would you say you will . . .

- <1> Definitely move,
- <2> Probably move,
- <3> Probably not move, or
- <4> Definitely not move in the next year?
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q3 Do you own or rent your home?

- <1> Own (INCLUDES STILL PAYING A MORTGAGE)
- <2> Rent
- <7> Other (SPECIFY _____)
- <8> DON'T KNOW
- <9> REFUSED

Q4 In general, in the past year would you say your neighborhood has. . .

- <1> Become a better place to live,
- <2> Gotten worse, or
- <3> Stayed about the same?
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q5 In general, what do you think your neighborhood will be like a year from now? Will it be . . .

DO NOT ACCEPT "HOPES." PROBE: But what do you think?

- <1> A better place to live,
- <2> A worse place to live, or
- <3> Will it be about the same?
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q6 On the whole, how do you feel about your neighborhood as a place to live? Are you . . .

- <1> Very satisfied,
- <2> Somewhat satisfied,
- <3> Somewhat dissatisfied, or
- <4> Very dissatisfied?
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q7 Do you really feel a part of your neighborhood, or do you think of it as just a place to live?

- <1> Feel a part
- <2> Just a place to live
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q8a In some neighborhoods people do things together and help each other. In other neighborhoods people mostly go their own way. What kind of neighborhood would you say yours is. . .

- <1> One where people help each other, or
- <2> One where people go their own way?
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q8b Please think about the last time when no one was home for a couple of days or more. Did you ask a neighbor to watch your home?

- <1> Yes
- <2> No
- <3> SOMEONE ALWAYS HOME
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q8c In the past 12 months, have any of your neighbors asked you to watch their home?

- <1> Yes
- <2> No
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q9 How safe do you feel or would you feel being alone outside in your neighborhood at night? Would you say . . .

IF R INSISTS HE/SHE DOES **NOT** GO OUT AT NIGHT, ASK THEM TO ANSWER THE QUESTION AS IF THEY DID.

- <1> Very safe,
- <2> Somewhat safe,
- <3> Somewhat unsafe, or
- <4> Very unsafe?
- <5> R DOES NOT GO OUT AT NIGHT
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q10 Is there any particular place in your neighborhood where you would be afraid to go alone either during the day or after dark?

- <1> Yes
- <2> No
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q11 How often does worry about crime prevent you from doing the things you would like to in your neighborhood? Would you say . . .

- <1> Very often,
- <2> Somewhat often,
- <3> Rarely, or
- <4> Never at all?
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q11a If some children were spray-painting graffiti on a local building, how likely is it that your neighbors would do something about it? Would you say it is. . .

- <1> Very likely,
- <2> Likely,
- <3> Unlikely, or
- <4> Very unlikely?
- <5> NEIGHBORS WOULD CALL THE POLICE
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q11b If there was a fight in front of your house and someone was being beaten or threatened, how likely is it that your neighbors would break it up? Would you say it is. . .

- <1> Very likely,
- <2> Likely,
- <3> Unlikely, or
- <4> Very unlikely?
- <5> NEIGHBORS WOULD CALL THE POLICE
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q11c If a teenager was harassing an elderly person, how likely is it that your neighbors would tell them to stop it? (Would you say it is. . .)

- <1> Very likely,
- <2> Likely,
- <3> Unlikely, or
- <4> Very unlikely?
- <5> NEIGHBORS WOULD CALL THE POLICE
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q11d Suppose that because of budget cuts the police station closest to your home was going to be closed down by the city. How likely is it that neighborhood residents would organize to try to keep the police station open? (Would you say it is. . .)

- <1> Very likely,
- <2> Likely,
- <3> Unlikely, or
- <4> Very unlikely?
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q11e Suppose that the city announced that public housing was going to be built in your neighborhood. How likely is it that neighborhood residents would organize to try to keep the public housing out? (Would you say it is. . .)

- <1> Very likely,
- <2> Likely,
- <3> Unlikely, or
- <4> Very unlikely?
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q12 Now I am going to read a list of things that you may think are problems in your neighborhood. After I read each one, please tell me whether you think it is a big problem, some problem, or no problem in your neighborhood. (TIME REFERENCE IS NOW).

Q12a Vacant lots filled with trash and junk. Is that . . .

- <1> A big problem,
- <2> Some problem, or
- <3> No problem in your neighborhood?
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q12b Illegal dumping. That is, large amounts of junk, tires, or other debris being deliberately dumped off in your neighborhood. Is that. . .

- <1> A big problem,
- <2> Some problem, or
- <3> No problem in your neighborhood?
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q13 Abandoned cars in the streets and alleys. Is that . . .

ABANDONED MEANS NOT USED OR NOT KEPT UP.

- <1> A big problem,
- <2> Some problem, or
- <3> No problem in your neighborhood?
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q14 Abandoned houses or other empty buildings in your area. (Is that. . .)

ABANDONED MEANS NOT USED OR NOT KEPT UP.

- <1> A big problem,
- <2> Some problem, or
- <3> No problem in your neighborhood?

<7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
<8> DON'T KNOW
<9> REFUSED

Q15 Graffiti, that is writing or painting on walls or buildings. (Is that . . .)

<1> A big problem,
<2> Some problem, or
<3> No problem in your neighborhood?
<7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
<8> DON'T KNOW
<9> REFUSED

Q16 Public drinking. (Is that . . .)

<1> A big problem,
<2> Some problem, or
<3> No problem in your neighborhood?
<7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
<8> DON'T KNOW
<9> REFUSED

Q17 Disruption around schools, that is, youths hanging around making noise, vandalizing, or starting fights. (Is that . . .)

<1> A big problem,
<2> Some problem, or
<3> No problem in your neighborhood?
<7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
<8> DON'T KNOW
<9> REFUSED

Q18 Groups of people hanging out on corners or in the streets. (Is that . . .)

<1> A big problem,
<2> Some problem, or
<3> No problem in your neighborhood?
<7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
<8> DON'T KNOW
<9> REFUSED

Q19 Shootings and violence by gangs. (Is that . . .)

<1> A big problem,
<2> Some problem, or
<3> No problem in your neighborhood?
<7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
<8> DON'T KNOW
<9> REFUSED

- Q20 Drug dealing on the streets. (Is that . . .)
- <1> A big problem,
 - <2> Some problem, or
 - <3> No problem in your neighborhood?
 - <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
 - <8> DON'T KNOW
 - <9> REFUSED
- Q21 Cars being vandalized -- things like windows or aerals being broken. (Is that . . .)
- <1> A big problem,
 - <2> Some problem, or
 - <3> No problem in your neighborhood?
 - <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
 - <8> DON'T KNOW
 - <9> REFUSED
- Q22 Cars being stolen. (Is that . . .)
- <1> A big problem,
 - <2> Some problem, or
 - <3> No problem in your neighborhood?
 - <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
 - <8> DON'T KNOW
 - <9> REFUSED
- Q23 People breaking in or sneaking into homes to steal things. (Is that . . .)
- <1> A big problem,
 - <2> Some problem, or
 - <3> No problem in your neighborhood?
 - <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
 - <8> DON'T KNOW
 - <9> REFUSED
- Q24 People being attacked or robbed. (Is that . . .)
- <1> A big problem,
 - <2> Some problem, or
 - <3> No problem in your neighborhood?
 - <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
 - <8> DON'T KNOW
 - <9> REFUSED
- Q24a Family violence in the home. (Is that . . .)
- <1> A big problem,
 - <2> Some problem, or
 - <3> No problem in your neighborhood?
 - <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
 - <8> DON'T KNOW
 - <9> REFUSED

Q25 During the past year, have you heard about efforts to get community meetings started up in your neighborhood?

- <1> Yes
- <2> No
- <3> ALREADY HAVE A GROUP
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q26 During the past year, have there actually been any community meetings held in your neighborhood to try to deal with crime problems?

- <1> Yes [goto Q27]
- <2> No
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q27 Were you able to attend any of the meetings?

- <1> Yes [goto Q28a]
- <2> No
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q28a About how many of these meetings were you able to attend?

- <1> Meeting
- <2-399> Meetings
- <997> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <998> DON'T KNOW
- <999> REFUSED

Q28b Was anyone from the police department at meeting(s)?

- <1> Yes
- <2> No
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q28c Did you learn anything as a result of attending the meeting(s)?

- <1> Yes
- <2> No
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q28d Was any action taken or did anything happen in your neighborhood as a result of meeting(s)?

- <1> Yes
- <2> No
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q28e How useful do you think these meetings were for finding solutions to neighborhood problems? Were they . . .

- <1> Very useful,
- <2> Somewhat useful, or
- <3> Not very useful?
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q29 How useful do you think these meetings were for improving the community's relationship with the police? Were they . . .

- <1> Very useful,
- <2> Somewhat useful, or
- <3> Not very useful?
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q29f During the past year have you received any brochures, pamphlets, or newsletters that describe what you can do to protect yourself or your home from crime?

- <1> Yes
- <2> No
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q29a The next questions are about organizations some people are involved with in their neighborhoods. Are you or anyone in your household involved in a neighborhood watch group or a citizen patrol in your area?

- <1> Yes
- <2> No
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q29b (Are you or anyone in your household involved in) The PTA or a Local School Council?

- <1> Yes
- <2> No
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q29c (Are you or anyone in your household involved in) A church or synagogue?

- <1> Yes [goto Q29d]
- <2> No
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q29d Is it located in your neighborhood, or is it located somewhere else?

- <1> In the neighborhood
- <2> Somewhere else
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q29e Are you or anyone in your household involved in a block club or community organization in your area?

- <1> Yes
- <2> No
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q30 Now let's talk about the police in your neighborhood. How responsive are the police in your neighborhood to community concerns? Do you think they are . . .

- <1> Very responsive,
- <2> Somewhat responsive,
- <3> Somewhat unresponsive, or
- <4> Very unresponsive?
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q31 How good a job are the police doing in dealing with the problems that really concern people in your neighborhood? Would you say they are doing a . . .

- <1> Very good job,
- <2> Good job,
- <3> Fair job, or
- <4> Poor job?
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q32 How good a job are the police doing in working together with residents in your neighborhood to solve local problems? Would you say they are doing a . . .

- <1> Very good job,
- <2> Good job,
- <3> Fair job, or
- <4> Poor job?
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q33 How good a job do you think the police in your neighborhood are doing in helping people out after they have been victims of crime? (Would you say they are doing a . . .)

- <1> Very good job,
- <2> Good job,
- <3> Fair job, or
- <4> Poor job?
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q34 How good a job do you think they are doing to prevent crime in your neighborhood? (Would you say they are doing a . . .)

- <1> Very good job,
- <2> Good job,
- <3> Fair job, or
- <4> Poor job?
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q35 How good a job are the police in your neighborhood doing in keeping order on the streets and sidewalks? (Would you say they are doing a . . .)

- <1> Very good job,
- <2> Good job,
- <3> Fair job, or

<4> Poor job?
<7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
<8> DON'T KNOW
<9> REFUSED

Q35a How good a job are the police in your neighborhood doing in dealing with family violence in the home? (Would you say they are doing a. . .)

<1> Very good job,
<2> Good job,
<3> Fair job, or
<4> Poor job?
<7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
<8> DON'T KNOW
<9> REFUSED

Q36 In general, how polite are the police when dealing with people in your neighborhood? Are they . . .

<1> Very polite,
<2> Somewhat polite,
<3> Somewhat impolite, or
<4> Very impolite?
<5> SOME ARE POLITE, AND SOME AREN'T
<7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
<8> DON'T KNOW
<9> REFUSED

Q37 When dealing with people's problems in your neighborhood, are the police generally . . .

<1> Very concerned,
<2> Somewhat concerned,
<3> Not very concerned, or
<4> Not concerned at all about their problems?
<5> SOME ARE CONCERNED, SOME AREN'T
<7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
<8> DON'T KNOW
<9> REFUSED

Q38 In general, how helpful are the police when dealing with people in your neighborhood? Are they . . .

<1> Very helpful,
<2> Somewhat helpful,
<3> Not very helpful, or
<4> Not helpful at all?
<5> SOME ARE HELPFUL, SOME ARE NOT
<7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
<8> DON'T KNOW
<9> REFUSED

- Q39 In general, how fair are the police when dealing with people in your neighborhood? Are they . . .
- <1> Very fair,
 - <2> Somewhat fair,
 - <3> Somewhat unfair, or
 - <4> Very unfair?
 - <5> SOME ARE FAIR, SOME ARE NOT
 - <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
 - <8> DON'T KNOW
 - <9> REFUSED
- Q40 In general, in the past year would you say that the police in your neighborhood have . . .
- <1> Gotten better,
 - <2> Gotten worse, or
 - <3> Stayed the same?
 - <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
 - <8> DON'T KNOW
 - <9> REFUSED
- Q41 All things considered, what do you think the police, in your neighborhood will be like a year from now? Will they have . . .
- DO NOT ACCEPT "HOPES." PROBE: But what do you think?
- <1> Gotten better,
 - <2> Gotten worse, or
 - <3> Stayed the same?
 - <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
 - <8> DON'T KNOW
 - <9> REFUSED
- Q41a How big a problem in your neighborhood is police stopping too many people on the streets without good reason? Do you think that this is . . .
- <1> A big problem,
 - <2> Some problem, or
 - <3> No problem?
 - <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
 - <8> DON'T KNOW
 - <9> REFUSED
- Q41b How about police being too tough on people they stop in your neighborhood? Do you think that this is . . .
- <1> A big problem,
 - <2> Some problem, or
 - <3> No problem?
 - <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
 - <8> DON'T KNOW
 - <9> REFUSED

Q41c How about police using excessive force, that is, being verbally or physically abusive to people in your neighborhood? Do you think that this is . . .

- <1> A big problem,
- <2> Some problem, or
- <3> No problem?
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q41d How about police corruption? Do you think police taking bribes or getting involved in the drug business in your neighborhood is . . .

- <1> A big problem,
- <2> Some problem, or
- <3> No problem?
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q42 Now I have a few questions about a community policing program sponsored by the Chicago Police Department. It calls for more cooperation between police and the residents of Chicago.

Have you heard about this policing program?

- <1> Yes [goto Q42b]
- <2> No
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q42a This program is often referred to as "CAPS," meaning "Chicago's Alternative Policing Strategy." Have you heard about the CAPS program?

- <1> Yes [goto Q42b]
- <2> No
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q42b How did you hear about it? Did you receive some printed information on community policing, did you hear about it on TV or the radio, did you see a sign or poster, or did you hear about it from someone else?

- <1> Major newspapers
- <2> Neighborhood newspapers
- <3> Saw/Heard on TV [goto Q42d]
- <4> Heard on radio
- <5> Saw it on a billboard
- <6> Saw it on CTA bus, train, in station
- <7> Saw on other poster or sign

- <8> Side of police car
- <9> Read/heard about it in church
- <10> Heard about it at child's school
- <11> Talk/heard it from someone else
- <12> Received brochure, flyer, newsletter
- <13> Booth at neighborhood festival
- <14> At rallies or marches
- <15> Other [goto Q42c]
- <97> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <98> DON'T KNOW
- <99> REFUSED

Q42c Other source.

SPECIFY _____.

Q42d Do you remember hearing about the policing program on a cable station or was it from one of the free stations such as Channel 7 or 32?

- <1> Cable station
- <2> Free station
- <3> Both
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

M2 ENTER SECOND MENTION OTHER THAN [fill Q42b].

- <1> Major newspapers
- <2> Neighborhood newspapers
- <3> Saw/Heard on TV [goto M2d]
- <4> Heard on radio
- <5> Saw it on a billboard
- <6> Saw it on CTA bus, train, in station
- <7> Saw on other poster or sign
- <8> Side of police car
- <9> Read/heard about it in church
- <10> Heard about it at child's school
- <11> Talk/heard it from someone else
- <12> Received brochure, flyer, newsletter
- <13> Booth at neighborhood festival
- <14> At rallies or marches
- <15> Other [goto M2c]
- <96> NO OTHER MENTIONS [goto Q43]
- <97> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST) [goto M3]
- <98> DON'T KNOW [goto Q43]
- <99> REFUSED [goto Q43]

M2c Other source.

SPECIFY _____.

M2d Do you remember hearing about the policing program on a cable station or was it from one of the free stations such as Channel

7 or 32?

- <1> Cable station
- <2> Free station
- <3> Both
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

M3 ENTER THIRD MENTION OTHER THAN [fill Q42b] and [fill M2].

- <1> Major newspapers
- <2> Neighborhood newspapers
- <3> Saw/Heard on TV [goto M3d]
- <4> Heard on radio
- <5> Saw it on a billboard
- <6> Saw it on CTA bus, train, in station
- <7> Saw on other poster or sign
- <8> Side of police car
- <9> Read/heard about it in church
- <10> Heard about it at child's school
- <11> Talk/heard it from someone else
- <12> Received brochure, flyer, newsletter
- <13> Booth at neighborhood festival
- <14> At rallies or marches
- <15> Other [goto M3c]
- <96> NO OTHER MENTIONS [goto Q43]
- <97> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST) [goto M4]
- <98> DON'T KNOW [goto Q43]
- <99> REFUSED [goto Q43]

M3c Other source.

SPECIFY _____.

M3d Do you remember hearing about the policing program on a cable station or was it from one of the free stations such as Channel 7 or 32?

- <1> Cable station
- <2> Free station
- <3> Both
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

M4 ENTER FOURTH MENTION OTHER THAN [fill Q42b], [fill M2], and [fill M3].

- <1> Major newspapers
- <2> Neighborhood newspapers
- <3> Saw/Heard on TV [goto M4d]
- <4> Heard on radio
- <5> Saw it on a billboard
- <6> Saw it on CTA bus, train, in station
- <7> Saw on other poster or sign

- <8> Side of police car
- <9> Read/heard about it in church
- <10> Heard about it at child's school
- <11> Talk/heard it from someone else
- <12> Received brochure, flyer, newsletter
- <13> Booth at neighborhood festival
- <14> At rallies or marches
- <15> Other [goto M4c]
- <96> NO OTHER MENTIONS [goto Q43]
- <97> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST) [goto M5]
- <98> DON'T KNOW [goto Q43]
- <99> REFUSED [goto Q43]

M4c Other source.

SPECIFY _____.

4d Do you remember hearing about the policing program on a cable station or was it from one of the free stations such as Channel 7 or 32?

- <1> Cable station
- <2> Free station
- <3> Both
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

M5 ENTER FIFTH MENTION OTHER THAN [fill Q42b], [fill M2], [fill M3], and [fill M4].

- <1> Major newspapers
- <2> Neighborhood newspapers
- <3> Saw/Heard on TV [goto M5d]
- <4> Heard on radio
- <5> Saw it on a billboard
- <6> Saw it on CTA bus, train, in station
- <7> Saw on other poster or sign
- <8> Side of police car
- <9> Read/heard about it in church
- <10> Heard about it at child's school
- <11> Talk/heard it from someone else
- <12> Received brochure, flyer, newsletter
- <13> Booth at neighborhood festival
- <14> At rallies or marches
- <15> Other [goto M5c]
- <96> NO OTHER MENTIONS [goto Q43]
- <97> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST) [goto Q43]
- <98> DON'T KNOW [goto Q43]
- <99> REFUSED [goto Q43]

M5c Other source.

SPECIFY _____.

M5d Do you remember hearing about the policing program on a cable station or was it from one of the free stations such as Channel 7 or 32?

- <1> Cable station
- <2> Free station
- <3> Both
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q43 Have you seen any evidence that the police in your neighborhood are doing anything new to cooperate with the community?

- <1> Yes
- <2> No
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q44 Are there any particularly unsafe areas in your neighborhood that the police have been working to clean up?

- <1> Yes
- <2> No
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q44a There is a telephone number that Chicago residents can call for help with city services and neighborhood problems. The number is 311. Have you heard of the 311 telephone number?

- <1> Yes
- <2> No
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q45 Now I would like to ask you about contacts you may have had with the Chicago police in the past year, that is since [fill MNAM] of 2000. In the past year, have you reported a crime to the police?

- <1> Yes
- <2> No
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q46 (Other than that) Have you reported a traffic accident or medical emergency to the police?

- <1> Yes
- <2> No
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q47 Aside from what you have already told me, in the past year, have you reported a suspicious person who you thought might be connected to a crime?

- <1> Yes
- <2> No
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q48 (Other than that) Have you reported suspicious noises to the police?

- <1> Yes
- <2> No
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q49 In the past year, have you reported any other event that you thought might lead to a crime?

- <1> Yes
- <2> No
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q50 (In the past year) Have you contacted the police about any other neighborhood concerns or problems?

- <1> Yes
- <2> No
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q51 (Other than that) Have you contacted police to ask for advice or information?

- <1> Yes
- <2> No
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q52 (In the past year) Have you contacted police to give them any information?

- <1> Yes
- <2> No
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q53 (Other than that) Did you report any other sort of problem or difficulty to the police?

- <1> Yes
- <2> No
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

C Now I'd like to find out which one of these contacts with the police was most recent?

Was it when you . . .

- <1> [fill s45],
- <2> [fill s46],
- <3> [fill s47],
- <4> [fill s48],
- <5> [fill s49],
- <6> [fill s50],
- <7> [fill s51],
- <8> [fill s52],
- <9> [fill s53]?
- <95> ALL CONTACTS WITH THE POLICE WERE RELATED TO THE SAME EVENT
- <97> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <98> DON'T KNOW
- <99> REFUSED

Q54a Now I have a few questions about the (last time/time) you contacted the police. (That is when you [fill s54]).

Was the problem in your neighborhood, or was it somewhere else?

- <1> In the neighborhood
- <2> Somewhere else
- <3> CLOSE TO THE NEIGHBORHOOD
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

- Q54 Did you contact the police . . .
- <1> By telephone, [goto Q55]
 - <2> By visiting a police station, or
 - <3> By approaching an officer on the street?
 - <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
 - <8> DON'T KNOW
 - <9> REFUSED
- Q55 Did a police officer come to the scene, or was the matter dealt with entirely over the telephone?
- <1> Officer came to the scene
 - <2> Dealt with by phone only [goto Q57]
 - <3> Didn't come, matter not handled [goto Q57]
 - <4> No need to come [goto Q57]
 - <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST) [goto Q57]
 - <8> DON'T KNOW [goto Q57]
 - <9> REFUSED [goto Q57]
- Q56 How quickly did they come? Did they . . .
- <1> Come right away,
 - <2> Make you wait too long,
 - <3> Schedule an appointment to come at another time, or
 - <4> Did they tell you they would come later?
 - <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
 - <8> DON'T KNOW
 - <9> REFUSED
- Q57 When you talked to the police, did they pay careful attention to what you had to say? (IF MULTIPLE 'TALKS', USE MOST RECENT).
- <1> Yes
 - <2> No
 - <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
 - <8> DON'T KNOW
 - <9> REFUSED
- 58 Did the police clearly explain what action they would take in response to your contact?
- <1> Yes
 - <2> No
 - <3> NO ACTION NECESSARY
 - <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
 - <8> DON'T KNOW
 - <9> REFUSED

Q59 Did they tell you about some other place that you could get help, or refer your problem to some other city agency or organization for them to solve?

- <1> Yes
- <2> No
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q60 Did you find the police . . .

- <1> Very helpful,
- <2> Somewhat helpful,
- <3> Not very helpful, or
- <4> Not at all helpful?
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q61 When you talked to the police, were they . . .

- <1> Very polite,
- <2> Somewhat polite,
- <3> Somewhat impolite, or
- <4> Very impolite?
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q62 Overall, how satisfied were you with the way the police responded? Were you . . .

- <1> Very satisfied,
- <2> Somewhat satisfied,
- <3> Somewhat dissatisfied, or
- <4> Very dissatisfied?
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q62a Were the officers who handled the incident White, African-American, Latino, or something else?

- <1> White
- <2> African-American
- <3> Latino
- <4> Other racial group
- <5> MIXED GROUP: WHITE AND AFRICAN-AMERICAN
- <6> MIXED GROUP: WHITE AND LATINO
- <7> MIXED GROUP: WHITE AND OTHER GROUP
- <8> MIXED GROUP: AFRICAN-AMERICAN AND LATINO
- <9> MIXED GROUP: AFRICAN-AMERICAN AND OTHER GROUP
- <10> MIXED GROUP: LATINO AND OTHER GROUP
- <11> OTHER MIXED GROUP
- <12> NEVER SAW OFFICER(S) {HANDLED BY TELEPHONE, ETC.}
- <97> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <98> DON'T KNOW
- <99> REFUSED

Q63 In the past year, that is since [fill MNAM] of 2000, have you been in a car or on a motorcycle that was stopped by the Chicago police?

- <1> Yes
- <2> No [goto Q64]
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST) [goto Q64]
- <8> DON'T KNOW [goto Q64]
- <9> REFUSED [goto Q64]

Q63a Were you the driver or passenger of the car?

- <1> Driver
- <2> Passenger
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q63b Were you stopped in your neighborhood, or was it somewhere else?

- <1> In the neighborhood
- <2> Somewhere else
- <3> CLOSE TO NEIGHBORHOOD
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q64 In the past year, have you been stopped and questioned by the Chicago police when you were out walking?

- <1> Yes
- <2> No [goto Q65]
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST) [goto Q65]
- <8> DON'T KNOW [goto Q65]
- <9> REFUSED [goto Q65]

Q64a Were you stopped in your neighborhood, or was it somewhere else?
<1> In the neighborhood
<2> Somewhere else
<3> CLOSE TO NEIGHBORHOOD
<7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
<8> DON'T KNOW
<9> REFUSED

Q65 In the past year, have police come to your door to ask about neighborhood problems or to provide information?

<1> Yes
<2> No
<7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
<8> DON'T KNOW
<9> REFUSED

Q66 Which of these times when the police approached you, or stopped the car you were in, was most recent? (IF NECESSARY): Was it when . . .

<1> [fill s63],
<2> [fill s64],
<3> [fill s65]?
<7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
<8> DON'T KNOW
<9> REFUSED

Q67 (When/The last time) the police approached you, or stopped the car you were in, did they clearly explain why they wanted to talk to you?

<1> Yes
<2> No
<7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
<8> DON'T KNOW
<9> REFUSED

Q68 When they talked with you, did the police pay careful attention to what you had to say?

<1> Yes
<2> No
<7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
<8> DON'T KNOW
<9> REFUSED

Q69 Did the police clearly explain what action they would take?

<1> Yes
<2> No
<4> NO ACTION NECESSARY
<7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
<8> DON'T KNOW <9> REFUSED

Q70 Did you find the police. .

- <1> Very polite,
- <2> Somewhat polite,
- <3> Somewhat impolite, or
- <4> Very impolite?
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q71 How fair were they? Were they. .

- <1> Very fair,
- <2> Somewhat fair,
- <3> Somewhat unfair, or
- <4> Very unfair?
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q72 Overall, how satisfied were you with the way the police responded?
Were you . . .

- <1> Very satisfied,
- <2> Somewhat satisfied,
- <3> Somewhat dissatisfied, or
- <4> Very dissatisfied?
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q72a Were the officers who handled the incident White, African-American,
Latino, or something else?

- <1> White
- <2> African-American
- <3> Latino
- <4> Other racial group
- <5> MIXED GROUP: WHITE AND AFRICAN-AMERICAN
- <6> MIXED GROUP: WHITE AND LATINO
- <7> MIXED GROUP: WHITE AND OTHER GROUP
- <8> MIXED GROUP: AFRICAN-AMERICAN AND LATINO
- <9> MIXED GROUP: AFRICAN-AMERICAN AND OTHER GROUP
- <10> MIXED GROUP: LATINO AND OTHER GROUP
- <11> OTHER MIXED GROUP
- <12> NEVER SAW OFFICER(S) {HANDLED BY TELEPHONE, ETC.}
- <97> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <98> DON'T KNOW
- <99> REFUSED

Q73 We want to make sure we talk to people with different backgrounds and of different age groups so I'd like to ask you a few questions about yourself.

In what year were you born?

<1900-1983>

<9999> REFUSED

Q76 What is the highest grade or year of school you have completed?

<1-8> Elementary school

<9-12> High School

<13> Some college

<14> Associates certificate/2 year program

<15> Bachelor's degree

<16> Some graduate school

<17> Master's degree

<18> Doctorate/advanced degree

<97> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)

<98> DON'T KNOW

<99> REFUSED

Q77 Last week, were you working full-time, part-time, going to school, keeping house, retired, or something else?

<1> Working full-time

<2> Working part-time

<3> With job but vacation/sick/etc

<4> Unemployed/laid off

<5> Retired

<6> In school and not working

<7> Keeping house

<8> OTHER (SPECIFY) [goto Q77a]

<98> DON'T KNOW

<99> REFUSED

Q77a SOMETHING ELSE.

SPECIFY _____.

Q78 Are you presently . . .

<1> Married,

<2> Divorced,

<3> Separated,

<4> Widowed, or

<5> Never been married?

<6> CO-HABITATING/LIVING WITH PARTNER

<7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)

<8> DON'T KNOW

<9> REFUSED

Q79 Including yourself, how many adults, 18 years or older, live in your household most of the year?

- <1-20> Adults
- <97> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <98> DON'T KNOW
- <99> REFUSED

Q80 How many children, 17 years of age or younger, live in your household?

- <0-20> Children
- <97> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <98> DON'T KNOW
- <99> REFUSED

Q80a In addition to being an American, what do you consider your main ethnic or national group? DO NOT READ OPTIONS. CHOOSE ONLY ONE. IF NOT AN AMERICAN STILL GET RESPONSE OF NATIONALITY/ETHNICITY. IF JEWISH, WHITE/CAUCASIAN, HISPANIC/LATINO: "Do you identify with any other national group?"

- | | | | |
|------|--------------------------|------|-----------------------------|
| <1> | African-American | | |
| <2> | American Indian | <15> | Lithuanian |
| <3> | Asian Indian | <16> | Mexican |
| <4> | Black | <17> | Middle Eastern |
| <5> | British/English/Scottish | <18> | None |
| <6> | Chinese | <19> | Puerto Rican |
| <7> | Cuban | <20> | Polish |
| <8> | German | <21> | Russian |
| <9> | Greek | <22> | Spanish |
| <10> | Filipino | <23> | Mixed European |
| <11> | Irish | <24> | Other Asian |
| <12> | Italian | <25> | Other European |
| <13> | Japanese | <26> | Other Hispanic |
| <14> | Korean | <27> | Other (SPECIFY) [goto Q80b] |
| <98> | DON'T KNOW | | |
| <99> | REFUSED | | |

Q80b OTHER RACES/NATIONALITIES.

SPECIFY _____.

Q80c Now I'd like to ask you about your race. What race do you consider yourself to be?

- <1> Alaskan Native
- <2> American Indian
- <3> Asian
- <4> Black
- <5> African-American
- <6> Pacific Islander
- <7> White/Caucasian
- <8> Hispanic
- <9> Latino/Latina

<10> Other (SPECIFY) [goto Q80d]
<97> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
<98> DON'T KNOW
<99> REFUSED

Q80d SPECIFY OTHER RACE.

SPECIFY _____.

Q81 Was your total household income from all sources, before taxes
for 2000 . . .

More than \$10,000?

<1> Yes [goto Q82]
<2> No [goto Q87]
<7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
<8> DON'T KNOW
<9> REFUSED

Q82 Was it more than \$20,000?

<1> Yes [goto Q83]
<2> No [goto Q87]
<7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
<8> DON'T KNOW
<9> REFUSED

83 Was it more than \$40,000?

<1> Yes [goto Q84]
<2> No [goto Q87]
<7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
<8> DON'T KNOW
<9> REFUSED

Q84 Was it more than \$60,000?

<1> Yes [goto Q85]
<2> No [goto Q87]
<7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
<8> DON'T KNOW
<9> REFUSED

Q85 Was it more than \$100,000?

<1> Yes [goto Q87]
<2> No [goto Q87]
<7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
<8> DON'T KNOW
<9> REFUSED

Q86 Would you just indicate if it was under \$20,000 in 2000, or over \$20,000?

- <1> Under \$20,000
- <2> Over \$20,000
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q87 Because we need to know the general area where you live, would you please tell me the name of the street you live on?

- <1> TO ENTER STREET NAME (SPECIFY _____.)
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW [goto Q89]
- <9> REFUSED [goto Q89]

Q88 And would you please tell me the name of the street that crosses that street at the corner nearest your home?

- <1> TO ENTER STREET NAME (SPECIFY _____.)
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW [goto Q89]
- <9> REFUSED [goto Q89]

Q89 Could you just tell me the name of the neighborhood that you live in? That is all that I need for this study.

- <1> TO ENTER NAME OF NEIGHBORHOOD (SPECIFY _____.)
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

Q90 How many different telephone numbers do you have in your home that are used for receiving calls, not including fax and computer lines?

IF MORE THAN "1" VERIFY: "That means you have __ different telephone numbers at home?"

- <1-6> Telephone numbers
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW
- <9> REFUSED

lr1 Finally, I'd like to know whether you received a letter from the Survey Research Laboratory about this study that was mailed to your household. It mentioned that we were doing a study on crime and safety in Chicago neighborhoods and that someone would be calling. Do you recall getting this letter in the mail?

- <1> Yes
- <2> No
- <7> NO CODED RESPONSE APPLICABLE (LEAVE NOTE FIRST)
- <8> DON'T KNOW <9> REFUSED

fnm There is a possibility that the researchers on this study will
want to call you again sometime in the next year for a follow-up
interview. So that we will know who to ask for,
what is your first name?

<1> TO ENTER R'S FIRST NAME
<9> R REFUSES TO GIVE FIRST NAME *[goto pc1]*

FN ENTER R'S FIRST NAME.

lnm And your last name?

<1> TO ENTER R'S LAST NAME
<9> R REFUSES TO GIVE LAST NAME *[goto str]*

LMN ENTER R'S LAST NAME.

str We would like to mail a letter in advance of a possible phone call to
let you know that someone from our office will be calling. What is
your street address?

<1> TO ENTER R'S STREET ADDRESS
<9> R REFUSES TO GIVE STREET ADDRESS *[goto pc1]*

STR ENTER R'S STREET ADDRESS.

apt Is there an apartment number?

<1> YES
<2> NO *[goto zip1]*
<9> REFUSED *[goto pc1]*

APT ENTER "Apt." FOLLOWED BY R'S APARTMENT NUMBER.

zip1 What is the zip code?

<1> TO ENTER R'S ZIP CODE
<9> R REFUSES TO GIVE ZIP CODE *[goto pc1]*

zip2 ENTER R'S ZIP CODE.

Qrf In case we are unable to get in touch with you because you've changed your phone number, would you please give me the name of a friend or relative who does not live with you? We will call this person only if we cannot reach you with the phone number we have.

<1> TO ENTER NAME
<9> R REFUSES TO GIVE NAME [goto pc1]

rfnm What is the person's full name?

<1> TO ENTER PERSON'S NAME
<9> REFUSED [goto pc1]

RFNM ENTER NAME OF FRIEND OR RELATIVE.

rnum And the phone number?

<1> TO ENTER PERSON'S PHONE NUMBER
<8> DON'T KNOW [goto rcty]
<9> REFUSED [goto pc1]

RNUM ENTER PERSON'S PHONE NUMBER INCLUDING AREA CODE.

rcty In what city does the person live?

<1> TO ENTER PERSON'S CITY
<8> DON'T KNOW [goto pc1]
<9> REFUSED [goto pc1]

RCTY ENTER CITY OF FRIEND OR RELATIVE.

rst And the state?

<1> TO ENTER PERSON'S STATE
<8> DON'T KNOW [goto pc1]
<9> REFUSED [goto pc1]

RST ENTER STATE OF FRIEND OR RELATIVE.

pc1 Thank you very much for sharing your opinions with me today. I really appreciate it. If you have any questions or concerns about this interview, you can call the project coordinator on this study. Would you like her number?

<1> Yes
<2> No [goto oprs]

pc2 Her name is Julia Dowse and you can reach her during business hours at (312) 996-6475.

opr3 If you have any concerns about this study, you may call the University of Illinois at Chicago Office for Protection of Research Subjects. Would you like this number?

<1> Yes [goto opr2]

<2> No [goto Q92]

opr2 That number is 312-996-1711.

Q92 Thank you, that completes the survey.

Q93 GENDER:

<1> MALE

<2> FEMALE

QI1 INTEREST:

<1> Low

<2> Medium/Low

<3> Medium

<4> Medium/High

<5> High

<8> DON'T KNOW

QI2 COOPERATION:

<1> Low

<2> Medium/Low

<3> Medium

<4> Medium/High

<5> High

<8> DON'T KNOW

QI3 CREDIBILITY:

<1> Low

<2> Medium/Low

<3> Medium

<4> Medium/High

<5> High

<8> DON'T KNOW

CAPS 2001 City Survey Methods Report
SRL #887
Report on Sample Design and Disposition

July 24, 2001

The University of Illinois Survey Research Lab (SRL) conducted this study about community policing in Chicago for Wes Skogan of Northwestern University. It was funded by the National Institute of Justice. This study is a replication of SRL studies 798 and 832. The study design was a random digit dial (RDD) survey in the city of Chicago. Our goal was to complete 2,500 interviews with Chicago residents.

The sample was purchased from Survey Sampling Incorporated (SSI). Once SSI drew the sample, they matched the RDD numbers against their listed database and provided SRL with addresses for all phone numbers that were listed in white page directories.

Between March 29 and May 31, 2001, five replicates of 1,657 cases and one replicate of 1,000 cases were released. Of the total of 9,285 pieces of sample released, 39% (3,623) were listed in white page directories. These cases received an advance letter informing them of the study and explaining the purpose.

Interviews were conducted both in English and Spanish. Interviewing began on April 2, 2001 and ended on and July 1, 2001.

Table 1 lists the final disposition of sample. Table 2 lists the completion rates.

The response rate is the proportion of the eligible respondents who completed the interview. There were 2,055 cases for which a screening questionnaire could not be administered (contact to screener minus cooperation to screener from Table 2 plus disposition 31 from Table 1). We assumed that 91.6% of these cases would have been eligible. In another 674 cases, the phone rang continuously at each contact attempt and was never answered (disposition 30 from Table 1). We assumed 85.5% of those were working numbers, 84.3% were household numbers, and 91.5% were eligible. Consequently, the total number of cases with assumed eligibility is estimated as 91.5% of 2,055 (1,882 cases) plus 66% of 674 (444). Thus, the response rate is computed as the ratio of 2,499 completed interviews to the sum of the cases known to be eligible (3,627) and the estimated number of eligible cases among the cases for which eligibility was unknown (2,362). The resulting response rate is about 42%.

The refusal rate is the number of refusals (to both the screener and the interview) divided by the eligible sample. The cooperation rate is the number of completed interviews divided by the number of completed interviews plus the number of refusals.

Appendix A contains a description of the disposition codes, and Appendix B contains a description of the completion rate categories.

Appendix A - Disposition Codes

(01) Completed interview in English	Completed interview in English.
(02) Completed interview in Spanish	Completed interview in Spanish.
(03) Partial complete	Respondent completed part of the interview before breaking off.
(30) No answer	Used for telephone numbers that have never answered or that always ring busy. This disposition is not used once someone has answered the phone, or an answering device has been reached.
(31) Answering machine/answering service	Used for answering devices or answering services.
(32) Eligible R not available	Used once the respondent has been screened.
(33) Unscreened R not available	Use when someone has answered the telephone, but screening to ascertain the eligible or appropriate respondent has not yet been completed.
(40) Final refusal to screener	Respondent refused to complete the screener.
(41) Final refusal to interview	Respondent refused to complete the interview.
(42) Final refusal to interview (Spanish)	Spanish speaking respondent refused to complete the interview.
(47) Final refusal to screener--PM	Respondent has privacy manager service that prevented contact with the respondent before a screener could be conducted.
(48) Final refusal to interview--PM	Respondent has privacy manager service that prevented contact with the respondent after a screener was conducted and respondent was determined eligible.
(55) Not able to interview during survey period	Used when there is a clear indication that the respondent cannot participate within the time confines of the study/wave.
(56) Never able to interview	Used when there is a clear indication that the respondent cannot participate in the study. It is not related to the time-frame of the data collection effort.
(70) Ineligible, no one 18 or older	There is no one currently living in the household who is 18 years or older.
(71) Ineligible, R lives outside of Chicago	Household is not located within Chicago city limits.
(85) Deceased	Eligible respondent is deceased.
(86) Non-working	The phone number given is a non-working number.
(87) Nonresidential	Phone number reached was a nonresidence.
(88) Ineligible foreign language	The respondent spoke neither English nor Spanish.

(89) Final Duplicate

Sampling has confirmed that telephone number or address has been listed twice.

(90) Other Ineligible

Contact attempt result in some other situation not covered by the above codes.

Table 1. Final Disposition of Sample

Code	Disposition	Valid N	Percent
(1)	Completed interview (English)	2196	23.65%
(2)	Completed interview (Spanish)	266	2.86%
(3)	Partial complete interview	37	0.40%
(30)	No answer	674	7.26%
(31)	Answering machine/answering service	383	4.12%
(32)	Eligible R not available	489	5.27%
(33)	Unscreened R not available	328	3.53%
(40)	Final refusal to screener	1092	11.76%
(41)	Final refusal to interview	588	6.33%
(42)	Final refusal to screener (Spanish)	42	0.45%
(47)	Final refusal to screener - PM	14	0.15%
(48)	Final refusal to interview - PM	9	0.10%
(55)	Not able to interview during survey period	93	1.00%
(56)	Never able to interview	145	1.56%
(70)	Ineligible, R under 18	31	0.33%
(71)	Ineligible, R resides outside Chicago	9	0.10%
(85)	Deceased	1	0.01%
(86)	Non-working	1346	14.50%
(87)	Non-residential	1250	13.46%
(88)	Ineligible foreign language	291	3.13%
(89)	Final duplicate	1	0.01%
	Total	9285	100

Appendix B - Completion Rates

Total Sample -the total number of phone numbers called for this study

Working numbers - the number of phone numbers that were working phone numbers

Households - the number of phone numbers that were households, not businesses

Contact to screener - the total number of respondents who were contacted for the screener

Cooperation to screener - the total number of respondents who completed the screener

Eligible - the number of respondents who fit the eligibility criteria

Contact to final - the total number of respondents who were contacted for an interview

Cooperation to final - the total number of respondents who completed an interview

Table 2. Sample Rates

	Number	Rate
Total Sample	9285	
Non-Duplicates	9284	100.0%
Working Numbers	7938	85.5%
Residential Numbers	6688	84.3%
Contact to Screener	5631	84.2%
Cooperation to Screener	3959	70.3%
Eligible	3627	91.6%
Contact Final	3138	86.5%
Cooperation to Final	2499	79.6%
Response rate		42.0%
Refusal rate		27.0%
Cooperation rate		60.8%

2003 City Survey Questionnaire (English and Spanish)

This document was written out of the CATI system and edited for readability.

- Q1 First, I have a few questions about your neighborhood. How long have you lived at your current address?
- <1-90> Number of years
 - <91> Less than one year
 - <97> NO CODED RESPONSE APPLICABLE
 - <98> DON'T KNOW
 - <99> REFUSED
- Q1.2 Primero, tengo unas cuantas preguntas sobre su barrio. ¿Cuánto tiempo ha vivido en su dirección actual?
- <1-90> Número de años
 - <91> Menos de un año
 - <97> NO CODED RESPONSE APPLICABLE
 - <98> DON'T KNOW
 - <99> REFUSED
- Q1a (IF NECESSARY): How many months?
- <1-11> Months
 - <97> NO CODED RESPONSE APPLICABLE
 - <98> DON'T KNOW
 - <99> REFUSED
- Q1a.2 ¿Por cuántos meses?
- <1-11> Meses
 - <97> NO CODED RESPONSE APPLICABLE
 - <98> DON'T KNOW
 - <99> REFUSED
- Q3 Do you own or rent your home?
- <1> Own (INCLUDES STILL PAYING A MORTGAGE)
 - <2> Rent
 - <7> Other (SPECIFY)
 - <8> DON'T KNOW
 - <9> REFUSED
- Q3.2 ¿Es usted dueño(a) de su casa, o la alquila?
- <1> Dueño(a) (INCLUDES STILL PAYING A MORTGAGE)
 - <2> La alquila
 - <7> Otro (SPECIFY)
 - <8> DON'T KNOW
 - <9> REFUSED

- Q4 In general, in the past year would you say your neighborhood has
- <1> Become a better place to live,
 - <2> Gotten worse, or
 - <3> Stayed about the same?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q4.2 En general, durante el año pasado, ¿diría usted que su barrio
- <1> Ha mejorado para vivir,
 - <2> Ha empeorado, o
 - <3> Est igual que antes?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q5 In general, what do you think your neighborhood will be like a year from now? Will it be
- DO NOT ACCEPT "HOPES." PROBE: But what do you think?
- <1> A better place to live,
 - <2> A worse place to live, or
 - <3> Will it be about the same?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q5.2 En general, ¿cómo le parece a usted que estar su barrio dentro de un año? ¿Estar
- DO NOT ACCEPT "HOPES." PROBE: Pero que piensa?
- <1> Mejor para vivir,
 - <2> Peor como lugar de residencia,
 - <3> M s o menos igual?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q6 On the whole, how do you feel about your neighborhood as a place to live? Are you
- <1> Very satisfied,
 - <2> Somewhat satisfied,
 - <3> Somewhat dissatisfied, or
 - <4> Very dissatisfied?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED

- Q6.2 En general, ¿qu, piensa usted de su barrio como un lugar en donde vivir? ¿Dirja que est
- <1> Muy contento(a),
 - <2> Algo contento(a),
 - <3> Algo descontento(a), o
 - <4> Muy descontento(a)?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q7 Do you really feel a part of your neighborhood, or do you think of it as just a place to live?
- <1> Feel a part
 - <2> Just a place to live
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q7.2 ¿Se siente realmente parte de su comunidad o la ve solo como un lugar para vivir?
- <1> Sentirte parte
 - <2> Solo un lugar para vivir
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q8a In some neighborhoods people do things together and help each other. In other neighborhoods people mostly go their own way. What kind of neighborhood would you say yours is
- <1> One where people help each other, or
 - <2> One where people go their own way?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q8a.2 ¿En algunas comunidades la gente hace cosas juntos y se ayudan unos a otros. En otras comunidades la gente solo se preocupa por si misma. Que tipo de comunidad es la suya
- <1> Una en la cual la gente se ayuda, o
 - <2> Una en la cual la gente solo se preocupa por si misma?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED

- Q8b Please think about the last time when no one was home for a couple of days or more. Did you ask a neighbor to watch your home?
- <1> Yes
 - <2> No
 - <3> SOMEONE ALWAYS HOME
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q8b.2 "Por favor, piense en la última vez en que no hubo nadie en su casa por varios días o m s. Le pidió a un vecino que cuidara de su casa?
- <1> Sí
 - <2> No
 - <3> SOMEONE ALWAYS HOME
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q8c In the past 12 months, have any of your neighbors asked you to watch their home?
- <1> Yes
 - <2> No
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q8c.2 "En los últimos 12 meses, alguno de sus vecinos le ha pedido a usted que le cuide su casa?
- <1> Sí
 - <2> No
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q9 How safe do you feel or would you feel being alone outside in your neighborhood at night? Would you say . . .
- IF R INSISTS HE/SHE DOES NOT GO OUT AT NIGHT, ASK THEM TO ANSWER THE QUESTION AS IF THEY DID.
- <1> Very safe,
 - <2> Somewhat safe,
 - <3> Somewhat unsafe, or
 - <4> Very unsafe?
 - <5> R DOES NOT GO OUT AT NIGHT
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED

- Q9.2 "Qu, tan seguro(a) se siente o se sentir;a andando solo(a) por la calle de noche en su barrio? "Dir;a que
IF R INSISTS HE/SHE DOES NOT GO OUT AT NIGHT, ASK THEM TO ANSWER THE QUESTION AS IF THEY DID.
- <1> Muy seguro(a),
 - <2> Algo seguro(a),
 - <3> Algo inseguro(a), o
 - <4> Muy inseguro(a)?
 - <5> R DOES NOT GO OUT AT NIGHT
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q10 Is there any particular place in your neighborhood where you would be afraid to go alone either during the day or after dark?
- <1> Yes
 - <2> No
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q10.2 "Hay algfn lugar en particular en su barrio al que tendr;a miedo ir solo(a) ya sea de d;a o de noche?
- <1> S;
 - <2> No
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q11 How often does worry about crime prevent you from doing the things you would like to in your neighborhood? Would you say ...
- <1> Very often,
 - <2> Somewhat often,
 - <3> Rarely, or
 - <4> Never at all?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q11.2 "Con qu, frecuencia su preocupaci;n al crimen le impide hacer lo que le gustar;a hacer en su barrio? "Dir;a que ...
- <1> Con mucha frecuencia,
 - <2> Con algo de frecuencia,
 - <3> Rara vez, o
 - <4> Nunca?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED

- Q11a If some children were spray-painting graffiti on a local building, how likely is it that your neighbors would do something about it? Would you say it is.. .
- <1> Very likely,
 - <2> Likely,
 - <3> Unlikely, or
 - <4> Very unlikely?
 - <5> NEIGHBORS WOULD CALL THE POLICE
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q11a.2 Si algunos niños estuvieran pintando graffiti con pintura aeoresol en un edificio local, que tan probable es que sus vecinos hagan algo al respecto? Dirja que es...
- <1> Muy probable,
 - <2> Probable,
 - <3> Improbable, o
 - <4> Muy improbable?
 - <5> NEIGHBORS WOULD CALL THE POLICE
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q11b If there was a fight in front of your house and someone was being beaten or threatened, how likely is it that your neighbors would break it up? Would you say it is. . .
- <1> Very likely,
 - <2> Likely,
 - <3> Unlikely, or
 - <4> Very unlikely?
 - <5> NEIGHBORS WOULD CALL THE POLICE
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q11b.2 Si hay una pelea enfrente de su casa y alguien es golpeado o amenazado, que tan probable es que sus vecinos intervengan? Dirja que es
- <1> Muy probable,
 - <2> Probable,
 - <3> Improbable, o
 - <4> Muy improbable?
 - <5> NEIGHBORS WOULD CALL THE POLICE
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED

- Q11c If a teenager was harassing an elderly person, how likely is it that your neighbors would tell them to stop it? (Would you say it is...)
- <1> Very likely,
 - <2> Likely,
 - <3> Unlikely, or
 - <4> Very unlikely?
 - <5> NEIGHBORS WOULD CALL THE POLICE
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q11c.2 Si un menor de edad esta maltratando a un anciano, que tan probable es que sus vecinos le digan que no lo haga? (Dirja que es...)
- <1> Muy probable,
 - <2> Probable,
 - <3> Improbable, o
 - <4> Muy improbable?
 - <5> NEIGHBORS WOULD CALL THE POLICE
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q11d Suppose that because of budget cuts the police station closest to your home was going to be closed down by the city. How likely is it that neighborhood residents would organize to try to keep the police station open? (Would you say it is ...)
- <1> Very likely,
 - <2> Likely,
 - <3> Unlikely, or
 - <4> Very unlikely?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q11d.2 Supongamos que debido a cortes en el presupuesto la estaci3n de policia mas cercana a su casa va ha ser cerrada por la ciudad. Que tan probable es que los residentes en su comunidad se organicen para tratar de mantener la estaci3n de policia abierta?(Dirja que es...)
- <1> Muy probable,
 - <2> Probable,
 - <3> Improbable, o
 - <4> Muy improbable?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED

- Q11e Suppose that the city announced that public housing was going to be built in your neighborhood. How likely is it that neighborhood residents would organize to try to keep the public housing out? (Would you say it is)
- <1> Very likely,
 - <2> Likely,
 - <3> Unlikely, or
 - <4> Very unlikely?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q11e.2 Supongamos que la ciudad anuncia que un proyecto habitacional de interes social va a ser construido en su comunidad. Que tan probable es que los residentes de su comunidad se organicen para tratar de detener el proyecto? (Dirija que es...)
- <1> Muy probable,
 - <2> Probable,
 - <3> Improbable, o
 - <4> Muy improbable?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q12 Now I am going to read a list of things that you may think are problems in your neighborhood. After I read each one, please tell me whether you think it is a big problem, some problem, or no problem in your neighborhood. (TIME REFERENCE IS NOW).
- Q12.2 Ahora le voy a leer una lista de cosas que usted pueda pensar que son problemas en su barrio. Despues de que lea cada una, por favor indique si usted piensa que es un gran problema, algo de problema o no es problema en su barrio. (TIME REFERENCE IS NOW).
- Q12a Vacant lots filled with trash and junk. Is that
- <1> A big problem,
 - <2> Some problem, or
 - <3> No problem in your neighborhood?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q12a.2 Los terrenos desocupados llenos de basura y desechos. Cree usted que son . . .
- <1> Un gran problema,
 - <2> Algo de problema, o
 - <3> No es problema en su barrio?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED

- Q12b Illegal dumping. That is, large amounts of junk, tires, or other debris being deliberately dumped off in your neighborhood. Is that
- <1> A big problem,
 - <2> Some problem, or
 - <3> No problem in your neighborhood?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q12b.2 La descarga ilegal? O sea gran cantidades de basura como llantas y otros desechos que se descargan a proposito en su barrio. Es esto
- <1> Un gran problema,
 - <2> Algo de problema, o
 - <3> No es problema en su barrio?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q13 Abandoned cars in the streets and alleys. Is that
ABANDONED MEANS NOT USED OR NOT KEPT UP.
- <1> A big problem,
 - <2> Some problem, or
 - <3> No problem in your neighborhood?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q13.2 Los carros abandonados en la calle y en los callejones.
"Cree usted que son
ABANDONED MEANS NOT USED OR NOT KEPT UP.
- <1> Un gran problema,
 - <2> Algo de problema, o
 - <3> No es problema en su barrio?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q14 Abandoned houses or other empty buildings in your area.
(Is that)
ABANDONED MEANS NOT USED OR NOT KEPT UP.
- <1> A big problem,
 - <2> Some problem, or
 - <3> No problem in your neighborhood?
 - <7> NO CODED RESPONSE APPLICABLE
 - <9> REFUSED

- Q14.2 Las casas abandonadas u otros edificios vacjos en su rea.
 ("Cree usted que son)
 ABANDONED MEANS NOT USED OR NOT KEPT UP.
 <1> Un gran problema,
 <2> Algo de problema, o
 <3> No es problema en su barrio?
 <7> NO CODED RESPONSE APPLICABLE
 <8> DON'T KNOW
 <9> REFUSED
- Q15 Graffiti, that is writing or painting on walls or buildings.
 (Is that)
 <1> A big problem,
 <2> Some problem, or
 <3> No problem in your neighborhood?
 <7> NO CODED RESPONSE APPLICABLE
 <8> DON'T KNOW
 <9> REFUSED
- Q15.2 "Graffiti", es decir, letras, dibujos o cosas pintadas en las
 paredes o edificios. ("Cree usted que es)
 <1> Un gran problema,
 <2> Algo de problema, o
 <3> No es problema en su barrio?
 <7> NO CODED RESPONSE APPLICABLE
 <8> DON'T KNOW
 <9> REFUSED
- Q16 Public drinking. (Is that)
 <1> A big problem,
 <2> Some problem, or
 <3> No problem in your neighborhood?
 <7> NO CODED RESPONSE APPLICABLE
 <8> DON'T KNOW
 <9> REFUSED
- Q16.2 El consumo de bebidas alcohólicas en público. ("Cree usted que es. . .
 <1> Un gran problema,
 <2> Algo de problema, o
 <3> No es problema en su barrio?
 <7> NO CODED RESPONSE APPLICABLE
 <8> DON'T KNOW
 <9> REFUSED
- Q17 Disruption around schools, that is, youths hanging around making
 noise, vandalizing, or starting fights. (Is that)
 <1> A big problem,
 <2> Some problem, or
 <3> No problem in your neighborhood?

<7> NO CODED RESPONSE APPLICABLE

<8> DON'T KNOW

<9> REFUSED

Q17.2 El desorden alrededor de las escuelas, como, jóvenes que se quedan allí; sin propósito, haciendo ruido, vandalismo, o provocando peleas. ("Cree usted que es)

<1> Un gran problema,

<2> Algo de problema, o

<3> No es problema en su barrio?

<7> NO CODED RESPONSE APPLICABLE

<8> DON'T KNOW

<9> REFUSED

Q18 Groups of people hanging out on corners or in the streets. (Is that)

<1> A big problem,

<2> Some problem, or

<3> No problem in your neighborhood?

<7> NO CODED RESPONSE APPLICABLE

<8> DON'T KNOW

<9> REFUSED

Q18.2 Grupos de personas pasando el rato en las esquinas o en la calle. ("Cree usted que es)

<1> Un gran problema,

<2> Algo de problema, o

<3> No es problema en su barrio?

<7> NO CODED RESPONSE APPLICABLE

<8> DON'T KNOW

<9> REFUSED

Q19 Shootings and violence by gangs. (Is that)

<1> A big problem,

<2> Some problem, or

<3> No problem in your neighborhood?

<7> NO CODED RESPONSE APPLICABLE

<8> DON'T KNOW

<9> REFUSED

Q19.2 Tiroteos y violencia ocasionados por las pandillas o gangas. ("Cree usted que es)

<1> Un gran problema,

<2> Algo de problema, o

<3> No es problema en su barrio?

<7> NO CODED RESPONSE APPLICABLE

<8> DON'T KNOW

<9> REFUSED

- Q20 Drug dealing on the streets. (Is that)
- <1> A big problem,
 - <2> Some problem, or
 - <3> No problem in your neighborhood?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q20.2 El negocio de drogas ilegales por la calle. ("Cree usted que es)
- <1> Un gran problema,
 - <2> Algo de problema, o
 - <3> No es problema en su barrio?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q21 Cars being vandalized -- things like windows or aerials being broken. (Is that)
- <1> A big problem,
 - <2> Some problem, or
 - <3> No problem in your neighborhood?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q21.2 El vandalismo de carros -- como ventanas o antenas rotas. ("Cree usted que es. . .)
- <1> Un gran problema,
 - <2> Algo de problema, o
 - <3> No es problema en su barrio?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q22 Cars being stolen. (Is that)
- <1> A big problem,
 - <2> Some problem, or
 - <3> No problem in your neighborhood?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q22.2 El robo de carros. ("Cree usted que es)
- <1> Un gran problema,
 - <2> Algo de problema, o
 - <3> No es problema en su barrio?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED

- Q23 People breaking in or sneaking into homes to steal things.
(Is that)
- <1> A big problem,
 - <2> Some problem, or
 - <3> No problem in your neighborhood?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q23.2 Gente forzando la entrada en casas para robar cosas.
(“Cree usted que es)
- <1> Un gran problema,
 - <2> Algo de problema, o
 - <3> No es problema en su barrio?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q24 People being attacked or robbed. (Is that)
- <1> A big problem,
 - <2> Some problem, or
 - <3> No problem in your neighborhood?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q24.2 El asalto o ataque, o robo a personas. (“Cree usted que es)
- <1> Un gran problema,
 - <2> Algo de problema, o
 - <3> No es problema en su barrio?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q24a Family violence in the home. (Is that)
- <1> A big problem,
 - <2> Some problem, or
 - <3> No problem in your neighborhood?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q24a.2 Violencia familiar en el hogar. (“Cree usted que es)
- <1> Un gran problema,
 - <2> Algo de problema, o
 - <3> No es problema en su barrio?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED

- Q25 During the past year, have you heard about efforts to get community meetings started up in your neighborhood?
- <1> Yes
 - <2> No
 - <3> ALREADY HAVE A GROUP
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q25.2 Durante el ano pasado, ¿ha oído algo sobre esfuerzos para organizar juntas comunitarias en su barrio?
- <1> Si
 - <2> No
 - <3> ALREADY HAVE A GROUP
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q26 During the past year, have there actually been any community meetings held in your neighborhood to try to deal with crime problems?
- <1> Yes
 - <2> No
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q26.2 Durante el ano pasado, ¿han habido juntas en su comunidad para hablar de problemas sobre el crimen?
- <1> Si
 - <2> No
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q27 Were you able to attend any of the meetings?
- <1> Yes
 - <2> No
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q27.2 ¿Pudo asistir a alguna de esas juntas?
- <1> Si
 - <2> No
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED

Q28a About how many of these meetings were you able to attend?
 <1> Meeting
 <2-399> Meetings
 <997> NO CODED RESPONSE APPLICABLE
 <998> DON'T KNOW
 <999> REFUSED

Q28a.2 Aproximadamente, ¿a cu ntas de esas juntas pudo asistir?
 <1> Meeting
 <2-399> Meetings
 <997> NO CODED RESPONSE APPLICABLE
 <998> DON'T KNOW
 <999> REFUSED

Q28b Was anyone from the police department at the meeting(s)?
 <1> Yes
 <2> No
 <7> NO CODED RESPONSE APPLICABLE
 <8> DON'T KNOW
 <9> REFUSED

Q28b.2 ¿Estuvo presente alguien del departamento de policia en la(s) junta(s)?
 <1> Si
 <2> No
 <7> NO CODED RESPONSE APPLICABLE
 <8> DON'T KNOW
 <9> REFUSED

Q28c Did you learn anything as a result of attending the meeting(s)?
 <1> Yes
 <2> No
 <7> NO CODED RESPONSE APPLICABLE
 <8> DON'T KNOW
 <9> REFUSED

Q28c.2 ¿Aprendi¿ algo como resultado de su asistencia a la(s) junta(s)?
 <1> Si
 <2> No
 <7> NO CODED RESPONSE APPLICABLE
 <8> DON'T KNOW
 <9> REFUSED

Q28d Was any action taken or did anything happen in your neighborhood as a result of the meeting(s)?
 <1> Yes
 <2> No
 <7> NO CODED RESPONSE APPLICABLE
 <8> DON'T KNOW
 <9> REFUSED

- Q28d.2 "Se tomé alguna acción o pasó algo en su barrio como resultado de junta(s)?
- <1> Sí
 - <2> No
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q28e How useful do you think these meetings were for finding solutions to neighborhood problems? Were they
- <1> Very useful,
 - <2> Somewhat useful, or
 - <3> Not very useful?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q28e.2 "Qu, tan útiles piensa usted que fueron esas juntas para encontrar soluciones a los problemas del barrio? "Fueron
- <1> Muy útiles,
 - <2> Algo útiles, o
 - <3> No muy útiles?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q29 How useful do you think these meetings were for improving the community's relationship with the police? Were they
- <1> Very useful,
 - <2> Somewhat useful, or
 - <3> Not very useful?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q29.2 "Qu, tan útiles piensa usted que fueron esas juntas para mejorar las relaciones entre la comunidad y la policía? "Fueron
- <1> Muy útiles,
 - <2> Algo útiles, o
 - <3> No muy útiles?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED

- Q29f During the past year have you received any brochures, pamphlets, or newsletters that describe what you can do to protect yourself or your home from crime?
- <1> Yes
 - <2> No
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q29f.2 Durante el año pasado ha recibido algún folleto, prospecto o boletín de noticias que describe lo que puede hacer usted para protegerse o proteger a su casa del crimen?
- <1> Sí
 - <2> No
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q29a The next questions are about organizations some people are involved with in their neighborhoods. Are you or anyone in your household involved in a neighborhood watch group or a citizen patrol in your area?
- <1> Yes
 - <2> No
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q29a.2 Las próximas preguntas son acerca de las organizaciones en las cuales algunas personas están involucradas en sus comunidades. ¿Está usted o alguien en su casa envuelto en un grupo de vigilancia en su comunidad o en alguna patrulla de ciudadanos en su área?
- <1> Sí
 - <2> No
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED

- Q29b (Are you or anyone in your household involved in) The PTA or a Local School Council?
- <1> Yes
 - <2> No
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q29b.2 "Esta usted o alguien en su casa envuelto en la PTA (Asociacion de padres y maestros) o en concilio de la escuela local?
- <1> Si
 - <2> No
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q29c (Are you or anyone in your household involved in) A church or synagogue?
- <1> Yes
 - <2> No
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q29c.2 "Est usted o alguien en su casa envuelto en alguna iglesia o synagoga?
- <1> Si
 - <2> No
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q29d Is it located in your neighborhood, or is it located somewhere else?
- <1> In the neighborhood
 - <2> Somewhere else
 - <7> NO CODED REPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q29d.2 "Est localizada en su comunidad o est en alguna otra parte?
- <1> En la comunidad
 - <2> En algun otro lugar
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED

- Q29e Are you or anyone in your household involved in a block club or community organization in your area?
- <1> Yes
 - <2> No
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q29e.2 "Esta usted o alguien en su casa envuelto en un club de la cuadra o alguna otra organizaci3n de la comunidad en su area?
- <1> S;
 - <2> No
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q30 Now let's talk about the police in your neighborhood. How responsive are the police in your neighborhood to community concerns? Do you think they are . . .
- <1> Very responsive,
 - <2> Somewhat responsive,
 - <3> Somewhat unresponsive, or
 - <4> Very unresponsive?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q30.2 Ahora hablemos sobre la policia en su barrio. "Qu, tan dispuesta est la policia de su barrio en atender los problemas o preocupaciones de la comunidad? "Dirja que . . .
- <1> Muy dispuesta
 - <2> Algo dispuesta,
 - <3> Poco dispuesta, o
 - <4> Muy poco dispuesta?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED

- Q31 How good a job are the police doing in dealing with the problems that really concern people in your neighborhood? Would you say they are doing a . . .
- <1> Very good job,
 - <2> Good job,
 - <3> Fair job, or
 - <4> Poor job?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q31.2 "Que tan buen trabajo hace la policia en tratar los problemas que realmente le preocupan a la gente en su barrio? "Dirja que hacen . . .
- <1> Muy buen trabajo,
 - <2> Buen trabajo,
 - <3> Mas o menos trabajo, o
 - <4> Mal trabajo?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q32 How good a job are the police doing in working together with residents in your neighborhood to solve local problems? Would you say they are doing a . . .
- <1> Very good job,
 - <2> Good job,
 - <3> Fair job, or
 - <4> Poor job?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q32.2 "Que tan buen trabajo hace la policia en trabajar conjuntamente con los residentes del barrio para resolver problemas locales? "Dirja que hacen. . .
- <1> Muy buen trabajo,
 - <2> Buen trabajo,
 - <3> Mas o menos trabajo, o
 - <4> Mal trabajo?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q33 How good a job do you think the police in your neighborhood are doing in helping people out after they have been victims of crime? (Would you say they are doing a . . .)
- <1> Very good job,
 - <2> Good job,
 - <3> Fair job, or
 - <4> Poor job?

- <7> NO CODED RESPONSE APPLICABLE
 <8> DON'T KNOW
 <9> REFUSED
- Q33.2 "Que tan buen trabajo hace la policia de su barrio en ayudar a la gente que ha sido v;ctima de alg;n crimen? ("Dir;a que hacen. . .)
- <1> Muy buen trabajo,
 <2> Buen trabajo,
 <3> Mas o menos trabajo, o
 <4> Mal trabajo?
 <7> NO CODED RESPONSE APPLICABLE
 <8> DON'T KNOW
 <9> REFUSED
- Q34 How good a job do you think they are doing to prevent crime in your neighborhood? (Would you say they are doing a)
- <1> Very good job,
 <2> Good job,
 <3> Fair job, or
 <4> Poor job?
 <7> NO CODED RESPONSE APPLICABLE
 <8> DON'T KNOW
 <9> REFUSED
- Q34.2 "Que tan buen trabajo cree usted que hacen en prevenir el cr;men en su barrio? ("Dir;a que)
- <1> Muy buen trabajo,
 <2> Buen trabajo,
 <3> Mas o menos trabajo, o
 <4> Mal trabajo?
 <7> NO CODED RESPONSE APPLICABLE
 <8> DON'T KNOW
 <9> REFUSED
- Q35 How good a job are the police in your neighborhood doing in keeping order on the streets and sidewalks? (Would you say they are doing a)
- <1> Very good job,
 <2> Good job,
 <3> Fair job, or
 <4> Poor job?
 <7> NO CODED RESPONSE APPLICABLE
 <8> DON'T KNOW
 <9> REFUSED
- Q35.2 "Que tan buen trabajo hace la policia en su barrio, en mantener la orden en las calles y en las banquetas/veredas? ("Dir;a que)
- <1> Muy buen trabajo,
 <2> Buen trabajo,
 <3> Mas o menos trabajo, o

- <4> Mal trabajo?
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q35a How good a job are the police in your neighborhood doing in dealing with family violence in the home? (Would you say they are doing a)

- <1> Very good job,
- <2> Good job,
- <3> Fair job, or
- <4> Poor job?
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q35a.2 "Que tan buen trabajo hace la policia en tratar la violencia familiar en el hogar? ("Dirja que)

- <1> Muy buen trabajo,
- <2> Buen trabajo,
- <3> Mas o menos trabajo, o
- <4> Mal trabajo?
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q36 In general, how polite are the police when dealing with people in your neighborhood? Are they

- <1> Very polite,
- <2> Somewhat polite,
- <3> Somewhat impolite, or
- <4> Very impolite?
- <5> SOME ARE POLITE, AND SOME AREN'T
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q36.2 En general, "qu, tan amable es la policia cuando trata con la gente en su barrio? "Es

- <1> Muy amable,
- <2> Algo amable,
- <3> Algo desamable, o
- <4> Muy desamable?
- <5> SOME ARE POLITE, AND SOME AREN'T
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

- Q37 When dealing with people's problems in your neighborhood, are the police generally
- <1> Very concerned,
 - <2> Somewhat concerned,
 - <3> Not very concerned, or
 - <4> Not concerned at all about their problems?
 - <5> SOME ARE CONCERNED, SOME AREN'T
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW <9> REFUSED
- Q37.2 Cuando tratan los problemas de la gente en su barrio, en general, "los polic;as se muestran....
- <1> Muy interesados,
 - <2> Algo interesados,
 - <3> Poco interesados, o
 - <4> Nada interesados en esos problemas?
 - <5> SOME ARE CONCERNED, SOME AREN'T
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q38 In general, how helpful are the police when dealing with people in your neighborhood? Are they
- <1> Very helpful,
 - <2> Somewhat helpful,
 - <3> Not very helpful, or
 - <4> Not helpful at all?
 - <5> SOME ARE HELPFUL, SOME ARE NOT
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q38.2 En general, "qu, tanta ayuda o asistencia ofrece la polic;a cuando trata con la gente de su barrio?
- <1> Ofrecen mucha ayuda,
 - <2> Algo de ayuda,
 - <3> Poca de ayuda, o
 - <4> Nada de ayuda?
 - <5> SOME ARE HELPFUL, SOME ARE NOT
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED

- Q39 In general, how fair are the police when dealing with people in your neighborhood? Are they
- <1> Very fair,
 - <2> Somewhat fair,
 - <3> Somewhat unfair, or
 - <4> Very unfair?
 - <5> SOME ARE FAIR, SOME ARE NOT
 - <7> NO CODED RESPONSE APPLICABLE [u] (SPECIFY) [n]
 - <8> DON'T KNOW
 - <9> REFUSED
- Q39.2 En general, ¿qu, tan justa es la policia cuando trata con la gente de su barrio?
- <1> Son muy justos,
 - <2> Algo justos,
 - <3> Poco justos, o
 - <4> No son nada justos?
 - <5> SOME ARE FAIR, SOME ARE NOT
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q40 In general, in the past year would you say that the police in your neighborhood have
- <1> Gotten better,
 - <2> Gotten worse, or
 - <3> Stayed the same?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q40.2 En general, durante el año pasado, ¿diria usted que la policia en su barrio ha
- <1> Mejorado,
 - <2> Empeorado, o
 - <3> Est igual?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q41 All things considered, what do you think the police, in your neighborhood will be like a year from now? Will they have DO NOT ACCEPT "HOPES." PROBE: But what do you [u]think[n]?
- <1> Gotten better,
 - <2> Gotten worse, or
 - <3> Stayed the same?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED

- Q41.2 Tomando todo en cuenta, "cómo le parece a usted que estar la policía en su barrio dentro de un año? "Habr
DO NOT ACCEPT "HOPES." PROBE: Pero que piensa?
<1> Mejorado,
<2> Empeorado, o
<3> Estar igual?
<7> NO CODED RESPONSE APPLICABLE
<8> DON'T KNOW
<9> REFUSED
- Q41a How big a problem in your neighborhood is police stopping too many people on the streets without good reason? Do you think that this is
<1> A big problem,
<2> Some problem, or
<3> No problem?
<7> NO CODED RESPONSE APPLICABLE
<8> DON'T KNOW
<9> REFUSED
- Q41a.2 "Qu, tan grande es el problema en su barrio de que la policía detenga a mucha gente en la calle sin buena razón? "Piensa usted que es
<1> Un gran problema,
<2> Algo de problema, o
<3> No es problema?
<7> NO CODED RESPONSE APPLICABLE
<8> DON'T KNOW
<9> REFUSED
- Q41b How about police being too tough on people they stop in your neighborhood? Do you think that this is
<1> A big problem,
<2> Some problem, or
<3> No problem?
<7> NO CODED RESPONSE APPLICABLE
<8> DON'T KNOW
<9> REFUSED
- Q41b.2 "Y con respecto a la policía en su barrio siendo dura con la gente que ellos detienen en la calle para hacerles preguntas? "Cree usted que eso es . .
<1> Un gran problema,
<2> Algo de problema, o
<3> No es problema?
<7> NO CODED RESPONSE APPLICABLE
<8> DON'T KNOW
<9> REFUSED

- Q41c How about police using excessive force, that is, being verbally or physically abusive to people in your neighborhood? Do you think that this is
- <1> A big problem,
 - <2> Some problem, or
 - <3> No problem?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q41c.2 ¿Y con respecto a la policía usando demasiada fuerza como abuso verbal o físico con la gente en su barrio? ¿Cree usted que eso es . . .
- <1> Un gran problema,
 - <2> Algo de problema, o
 - <3> No es problema?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q41d How about police corruption? Do you think police taking bribes or getting involved in the drug business in your neighborhood is
- <1> A big problem,
 - <2> Some problem, or
 - <3> No problem?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q41d.2 ¿Y con respecto a la corrupción policial? ¿Piensa usted que las mordidas o el negocio de drogas entre la policía en su barrio es...
- <1> Un gran problema,
 - <2> Algo de problema, o
 - <3> No es problema?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q42 Now I have a few questions about a community policing program[n] sponsored by the Chicago Police Department. It calls for more cooperation between police and the residents of Chicago. Have you heard about this policing program?
- <1> Yes
 - <2> No
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED

Q42.2 Ahora tenemos algunas preguntas sobre un programa de vigilancia comunitaria[n] esta patrozinado por el Departamente de Policia de Chicago. Este programa pide m s cooperaciçn entre la policia y los residentes de Chicago.
"Ha oido algo sobre ese nuevo programa?"
<1> Si
<2> No
<7> NO CODED RESPONSE APPLICABLE
<8> DON'T KNOW
<9> REFUSED

Q42a This program is often referred to as "CAPS," meaning "Chicago's Alternative Policing Strategy." Have you heard about the CAPS program?
<1> Yes
<2> No
<7> NO CODED RESPONSE APPLICABLE
<8> DON'T KNOW
<9> REFUSED

Q42a.2 Este programa se llama "CAPS," que quiere decir "Estrategia Alternativa de Vigilancia Policial de Chicago." "Ha oido hablar sobre el programa "CAPS"?"
<1> Si
<2> No
<7> NO CODED RESPONSE APPLICABLE
<8> DON'T KNOW
<9> REFUSED

Q42b How did you hear about it? Did you receive some printed information on community policing, did you hear about it on TV or the radio, did you see a sign or poster, or did you hear about it from someone else? [allow 2]
<1> Major newspapers
<2> Neighborhood newspapers
<3> Saw/Heard on TV
<4> Heard on radio
<5> Saw it on a billboard
<6> Saw it on CTA bus, train, in station
<7> Saw on other poster or sign
<8> Side of police car
<9> Read/heard about it in church
<10> Heard about it at child's school
<11> Talk/heard it from someone else
<12> Received brochure, flyer, newsletter
<13> Booth at neighborhood festival
<14> At rallies or marches
<15> Other

<97> NO CODED RESPONSE APPLICABLE

<98> DON'T KNOW

<99> REFUSED

Q42b.2 "D¿nde lo oy¿? "Recibi¿ alguna informaci¿n escrita sobre la vigilancia comunitaria, lo oy¿ en la televisi¿n o en el radio, vio un aviso, anuncio o un cartel, o lo oy¿ de alguien mas?

<1> Peri¿dicos principales

<2> Peri¿dicos locales

<3> Vio o escuch¿ en la Televisi¿n

<4> Escuch¿ en el radio

<5> Lo vio en una cartelera

<6> Lo vio en un (autob¿s/cami¿n/guagua),
tren o estaci¿n de la CTA

<7> Lo vio en otro cartel, anuncio, afiche o aviso

<8> Lo vio escrito en un carro policia

<9> Se enter¿ de ello a trav,s de la
iglesia/templo/sinagoga

<10> Escuch¿ sobre ello en la escuela de un hijo o hija

<11> Se enter¿ de ello a trav,s de otra persona

<12> Recibi¿ un folleto, volante u hoja informativa

<13> En un quiosco de un festival del barrio

<14> En protestas o marchas

<15> Otro

<97> NO CODED RESPONSE APPLICABLE

<98> DON'T KNOW

<99> REFUSED

Q42c Other source.[allow 2]

Q42c.2 Other source.

Q42d Do you remember hearing about the policing program on a cable station or was it from one of the free stations such as Channel 7 or 32?

<1> Cable station

<2> Free station

<3> Both

<7> NO CODED RESPONSE APPLICABLE

<8> DON'T KNOW

<9> REFUSED

Q42d.2 "Se acuerda usted si se enter¿ del programa de vigilancia policial a trav,s de un canal de cable o a trav,s de un canal regular (gratis) como el canal 7 ¿ 32?

<1> Canal de cable

<2> Canal gratis

<3> Ambos (los dos)

<7> NO CODED RESPONSE APPLICABLE

<8> DON'T KNOW
 <9> REFUSED
 M2 ENTER SECOND MENTION OTHER THAN [fill Q42b].
 <1> Major newspapers
 <2> Neighborhood newspapers
 <3> Saw/Heard on TV
 <4> Heard on radio
 <5> Saw it on a billboard
 <6> Saw it on CTA bus, train, in station
 <7> Saw on other poster or sign
 <8> Side of police car
 <9> Read/heard about it in church
 <10> Heard about it at child's school
 <11> Talk/heard it from someone else
 <12> Received brochure, flyer, newsletter
 <13> Booth at neighborhood festival
 <14> At rallies or marches
 <15> Other
 <96> NO OTHER MENTIONS
 <97> NO CODED RESPONSE APPLICABLE
 <98> DON'T KNOW
 <99> REFUSED

M2.2 ENTER SECOND MENTION OTHER THAN [fill Q42b].
 <1> Periódicos principales
 <2> Periódicos locales
 <3> Vio o escuchó en la Televisión
 <4> Escuchó en el radio
 <5> Lo vio en una cartelera
 <6> Lo vio en un (autobús/camión/guagua),
 tren o estación de la CTA
 <7> Lo vio en otro cartel, anuncio, afiche o aviso
 <8> Lo vio escrito en un carro policía
 <9> Se enteró de ello a través de la
 iglesia/templo/sinagoga
 <10> Escuchó sobre ello en la escuela de un hijo o hija
 <11> Se enteró de ello a través de otra persona
 <12> Recibió un folleto, volante u hoja informativa
 <13> En un quiosco de un festival del barrio
 <14> En protestas o marchas
 <15> Otro
 <96> NO OTHER MENTIONS
 <97> NO CODED RESPONSE APPLICABLE
 <98> DON'T KNOW
 <99> REFUSED

M2c Other source.
 M2c.2 Other source.

M2d Do you remember hearing about the policing program on a cable station or was it from one of the free stations such as Channel 7 or 32?

- <1> Cable station
- <2> Free station
- <3> Both
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

M2d.2 ¿Se acuerda usted si se enteró del programa de vigilancia policial a través de un canal de cable o a través de un canal regular (gratis) como el canal 7 y 32?

- <1> Canal de cable
- <2> Canal gratis
- <3> Ambos
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

M3 ENTER THIRD MENTION OTHER THAN [fill Q42b] and [fill M2].

- <1> Major newspapers
- <2> Neighborhood newspapers
- <3> Saw/Heard on TV
- <4> Heard on radio
- <5> Saw it on a billboard
- <6> Saw it on CTA bus, train, in station
- <7> Saw on other poster or sign
- <8> Side of police car
- <9> Read/heard about it in church
- <10> Heard about it at child's school
- <11> Talk/heard it from someone else
- <12> Received brochure, flyer, newsletter
- <13> Booth at neighborhood festival
- <14> At rallies or marches
- <15> Other
- <96> NO OTHER MENTIONS
- <97> NO CODED RESPONSE APPLICABLE
- <98> DON'T KNOW
- <99> REFUSED

M3.2 ENTER THIRD MENTION OTHER THAN [fill Q42b] and [fill M2].

- <1> Periódicos principales
- <2> Periódicos locales
- <3> Vio o escuchó en la Televisión
- <4> Escuchó en el radio
- <5> Lo vio en una cartelera
- <6> Lo vio en un (autobús/camión/guagua), tren o estación de la CTA
- <7> Lo vio en otro cartel, anuncio, afiche o aviso
- <8> Lo vio escrito en un carro policía
- <9> Se enteró de ello a través de la iglesia/templo/sinagoga
- <10> Escuchó sobre ello en la escuela de un hijo o hija
- <11> Se enteró de ello a través de otra persona
- <12> Recibió un folleto, volante u hoja informativa
- <13> En un quiosco de un festival del barrio
- <14> En protestas o marchas
- <15> Otro
- <96> NO OTHER MENTIONS
- <97> NO CODED RESPONSE APPLICABLE
- <98> DON'T KNOW
- <99> REFUSED

M3c Other source.

M3c.2 Other source.

M3d Do you remember hearing about the policing program on a cable station or was it from one of the free stations such as Channel 7 or 32?

- <1> Cable station
- <2> Free station
- <3> Both
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

M3d.2 ¿Se acuerda usted si se enteró del programa de vigilancia policial a través de un canal de cable o a través de un canal regular (gratis) como el canal 7 y 32?

- <1> Canal de cable
- <2> Canal gratis
- <3> Ambos
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

M4 ENTER FOURTH MENTION OTHER THAN [fill Q42b], [fill M2], and [fill M3].

- <1> Major newspapers
- <2> Neighborhood newspapers
- <3> Saw/Heard on TV
- <4> Heard on radio
- <5> Saw it on a billboard
- <6> Saw it on CTA bus, train, in station
- <7> Saw on other poster or sign
- <8> Side of police car
- <9> Read/heard about it in church
- <10> Heard about it at child's school
- <11> Talk/heard it from someone else
- <12> Received brochure, flyer, newsletter
- <13> Booth at neighborhood festival
- <14> At rallies or marches
- <15> Other
- <96> NO OTHER MENTIONS
- <97> NO CODED RESPONSE APPLICABLE
- <98> DON'T KNOW
- <99> REFUSED

M4.2 ENTER FOURTH MENTION OTHER THAN [fill Q42b],[fill M2], and [fill M3].

- <1> Periódicos principales
- <2> Periódicos locales
- <3> Vio o escuché en la Televisión
- <4> Escuché en el radio
- <5> Lo vio en una cartelera
- <6> Lo vio en un (autobús/camión/guagua),tren o estación de la CTA
- <7> Lo vio en otro cartel, anuncio, afiche o aviso
- <8> Lo vio escrito en un carro policia
- <9> Se enteré de ello a través de la iglesia/templo/sinagoga
- <10> Escuché sobre ello en la escuela de un hijo o hija
- <11> Se enteré de ello a través de otra persona
- <12> Recibí un folleto, volante u hoja informativa
- <13> En un quiosco de un festival del barrio
- <14> En protestas o marchas
- <15> Otro
- <96> NO OTHER MENTIONS
- <97> NO CODED RESPONSE APPLICABLE
- <98> DON'T KNOW
- <99> REFUSED

M4c Other source.
M4c.2 Other source.

- M4d Do you remember hearing about the policing program on a cable station or was it from one of the free stations such as Channel 7 or 32?
- <1> Cable station
 - <2> Free station
 - <3> Both
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- M4d.2 ¿Se acuerda usted si se enteró del programa de vigilancia policial a través de un canal de cable o a través de un canal regular (gratis) como el canal 7 y 32?
- <1> Canal de cable
 - <2> Canal gratis
 - <3> Ambos
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- M5 ENTER FIFTH MENTION OTHER THAN
- <1> Major newspapers
 - <2> Neighborhood newspapers
 - <3> Saw/Heard on TV
 - <4> Heard on radio
 - <5> Saw it on a billboard
 - <6> Saw it on CTA bus, train, in station
 - <7> Saw on other poster or sign
 - <8> Side of police car
 - <9> Read/heard about it in church
 - <10> Heard about it at child's school
 - <11> Talk/heard it from someone else
 - <12> Received brochure, flyer, newsletter
 - <13> Booth at neighborhood festival
 - <14> At rallies or marches
 - <15> Other
 - <96> NO OTHER MENTIONS
 - <97> NO CODED RESPONSE APPLICABLE
 - <98> DON'T KNOW
 - <99> REFUSED
- M5.2 ENTER FIFTH MENTION OTHER THAN
- <1> Periódicos principales
 - <2> Periódicos locales
 - <3> Vio o escuchó en la Televisión
 - <4> Escuchó en el radio
 - <5> Lo vio en una cartelera
 - <6> Lo vio en un (autobús/camión/guagua, tren o estación de la CTA
 - <7> Lo vio en otro cartel, anuncio, afiche o aviso

- <8> Lo vio escrito en un carro policia
- <9> Se enteró de ello a través de la iglesia/templo/sinagoga
- <10> Escuchó sobre ello en la escuela de un hijo o hija
- <11> Se enteró de ello a través de otra persona
- <12> Recibió un folleto, volante u hoja informativa
- <13> En un quiosco de un festival del barrio
- <14> En protestas o marchas
- <15> Otro
- <96> NO OTHER MENTIONS
- <97> NO CODED RESPONSE APPLICABLE
- <98> DON'T KNOW
- <99> REFUSED

M5c Other source.
M5c.2 Other source.

M5d Do you remember hearing about the policing program on a cable station or was it from one of the free stations such as Channel 7 or 32?

- <1> Cable station
- <2> Free station
- <3> Both
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

M5d.2 ¿Se acuerda usted si se enteró del programa de vigilancia policial a través de un canal de cable o a través de un canal regular (gratis) como el canal 7 ó 32?

- <1> Canal de cable
- <2> Canal gratis
- <3> Ambos
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q43 Have you seen any evidence that the police in your neighborhood are doing anything new to cooperate with the community?

- <1> Yes
- <2> No
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q43.2 ¿Ha visto alguna evidencia de que la policía en su barrio está haciendo algo nuevo para cooperar con la comunidad?

- <1> Sí
- <2> No
- <7> NO CODED RESPONSE APPLICABLE

<8> DON'T KNOW

<9> REFUSED

Q44 Are there any particularly unsafe areas in your neighborhood that the police have been working to clean up?

<1> Yes

<2> No

<7> NO CODED RESPONSE APPLICABLE

<8> DON'T KNOW

<9> REFUSED

Q44.2 "Hay algunos lugares en su barrio que son particularmente peligrosos y que la policia est tratando de mejorar?"

<1> Si

<2> No

<7> NO CODED RESPONSE APPLICABLE

<8> DON'T KNOW

<9> REFUSED

Q44a There is a telephone number that Chicago residents can call for help with city services and neighborhood problems. The number is 311. Have you heard of the 311 telephone number?

<1> Yes

<2> No

<7> NO CODED RESPONSE APPLICABLE

<8> DON'T KNOW

<9> REFUSED

Q44a.2 Hay un telefono al cual pueden hablar residentes de Chicago para ayuda con servicios de la ciudad y con problemas en su barrio. El numero es el 311. Ha oido de este numero de telefono el 311?

<1> Si

<2> No

<7> NO CODED RESPONSE APPLICABLE

<8> DON'T KNOW

<9> REFUSED

Q44b In the past 12 months, have you called the 311 city services number to request help or to get information?

<1> Yes

<2> No

<7> NO CODED RESPONSE APPLICABLE

<8> DON'T KNOW

<9> REFUSED

Q44b.2 "En los últimos 12 meses, llamé al número de servicio de la ciudad 311 para solicitar ayuda u obtener informacion?"

<1> Si

<2> No

- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q45 Now I would like to ask you about contacts you may have had with the Chicago police in the past year, that is since [fill MNAM] of 2000. In the past year, have you reported a crime to the police?

- <1> Yes
- <2> No
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q45.2 Ahora quisiera hacerle algunas preguntas sobre los contactos que pueda haber tenido con la policia de Chicago durante el año pasado, o sea, desde [fill MNMS] de 2000. El año pasado, ¿Reportó usted algún crimen a la policia?

- <1> Si
- <2> No
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q46 (Other than that) Have you reported a traffic accident or medical emergency to the police?

- <1> Yes
- <2> No
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q46.2 (Aparte de eso) ¿Ha reportado un accidente de tráfico o una emergencia médica a la policia?

- <1> Si
- <2> No
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q47 Aside from what you have already told me, in the past year, have you reported a suspicious person who you thought might be connected to a crime?

- <1> Yes
- <2> No
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

- Q47.2 Aparte de lo que me dijo, en el año pasado, ¿ha reportado a alguna persona sospechosa que usted pensó podría estar conectada a algún crimen?
- <1> Sí
 - <2> No
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW <9> REFUSED
- Q48 (Other than that) Have you reported suspicious noises to the police?
- <1> Yes
 - <2> No
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q48.2 (Aparte de eso) ¿Ha reportado ruidos sospechosos a la policía?
- <1> Sí
 - <2> No
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q49 In the past year, have you reported any other event that you thought might lead to a crime?
- <1> Yes
 - <2> No
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q49.2 En el año pasado, ¿reportó algún otro incidente que le pareció que podría resultar en crimen?
- <1> Sí
 - <2> No
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q50 (In the past year) Have you contacted the police about any other neighborhood concerns or problems?
- <1> Yes
 - <2> No
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q50.2 (En el año pasado) ¿Se ha comunicado con la policía debido a algún otro problema o preocupación del barrio?
- <1> Sí
 - <2> No

- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q51 (Other than that) Have you contacted police to ask for advice or information?

- <1> Yes
- <2> No
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q51.2 (Aparte de eso) ¿Se ha comunicado con la policia para pedirle consejos o informaciòn?

- <1> S;
- <2> No
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q52 (In the past year) Have you contacted police to give them any information?

- <1> Yes
- <2> No
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q52.2 (En el año pasado) ¿Se ha comunicado con la policia para darles (a ellos) algùn tipo de informaciòn?

- <1> S;
- <2> No
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q53 (Other than that) Did you report any other sort of problem or difficulty to the police?

- <1> Yes
- <2> No
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q53.2 (Aparte de eso) ¿Reportó algùn otro tipo de problema o dificultad a la policia?

- <1> S;
- <2> No
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

c

Now I'd like to find out which one of these contacts with the police was most recent?

Was it when you

<1> [fill s45],

<2> [fill s46],

<3> [fill s47],

<4> [fill s48],

<5> [fill s49],

<6> [fill s50],

<7> [fill s51],

<8> [fill s52],

<9> [fill s53]?

<95> ALL CONTACTS WITH THE POLICE WERE RELATED TO THE SAME EVENT

<97> NO CODED RESPONSE APPLICABLE

<98> DON'T KNOW

<99> REFUSED

C.2

¿Cu l de estos contactos con la polic;a fue el m s reciente?

Fue cuando usted...

<1> [fill s45s],

<2> [fill s46s],

<3> [fill s47s],

<4> [fill s48s],

<5> [fill s49s],

<6> [fill s50s],

<7> [fill s51s],

<8> [fill s52s],

<9> [fill s53s]?

<95> ALL CONTACTS WITH THE POLICE RELATED TO THE SAME EVENT

<97> NO CODED RESPONSE APPLICABLE

<98> DON'T KNOW

<99> REFUSED

Q54a

Now I have a few questions about the (last time/time) you contacted the police. (That is when you [fill s54]).

Was the problem in your neighborhood, or was it somewhere else?

<1> In the neighborhood

<2> Somewhere else

<3> CLOSE TO THE NEIGHBORHOOD

<7> NO CODED RESPONSE APPLICABLE

<8> DON'T KNOW

<9> REFUSED

Q54a.2

Ahora tengo algunas preguntas sobre la (ltima) vez que usted se comunicó con la polic;a. (Eso es, cuando usted [fill s54s]).

¿El problema fue en su barrio, o fue en otra parte?

<1> En el barrio

<2> En otra parte

<3> CLOSE TO THE NEIGHBORHOOD

- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q54 Did you contact the police

- <1> By telephone,
- <2> By visiting a police station, or
- <3> By approaching an officer on the street?
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q54.2 "Se puso en contacto con la policia

- <1> Por tel,fono,
- <2> Lleno a la estacion de policia o comisaria, o
- <3> Se acercó a hablarle a un policia en la calle?
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q55 Did a police officer come to the scene, or was the matter dealt with entirely over the telephone?

- <1> Officer came to the scene
- <2> Dealt with by phone only
- <3> Didn't come, matter not handled
- <4> No need to come
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q55.2 "Vino algñ policia al lugar de la escena,, o se trato el asunto totalmente por tel,fono?

- <1> Un policia vino al lugar de la escena
- <2> Se trató el asunto por tel,fono solamente
- <3> No vino, no se trató ese asunto
- <4> No hubo necesidad de que viniera
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q56 How quickly did they come? Did they

- <1> Come right away,
- <2> Make you wait too long,
- <3> Schedule an appointment to come at another time, or
- <4> Did they tell you they would come later?
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

- Q56.2 "Con qu, rapidez vinieron? "Vinieron
- <1> Imediatamente,
 - <2> Le hicieron esperar demasiado,
 - <3> Le dieron una cita para que vinieran en otro momento, o
 - <4> Le dijeron que vendr;an m s tarde?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q57 When you talked to the police, did they pay careful attention to what you had to say? (IF MULTIPLE 'TALKS', USE MOST RECENT).
- <1> Yes
 - <2> No
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q57.2 Cuando hablé con la polic;a, "le prestaron mucha atenci;n a lo que usted dec;a? (IF MULTIPLE 'TALKS', USE MOST RECENT).
- <1> S;
 - <2> No
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q58 Did the police clearly explain what action they would take in response to your contact?
- <1> Yes
 - <2> No
 - <3> NO ACTION NECESSARY
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q58.2 "Le explicé la polic;a de manera clara qu, acci;n tomara como resultado de la comunicaci;n entre ustedes?
- <1> S;
 - <2> No
 - <3> NO ACTION NECESSARY
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED

- Q59 Did they tell you about some other place that you could get help, or refer your problem to some other city agency or organization for them to solve?
- <1> Yes
 - <2> No
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q59.2 "Le indicaron otro lugar donde usted podrí;a recibir ayuda, o referieron su problema a alguna otra agencia u organizaci3n de la ciudad para que ellos lo resuelvan?
- <1> S;
 - <2> No
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q60 Did you find the police
- <1> Very helpful,
 - <2> Somewhat helpful,
 - <3> Not very helpful, or
 - <4> Not at all helpful?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q60.2 "Encontró usted que la policí;a era
- <1> Muy servicial,
 - <2> Algo servicial,
 - <3> Poco servicial, o
 - <4> Nada servicial?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q61 When you talked to the police, were they
- <1> Very polite,
 - <2> Somewhat polite,
 - <3> Somewhat impolite, or
 - <4> Very impolite?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- Q61.2 Cuando hablo con la policí;a, "fueron
- <1> Muy cortés,
 - <2> Un poco cortés,
 - <3> Un poco descortés, o
 - <4> Muy descortés?

- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q62 Overall, how satisfied were you with the way the police responded? Were you

- <1> Very satisfied,
- <2> Somewhat satisfied,
- <3> Somewhat dissatisfied, or
- <4> Very dissatisfied?
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q62.2 En general, "Qu, tan satisfecho(a) estuvo con la manera en que respondio la polic;a? "Estuvo....

- <1> Muy contento(a),
- <2> Un poco contento(a),
- <3> Un poco descontento(a), o
- <4> Muy descontento(a)?
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q63 In the past year, that is since [fill MNAM] of 2000, have you been in a car or on a motorcycle that was stopped by the Chicago police?

- <1> Yes
- <2> No
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q63.2 En el a#o pasado, o sea desde [fill MNMS] de 2000, "ha estado en un carro o motocicleta que detuvo la polic;a de Chicago?

- <1> S;
- <2> No
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q63a Were you the driver or passenger of the car?

- <1> Driver
- <2> Passenger
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q63a.2 "Usted manejaba o era pasajero del carro?

- <1> Manejaba

- <2> Pasajero
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q63b Were you stopped in your neighborhood, or was it somewhere else?

- <1> In the neighborhood
- <2> Somewhere else
- <3> CLOSE TO NEIGHBORHOOD
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q63b.2 "Fue detenido en su barrio, o fue en otra parte?"

- <1> En el barrio
- <2> En otra parte
- <3> CLOSE TO NEIGHBORHOOD
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q64 In the past year, have you been stopped and questioned by the Chicago police when you were out walking?

- <1> Yes
- <2> No
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q64.2 En el año pasado, "lo detuvo la policía de Chicago para hacerle preguntas cuando usted estaba caminando por la calle?"

- <1> Si
- <2> No
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q64a Were you stopped in your neighborhood, or was it somewhere else?

- <1> In the neighborhood
- <2> Somewhere else
- <3> CLOSE TO NEIGHBORHOOD
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q64a.2 "Fue detenido en su barrio, o fue en otra parte?"

- <1> En el barrio
- <2> En otra parte
- <3> CLOSE TO NEIGHBORHOOD
- <7> NO CODED RESPONSE APPLICABLE

- <8> DON'T KNOW
- <9> REFUSED

Q65 In the past year, have police come to your door to ask about neighborhood problems or to provide information?

- <1> Yes
- <2> No
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q65.2 En el año pasado, ¿ha venido la policía a su casa para hacerle preguntas sobre problemas en su barrio o para darle información?

- <1> Sí
- <2> No
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q66 Which of these times when the police approached you, or stopped the car you were in, was most recent?

(IF NECESSARY): Was it when

- <1> [fill s63],
- <2> [fill s64],
- <3> [fill s65]?
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q66.2 ¿Cuál de estas fue la vez más reciente que la policía se le acercó o detuvo el carro en que iba? (IF NECESSARY): Fue cuando...

- <1> [fill s63s],
- <2> [fill s64s],
- <3> [fill s65s]?
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q67 (When/The last time) the police approached you, or stopped the car you were in, did they clearly explain why they wanted to talk to you?

- <1> Yes
- <2> No
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q67.2 (Cuando/La última vez que) la policía se le acercó, o detuvo el carro el que estuvo ¿le explicaron de manera clara la razón por la cual querían hablar con usted?

- <1> Si
- <2> No
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q68 When they talked with you, did the police pay careful attention to what you had to say?

- <1> Yes
- <2> No
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q68.2 Cuando le hablaron, ¿la policía le prestó mucha atención a lo que usted decía?

- <1> Si
- <2> No
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q69 Did the police clearly explain what action they would take?

- <1> Yes
- <2> No
- <4> NO ACTION NECESSARY
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q69.2 ¿La policía le explicó de manera clara qué acción tomarían?

- <1> Si
- <2> No
- <4> NO ACTION NECESSARY
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q70 Did you find the police

- <1> Very polite,
- <2> Somewhat polite,
- <3> Somewhat impolite, or
- <4> Very impolite?
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q70.2 ¿Noto que la policía era

- <1> Muy cort,s,
- <2> Algo cort,s,

- <3> Algo descort,s, o
- <4> Muy descort,s?
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q71 How fair were they? Were they

- <1> Very fair,
- <2> Somewhat fair,
- <3> Somewhat unfair, or
- <4> Very unfair?
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q71.2 "Qu, tan justos fueron? "Fueron

- <1> Muy justos,
- <2> Algo justos,
- <3> Algo injustos, o
- <4> Muy injustos?
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q72 Overall, how satisfied were you with the way the police responded? Were you

- <1> Very satisfied,
- <2> Somewhat satisfied,
- <3> Somewhat dissatisfied, or
- <4> Very dissatisfied?
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q72.2 En conjunto, "que tan contento(a) estuvo con la manera en que respondiç la polic;a? Estuvo usted

- <1> Muy contento(a),
- <2> Algo contento(a),
- <3> Algo descontento(a), o
- <4> Muy descontento(a)?
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

Q73 We want to make sure we talk to people with different backgrounds and of different age groups so I'd like to ask you a few questions about yourself. In what year were you born? <1900-1983><9999>REFUSED

Q73.2 Queremos estar seguros de hablar con personas de diferentes grupos y edades. Y me gustaria hacerle algunas preguntas sobre usted?

¿En qué año nació usted? <1900-1983> <9999> REFUSED

Q76 What is the highest grade or year of school you have completed?

- <1-8> Elementary school
- <9-12> High School
- <13> Some college
- <14> Associates certificate/2 year program
- <15> Bachelor's degree
- <16> Some graduate school
- <17> Master's degree
- <18> Doctorate/advanced degree
- <97> NO CODED RESPONSE APPLICABLE
- <98> DON'T KNOW
- <99> REFUSED

Q76.2 ¿Cuál es el nivel más alto de escuela que usted completó?

- <1-8> Escuela primaria
- <9-12> Escuela superior o secundaria (High School)
- <13> Algo de universidad ("college")
- <14> Título asociado/programa de dos años
- <15> Título bachillerato
- <16> Algo de escuela para graduados
- <17> Título de maestría
- <18> Título doctorado/título avanzado
- <97> NO CODED RESPONSE APPLICABLE
- <98> DON'T KNOW
- <99> REFUSED

Q77 Last week, were you working full-time, part-time, going to school, keeping house, retired, or something else?

- <1> Working full-time
- <2> Working part-time
- <3> With job but vacation/sick/etc
- <4> Unemployed/laid off
- <5> Retired
- <6> In school and not working
- <7> Keeping house
- <8> OTHER
- <98> DON'T KNOW
- <99> REFUSED

Q77.2 La semana pasada, ¿estaba usted trabajando tiempo completo, tiempo parcial, asistiendo a la escuela, cuidando del hogar, jubilado(a) o alguna otra cosa?

- <1> Trabajando de tiempo completo
- <2> Trabajando de tiempo parcial
- <3> Tiene trabajo, pero estaba de vacaciones/enfermo(a)/etc.
- <4> Desempleado/En cesantía (laid-off)
- <5> Jubilado(a)

- <6> En la escuela y sin trabajar
- <7> Cuidando del hogar
- <8> Otro
- <98> DON'T KNOW
- <99> REFUSED

Q77a SOMETHING ELSE.
 Q77a.2 SOMETHING ELSE.

- Q78 Are you presently
- <1> Married,
 - <2> Divorced,
 - <3> Separated,
 - <4> Widowed, or
 - <5> Never been married?
 - <6> CO-HABITATING/LIVING WITH PARTNER
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED

- Q78.2 Actualmente, ¿est usted
- <1> Casado(a),
 - <2> Divorciado(a),
 - <3> Separado(a),
 - <4> Viudo(a), o
 - <5> Nunca se casó?
 - <6> CO-HABITATING/LIVING WITH PARTNER
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED

- Q79 Including yourself, how many adults, 18 years or older, live in your household most of the year?
- <1-20> Adults
 - <97> NO CODED RESPONSE APPLICABLE
 - <98> DON'T KNOW
 - <99> REFUSED

- Q79.2 Incluy,ndose usted, ¿cu ntos adultos, de 18 años o mayores, viven en su casa la mayor parte del año?
- <1-20> Adultos
 - <97> NO CODED RESPONSE APPLICABLE
 - <98> DON'T KNOW
 - <99> REFUSED

- Q80 How many children, 17 years of age or younger, live in your household?
- <0-20> Children
 - <97> NO CODED RESPONSE APPLICABLE
 - <98> DON'T KNOW
 - <99> REFUSED

Q80.2 "Cu ntos n i os, de 17 a os o menores, viven en su casa?

- <0-20> Ninos
- <97> NO CODED RESPONSE APPLICABLE
- <98> DON'T KNOW
- <99> REFUSED

Q80a In addition to being an American, what do you consider your main ethnic or national group? DO NOT READ OPTIONS. CHOOSE ONLY ONE. IF NOT AN AMERICAN STILL GET RESPONSE OF NATIONALITY/ETHNICITY. IF JEWISH, WHITE/CAUCASIAN, HISPANIC/LATINO: "Do you identify with any other national group?" [allow 2]

- | | | | |
|------|--------------------------|------|-------------------|
| <1> | African-American | <15> | Lithuanian |
| <2> | American Indian | <16> | Mexican |
| <3> | Asian Indian | <17> | Middle Eastern |
| <4> | Black | <18> | None |
| <5> | British/English/Scottish | <19> | Puerto Rican |
| <6> | Chinese | <20> | Polish |
| <7> | Cuban | <21> | Russian |
| <8> | German | <22> | Spanish |
| <9> | Greek | <23> | Mixed European |
| <10> | Filipino | <24> | Other Asian |
| <11> | Irish | <25> | Other European |
| <12> | Italian | <26> | Other Hispanic |
| <13> | Japanese | <27> | Other [goto Q80b] |
| <14> | Korean | <98> | DON'T KNOW |
| | | <99> | REFUSED |

Q80a.2 Adem s de ser norteamericano(a), "Que considera usted ser su principal grupo etnico o grupo nacional? DO NOT READ OPTIONS. CIRCLE ONLY ONE. IF NOT AN AMERICAN STILL GET RESPONSE OF NATIONALITY/ETHNICITY.

IF JEWISH: "Se identifica usted con alg n otro grupo nacional?"

- | | | | |
|------|--------------------------|------|--------------------|
| <1> | Afro-americano | <17> | Del medio oriente |
| <2> | Indio americano | <18> | Ninguno |
| <3> | Indio asi tico | <19> | Puertorriqueo |
| <4> | Negro | <20> | Polaco |
| <5> | Brit nico/Ingl,s/Escoc,s | <21> | Ruso |
| <6> | Chino | <22> | Espa ol |
| <7> | Cubano | <23> | Una mezcla europea |
| <8> | Alem n | <24> | Otro asi tico |
| <9> | Griego | <25> | Otro europeo |
| <10> | Filipino | <26> | Otro hispano |
| <11> | Irland,s | <27> | Otro |
| <12> | Italiano | <98> | DON'T KNOW |
| <13> | Japon,s | <99> | REFUSED |
| <14> | Coreano | | |

<15> Lituano
<16> Mexicano

Q80b OTHER RACES/NATIONALITIES. [allow 2]
Q80b.2 OTHER RACES/NATIONALITIES.

Q80c Now I'd like to ask you about your race. What race do you consider yourself to be?[allow 2]

<1> Alaskan Native
<2> American Indian
<3> Asian
<4> Black
<5> African-American
<6> Pacific Islander
<7> White/Caucasian
<8> Hispanic
<9> Latino/Latina
<10> Other
<97> NO CODED RESPONSE APPLICABLE
<98> DON'T KNOW
<99> REFUSED

Q80c.2 Ahora me gustaria preguntarle sobre su raza. "De qu, raza se considera usted?

<1> Nativo de Alaska
<2> Indio americano
<3> Asi tica
<4> Negra
<5> Afro-americana
<6> De las islas del Pacífico
<7> Blanca
<8> Hispana
<9> Latina
<10> Otra
<97> NO CODED RESPONSE APPLICABLE
<98> DON'T KNOW
<99> REFUSED

Q80d SPECIFY OTHER RACE.
Q80d.2 SPECIFY OTHER RACE.

Q80e Did you have a chance to get out and vote in the primary election for May and the Aldermen on February 25th?

<1> Yes
<2> No
<7> NO CODED RESPONSE APPLICABLE
<8> DON'T KNOW <9> REFUSED

Q80e.2< Tuvo una oportunidad de salir y votar en la eleccion primaria para el alcalde y concejal el dia 25 de Febrero?

- <1> Si
- <2> No
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

N1 Do you have a computer in your home?

- <1> Yes [go to N2]
- <2> No
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

N1.2 Tiene una computadora en su hogar?

- <1> Si [go to N2]
- <2> No
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

N2 Do you use this computer to access the internet?

- <1> Yes [go to N4]
- <2> No
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

N2.2 Usa esta computadora para obtener acceso al internet?

- <1> Si [go to N4]
- <2> No
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

N3 Do you ever access the internet through a computer at work, school, your local library, or someplace else?

- <1> Yes [go to N4]
- <2> No
- <7> NO CODED RESPONSE APPLICABLE
- <8> DON'T KNOW
- <9> REFUSED

- N3.2 Alguna vez uso una computadora para obtener acceso al internet en el trabajo, la escuela, la biblioteca local, o en alguna otra parte?
- <1> Si [go to N4]
 - <2> No
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- N4 Have you ever visited the City of Chicago's community policing website to draw a crime map or check on crime in your neighborhood?
- <1> Yes
 - <2> No
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- N4.2 Alguna vez ha visitado el sitio web de policia communitaria de la ciudad de Chicago para dibujar un mapa de crimen o revisar el crimen en su vecindario?
- <1> Si
 - <2> No
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW <9> REFUSED
- N5 How satisfied were you with the crime mapping web site? Would you say you were...
- <1> Very satisfied,
 - <2> Somewhat satisfied,
 - <3> Somewhat dissatisfied, or
 - <4> Very dissatisfied?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED
- N5.2 Que tan satisfecho estuvo con la pagina web de crimen? Diria que...
- <1> Muy satisfecho,
 - <2> Algo satisfecho,
 - <3> Algo descontento,
 - <4> Muy descontento?
 - <7> NO CODED RESPONSE APPLICABLE
 - <8> DON'T KNOW
 - <9> REFUSED

- Q81 Was your total household income from all sources, before taxes for 2000
More than \$10,000?
<1> Yes
<2> No
<7> NO CODED RESPONSE APPLICABLE
<8> DON'T KNOW
<9> REFUSED
- Q81.2 "El ingreso total de su hogar, considerando todas las fuentes o entradas, y antes de los impuestos de 2000, fue de,
M s de \$10,000?
<1> S;
<2> No
<7> NO CODED RESPONSE APPLICABLE
<8> DON'T KNOW
<9> REFUSED
- Q82 Was it more than \$20,000?
<1> Yes
<2> No
<7> NO CODED RESPONSE APPLICABLE
<8> DON'T KNOW
<9> REFUSED
- Q82.2 "Fue m s de \$20,000?
<1> S;
<2> No
<7> NO CODED RESPONSE APPLICABLE
<8> DON'T KNOW
<9> REFUSED
- Q83 Was it more than \$40,000?
<1> Yes
<2> No
<7> NO CODED RESPONSE APPLICABLE
<8> DON'T KNOW
<9> REFUSED
- Q83.2 "Fue m s de \$40,000?
<1> S;
<2> No
<7> NO CODED RESPONSE APPLICABLE
<8> DON'T KNOW
<9> REFUSED
- Q84 Was it more than \$60,000?
<1> Yes
<2> No
<7> NO CODED RESPONSE APPLICABLE
<8> DON'T KNOW

- <9> REFUSED
 Q84.2 "Fue m s de \$60,000?
 <1> S;
 <2> No
 <7> NO CODED RESPONSE APPLICABLE
 <8> DON'T KNOW
 <9> REFUSED
- Q85 Was it more than \$100,000?
 <1> Yes
 <2> No
 <7> NO CODED RESPONSE APPLICABLE
 <8> DON'T KNOW
 <9> REFUSED
- Q85.2 "Fue m s de \$100,000?
 <1> S;
 <2> No
 <7> NO CODED RESPONSE APPLICABLE
 <8> DON'T KNOW
 <9> REFUSED
- Q86 Would you just indicate if it was under \$20,000 in 2000, or over \$20,000?
 <1> Under \$20,000
 <2> Over \$20,000
 <7> NO CODED RESPONSE APPLICABLE
 <8> DON'T KNOW
 <9> REFUSED
- Q86.2 "Puede indicar solamente si fue menos de \$20,000 en 2000, o m s de \$20,000?
 <1> Menos de \$20,000
 <2> M s de \$20,000
 <7> NO CODED RESPONSE APPLICABLE
 <8> DON'T KNOW
 <9> REFUSED
- Q87 Because we need to know the general area where you live, would you please tell me the name of the street you live on?
 <1> TO ENTER STREET NAME
 <7> NO CODED RESPONSE APPLICABLE
 <8> DON'T KNOW
 <9> REFUSED
- Q87.2 Como necesitamos saber el area general en donde vive, "podr;a decirme, por favor, el nombre de la calle en la que vive?
 <1> TO ENTER STREET NAME
 <7> NO CODED RESPONSE APPLICABLE
 <8> DON'T KNOW <9> REFUSED

- Q88 And would you please tell me the name of the street that crosses that street at the corner nearest your home?
 <1> TO ENTER STREET NAME
 <7> NO CODED RESPONSE APPLICABLE
 <8> DON'T KNOW
 <9> REFUSED
- Q88.2 "Podr;a decirme tambi,n el nombre de la calle que cruza esa calle en la esquina m s cercana a su casa?
 <1> TO ENTER STREET NAME
 <7> NO CODED RESPONSE APPLICABLE
 <8> DON'T KNOW
 <9> REFUSED
- Q88b For verification purposes only, may I please have your street address?
 NOTE: DO NOT NEED APARTMENT NUMBER
 <1> TO ENTER R'S STREET ADDRESS
 <2> R REFUSES TO GIVE STREET ADDRESS
- STR ENTER R'S STREET ADDRESS
- Q89 Could you just tell me the name of the neighborhood that you live in? That is all that I need for this study.
 <1> TO ENTER NAME OF NEIGHBORHOOD
 <7> NO CODED RESPONSE APPLICABLE
 <8> DON'T KNOW
 <9> REFUSED
- Q89.2 "Me puede dar el nombre del barrio en que usted vive? Eso es todo lo que necesito para este estudio.
 <1> TO ENTER NAME OF NEIGHBORHOOD
 <7> NO CODED RESPONSE APPLICABLE
 <8> DON'T KNOW
 <9> REFUSED
- Q90 How many different telephone numbers do you have in your home that are used for receiving calls, not including fax and computer lines? IF MORE THAN "1" VERIFY: "That means you have ___ different telephone numbers at home?"
 <1-6> Telephone numbers
 <7> NO CODED RESPONSE APPLICABLE
 <8> DON'T KNOW
 <9> REFUSED
- Q90.2 "Cu ntos nmeros de tel,fono diferentes tiene en su hogar que son para recibir llamadas, sin incluir lineas de fax o de computadora? IF MORE THAN "1" VERIFY: "O sea que usted tiene ___ nmeros de tel,fono en su casa?"
 <1-6> Numeros de telefono
 <7> NO CODED RESPONSE APPLICABLE

<8> DON'T KNOW
<9> REFUSED

lr1 Finally, I'd like to know whether you received a letter from the Survey Research Laboratory about this study that was mailed to your household. It mentioned that we were doing a study on crime and safety in Chicago neighborhoods and that someone would be calling. Do you recall getting this letter in the mail?

<1> Yes
<2> No
<7> NO CODED RESPONSE APPLICABLE LEAVE NOTE FIRST
<8> DON'T KNOW
<9> REFUSED

lr1.2 Por ultimo, quisiera saber si usted recibo una carta del Laboratorio de Encuestas (Survey Research Laboratory) sobre este estudio que se mando por correo a su hogar. Menciono que estamos llevando a cabo un estudio sobre el crimen y seguridad en barrios de la ciudad de Chicago, y que alguien le iba hablar. Recuerda recibiendo esta carta?

<1> Si
<2> No
<7> NO CODED RESPONSE APPLICABLE
<8> DON'T KNOW
<9> REFUSED

pc1 Thank you very much for sharing your opinions with me today. I really appreciate it. If you have any questions or concerns about this interview, you can call the project coordinator on this study. Would you like her number?

<1> Yes
<2> No

pc1.2 Muchas gracias por compartir sus opiniones conmigo hoy d;a. Realmente estoy muy agradecido(a). Si tiene alguna pregunta o inquietud acerca de esta entrevista, puede llamar a la coordinadora de este estudio. Quiere su n;mero de t,efono?

<1> Yes
<2> No

pc2 Her name is Jennifer Parsons and you can reach her during business hours at (312) 413-0216.

pc2.2 Su nombre es Jennifer Parsons y la puede llamar durante horas de oficina al (312) 413-0216.

oprs If you have any concerns about this study, you may call the University of Illinois at Chicago Office for Protection of Research Subjects. Would you like this number?

<1> Yes
<2> No

opr2.2 Si tiene alguna pregunta de este estudio usted puede llamar a la Universidad de Illinois en Chicago a al Oficina de Proteccion de Estudio para Subjetos. Quiere su nmbero de t,lefono?

<1> Yes

<2> No

opr2 That number is 312-996-1711.

opr2.2 That number is 312-996-1711.

Q92 Thank you, that completes the survey.

Q92.2 Muchas gracias, con eso hemos terminado la encuesta.

Q93 GENDER:

<1> MALE

<2> FEMALE

Q93.2 GENDER:

<1> MALE

<2> FEMALE

QI1 INTEREST:

<1> Low

<2> Medium/Low

<3> Medium

<4> Medium/High

<5> High

<8> DON'T KNOW

QI2 COOPERATION:

<1> Low

<2> Medium/Low

<3> Medium

<4> Medium/High

<5> High

<8> DON'T KNOW

QI3 CREDIBILITY:

<1> Low

<2> Medium/Low

<3> Medium

<4> Medium/High

<5> High

<8> DON'T KNOW

NOTES

In most instances, when a code <7> NO CODED RESPONSE APPLICABLE was entered into the CATI system, the system prompted the interviewer for a short textual record of the response that had been given. These were later hand-coded by the research team. Value labels in the SPSS file for these data document the additional codes. This was especially important for responses to the race/national origin questions, which elicited a varied set of text responses that did not fit the pre-coded categories.

Responses to Q87-89 were used to geocode each respondent. SRL hand coded respondents with interpretable Q87-Q88b responses to census tracts. SRL's tract code was later used to map those respondents to police districts and beats, which are the analytic geographical units for the CAPS evaluation. Our research team hand geo-coded as many of the remaining respondents as possible, using responses to Q89 and incomplete cross-street information.

CAPS 2003 SURVEY
FINAL METHODOLOGICAL REPORT

August 2003

Prepared by Jennifer A. Parsons Linda Owens
Study 946

OVERVIEW

The Survey Research Laboratory (SRL) at the University of Illinois conducted this telephone survey for Dr. Wesley Skogan at Northwestern University. It is part of an ongoing evaluation of the CAPS program is examining Chicago's progress in implementing selected components of the program, as well as monitoring trends in public assessments of the quality of police service in Chicago. This is the fourth time SRL has conducted this survey for Dr. Skogan. Funding for the 2003 survey was provided by the Illinois Criminal Justice Information Authority. Jennifer Parsons, Associate Director of Research Programs, coordinated the project. Douglas Hammer was the Chicago Field Coordinator, and Marni Basic was the Champaign-Urbana Field Coordinator. Sampling activities were overseen by Linda Owens, Assistant Director for Survey Operations. The study protocol was submitted to the University of Illinois at Chicago's Institutional Review Board and approved on February 28, 2003 (IRB protocol #2003-0128).

Sampling Plan

The study was a random-digit-dial (RDD) survey of residents of the city of Chicago, Illinois. The goal of the study was to obtain 2,800 completed interviews. Initial estimates of sample rates were based on the last CAPS study (SRL 887) conducted in 2001, which suggested a starting sample size of 13,542 would be necessary to obtain 2,800 completed interviews. Estimated rates are presented in Table 1.

Table 1: Estimated Sample Rates

	Number	Rate
Total sample	13,542	
Non-duplicates	13,542	100%
Working numbers	10,157	75%
Residential	8,531	84%
Contact to screener	6,996	82%
Cooperation to screener	4,757	68%
Eligible	4,329	91%
Contact to final	3,636	84%

Cooperation to final	2,800	77%
Response rate		39%

On February 27, 2003, we ordered 16,000 pieces of sample from Survey Sampling Incorporated (SSI). Because 4,852 were non-working or non-residential, we received 11,148 records. SSI then compared those phone numbers to a database of numbers listed in white page directories and appended addresses to those that matched. The matching process resulted in 3,995 addresses. An experiment we conducted with the 1999 CAPS Survey found a significantly higher response rate among listed households that received an advance letter (compared to both unlisted and listed households that did not receive a letter). As a result, advance letters were sent to all listed numbers in the sample. Our order of 16,000 pieces of sample from SSI relied upon the assumption that approximately 15% would be screened out as non-working or non-residential, resulting in the 13,452 records necessary to complete 2,800 interviews. However, the screening procedure removed 30% of the original sample, resulting in only 11,148 records—2,304 fewer than the budgeted starting sample size. Therefore, on April 17, we ordered 3,600 more pieces of sample, 1,100 of which were screened out, leaving us with 2,500 cases. We ordered an address append for these as well, with 841 cases matching. We also sent advance letters to these respondents. A copy of this advance letter can be found in Appendix A. It was double-sided, with English on one side and a Spanish translation on the reverse side. Any adult living in a household with a telephone within the city boundaries was eligible to participate. In households with more than one eligible adult, the respondent was selected randomly using the Trodahl-Carter-Bryant method of respondent selection.

Questionnaire Development

A few changes were made to the questionnaire from the 2001 survey. At Dr. Skogan's request, we added Q44b, Q80e, and variables N1 through N5. We also enhanced the geocoding questions, discussed in the Data Reduction section of this report. All new questions were translated into Spanish and reviewed by SRL's Spanish-speaking field staff.

Questionnaire Programming

We had to update the existing survey instrument not only to reflect the new questions, but also to work with the new version of SRL's Computer-Assisted Telephone Interviewing (CATI) system. SRL utilizes the CASES system developed by the Computer-Assisted Survey Methods Program at the University of California-Berkeley, and the existing questionnaire was in CASES version 3.8. We made the necessary changes for administration in CASES version 4.3. As a quality-control measure, our field supervisors and coordinators spent a full week testing the programmed instrument before the main study began.

Pretest

Because we had fielded this study before, no pretest was necessary.

Dates of Data Collection

Interviewing began on March 26, 2003, with the release of 2,000 pieces of sample. Because of the large scope of work, interviewers from both the Urbana and Chicago offices worked on the survey. The sample release dates, release location, and sample amounts are shown in Table 2. Interviewing ended on July 11th.

Table 2: Number of Cases Released

Replicate Number	Date Released	Number of Cases Chicago	Number of Cases Urbana
a	03/26/03	2,000	2,000
b	04/02/03	2,000	2,000
c	04/11/03	2,000	2,000
d	04/22/03	2,000	2,000
e	04/30/03	2,000	2,000
f	05/01/03	1,108	1,108
g	05/06/03	892	892
h	05/21/03	1,540	1,540

Personnel

Between the two interviewing locations, a total of 72 interviewers and nine field supervisors were trained for the study. This field staff was overseen by two field coordinators (one in Urbana and one in Chicago, as noted above). All interviewers and field supervisors received a study-specific training conducted by Ms. Parsons. The training included a general orientation to the design and purpose of the study, instructions on gaining cooperation of the household and the respondent, a question-by-question review of the survey instrument (with instructions on how to record answers and how to probe), and practice interviews. All field staff were supplied with an interviewer training manual covering all aspects of the data collection procedures, which was used during the training session and as a reference manual throughout the course of the study.

Field Procedures

Most telephone interviewing was conducted on weekday evenings and weekends to increase the probability of successful contact with survey respondents. Twenty contact attempts were made, at different times of day and on different days of the week, before finalizing a case as non-contact. In the case of refusals, two callbacks were made at a later time by an interviewer

experienced at refusal conversion to increase the probability of cooperation. Monitoring of approximately 10% of all calls was carried out by both the field supervisors and the field coordinators. When respondents requested more information about the study before they consented to participate, the interviewer was instructed to record the respondent's name and address so that a copy of the advance letter could be mailed to them. Approximately a dozen such requests were received.

Average Length of Interview

The main study's interviews averaged 22 minutes in length.

Sample Management

Near the end of the original end-of-call date (June 30, 2003), it became apparent that the sample was more productive than we anticipated (in spite of the lower response rate). This difference was largely due to the fact that the sample yielded a much higher percentage of working numbers than we normally experience with RDD samples: 87.5%, compared to 75% (Tables 1 and 4). As a result, we completed far more than the 2,800 target interviews. To avoid going over budget (which was estimated with the goal of only 2,800 completed interviews), on June 24th we reduced the number of contact attempts on all pending sample to ten (our normal protocol is twenty for all dispositions except ring/no answer). At that point, 11,565 of the 13,540 cases had been finalized. As a result, 1,975 cases were affected by the change in contact attempts. Although we started at ten contact attempts on those cases, we increased the number, as the budget allowed, until we ultimately ended up with fifteen total attempts. Because the last five contact attempts on an RDD study are typically unproductive, we expect very little bias to have resulted from this change in protocol.

Data Reduction

One aspect of data reduction was the processing of all text answers to survey items. For items with an "other-specify" response option, interviewers had the option of entering a respondent's answer verbatim if it did not appear as one of the pre-coded response options. For items without an "other-specify" response option, interviewers could use a "notes" feature to record information that the project coordinator might find useful in interpreting a respondent's answer. Both types of text were reviewed throughout the progress of the entire study by the field coordinators and the project coordinator. The Data Reduction section also was responsible for producing an edited text file of all the "other-specify" variables as a deliverable at the end of the survey. The editing consisted in regularizing spelling and capitalization, filling out abbreviations, and eliminating CASES related text, such as the interviewer- and time-stamps added to each text answer. The editing eliminated back-coded text answers from the file.

The other aspect of data reduction on this study was geocoding. During past administrations of this survey, we have asked respondents for the name of the street on which they live and the nearest street that crosses it for the purposes of geocoding. However, there is high respondent error with this approach (respondents mistakenly giving two parallel streets, for example). For

the present study, therefore, we followed this question with another that asked for the exact street address (with house number). This information considerably improved our ability to geocode responses, as about 80% of respondents gave us their exact address. Geocoding is conducted online at the Census Web site. The American Factfinder program is used to locate the census tract for an address or a pair of intersecting streets. Any census tracts not found in American Factfinder are double-checked in TIGER, another online program at the Census Web site. TIGER is more time consuming to use than American Factfinder but will sometimes yield results for cases that were not found in American Factfinder.

Data Processing

The SRL Office of Survey Systems checked and cleaned the data to ensure that any illegal answers were caught and corrected. A final dataset and SPSS setup file were then created for the study.

Final Disposition of Sample and Sample Rates

The final disposition of sample for the complete sample is shown in Table 3. The sample rates are in Table 4. Tables 5 documents the sample disposition by listed/unlisted status.

Table 3: Final Disposition of Sample

Code	Disposition	Number	Percent
01	Completed interview: English	2793	20.6%
02	Completed interview: Spanish	295	2.2%
03	Partial completed interview	53	0.4%
30	No answer/busy	1606	11.9%
31	Answering machine/answering service	693	5.1%
32	Eligible R not available	898	6.6%
33	Unscreened R not available	515	3.8%
40	Final refused screener	1346	9.9%
41	Final refused interview: English	874	6.5%
42	Final refused interview: Spanish	69	0.5%
47	Unscreened refusal—privacy manager	30	0.2%
48	English screened refusal—privacy manager	10	0.1%
49	Spanish screened refusal—privacy manager	1	0.0%
55	Not able to interview during survey period	63	0.5%
56	Never able to interview	214	1.6%
70	Ineligible—R under 18	9	0.1%
71	Ineligible—resides outside of Chicago	2	0.0%
85	Deceased	6	0.0%
86	Nonworking	1687	12.5%
87	Non-residential	2025	15.0%
88	Ineligible foreign language	351	2.6%
Total		13540	

Table 4: Sample Rates

	Number	Percent
Total sample	13,540	
Non-duplicates	13,450	100%
Working numbers	11,853	87.5%
Residential	9,828	82.9%
Contact to screener	7,529	76.6%
Cooperation to screener	5,361	71.2%
Eligible	4,993	93.1%
Contact to final	4,095	82.0%
Cooperation to final	4,141	76.7%
Response rate		35.9%
Refusal rate		25.2%
Cooperation rate		58.8%

Table 5: Final Disposition of Sample, by Listed/Unlisted Status

Code	Disposition	<i>Listed</i>		<i>Unlisted</i>	
		Number	Percent	Number	Percent
01	Completed interview: English	1387	28.6%	1406	16.2%
02	Completed interview: Spanish	122	2.5%	173	2.0%
03	Partial completed interview	20	0.4%	33	0.4%
30	No answer/busy	159	3.3%	1447	16.7%
31	Answering machine/answering service	266	5.5%	427	4.9%
32	Eligible R not available	405	8.3%	493	5.7%
33	Unscreened R not available	231	4.8%	284	3.3%
40	Final refused screener	628	12.9%	718	8.3%
41	Final refused interview: English	400	8.2%	474	5.5%
42	Final refused interview: Spanish	37	0.8%	32	0.4%
47	Unscreened refusal—privacy manager	16	0.3%	14	0.2%
48	English screened refusal—privacy manager	6	0.1%	4	0.0%
49	Spanish screened refusal—privacy manager	1	0.0%		0.0%
55	Not able to interview during survey period	30	0.6%	33	0.4%
56	Never able to interview	119	2.5%	95	1.1%
70	Ineligible—R under 18	3	0.1%	6	0.1%
71	Ineligible—resides outside of Chicago	1	0.0%	1	0.0%
85	Deceased	3	0.1%	3	0.0%
86	Nonworking	647	13.3%	1040	12.0%
87	Non-residential	146	3.0%	1879	21.6%
88	Ineligible foreign language	227	4.7%	124	1.4%
Total		4,854		8,686	