

1997 Beat Team Leader (Sergeants) Training Survey

CHICAGO POLICE PERSONNEL SURVEY

1997

Please read each question carefully and circle the number that best corresponds with your answer to the question

Please circle only one answer per question

It is important that your views are represented in our reports

This survey is completely anonymous. No one but Prof. Skogan has access to your answers, and he does not know who you are.

Only summary statistics will be published

We've kept our survey data confidential for five years and we will continue to do so!

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Please circle the number that corresponds to how much you agree with each statement.

	<u>Strongly</u> <u>Disagree</u>	<u>Disagree</u>	<u>Neutral</u>	<u>Agree</u>	<u>Strongly</u> <u>Agree</u>
In the past four years, since CAPS...					
1. public support for the police has grown	1	2	3	4	5
2. the public has become more willing to cooperate with the police.	1	2	3	4	5
3. the public has learned about the difficulties facing police in this city. . .	1	2	3	4	5
4. there is better cooperation on the street from units outside the patrol division.	1	2	3	4	5
5. there is better cooperation between the police and other city agencies.	1	2	3	4	5
6. there is better cooperation between the department and the union.	1	2	3	4	5

As of today...

7. change in this department has the support of top management.	1	2	3	4	5
8. change in this department has the support of those who run the districts.	1	2	3	4	5
9. change in this department has the support of patrol officers who work the street.	1	2	3	4	5

How realistic do you think these assumptions are about the department's front-line supervisors sergeants and lieutenants?

	<u>Very</u> <u>Realistic</u>	<u>Somewhat</u> <u>Realistic</u>	<u>Somewhat</u> <u>Unrealistic</u>	<u>Very</u> <u>Unrealistic</u>
10. Supervisors will take beat team meetings seriously.	1	2	3	4
11. Supervisors will be able to teach officers how to use the problem solving model being taught to citizens and police.	1	2	3	4
12. Supervisors will foster an environment in the station that promotes face-to-face contact between officers across shifts.	1	2	3	4
13. Supervisors will seek officers' opinions when issues come up affecting their jobs.	1	2	3	4

	<u>Very Realistic</u>	<u>Somewhat Realistic</u>	<u>Somewhat Unrealistic</u>	<u>Very Unrealistic</u>
14. Officers' suggestions for improving their jobs will be taken seriously by their supervisors.	1	2	3	4
15. Supervisors will correct dispatchers if they do not assign the proper units to handle calls.	1	2	3	4
16. Supervisors will ensure that tactical and gang officers will provide appropriate support to field units.	1	2	3	4

How realistic do you think these assumptions are about beat team officers?

	<u>Very Realistic</u>	<u>Somewhat Realistic</u>	<u>Somewhat Unrealistic</u>	<u>Very Unrealistic</u>
17. Beat officers will stand up and lead productive public beat meetings	1	2	3	4
18. Beat officers will rely on citizen input to help set their priorities and do their job well.	1	2	3	4
19. Beat officers will work to address city service delivery problems in the neighborhood.	1	2	3	4
20. Beat officers will attempt to acquaint themselves personally with citizens	1	2	3	4
21. Beat officers will take the initiative to solve problems proactively.	1	2	3	4
22. Beat officers will actually use crime analysis and mapping to identify problems.	1	2	3	4
23. Beat officers will take non-crime problems seriously.	1	2	3	4
24. Beat officers will update their beat profiles on a regular basis.	1	2	3	4

How realistic do you think these assumptions are about the community?

	<u>Very Realistic</u>	<u>Somewhat Realistic</u>	<u>Somewhat Unrealistic</u>	<u>Very Unrealistic</u>
25. Citizens will become more willing to take responsibility for the safety of their own neighborhoods.	1	2	3	4
26. Citizens will turn out in enough numbers at their beat meetings.	1	2	3	4
27. Citizens will trust the police enough to work together effectively.	1	2	3	4

These questions are about beat team meetings and the new planning process

	<u>Yes</u>	<u>No</u>	<u>I'm very new on this job</u>	<u>I don't know</u>
28. Have you completed a Beat Plan Form for a beat team meeting?	1	0	2	9
29. Have you gotten any feedback from your managers about plans that were developed for your beat?	1	0	2	9
30. Have you been involved in writing or reviewing plans that have been developed for the district?	1	0	2	9
31. Have you received any feedback about your district's first district plan?	1	0	2	9
32. Are your officers making use of their beat plan?	1	0	2	9
33. Are your officers making good use of their beat profiles?	1	0	2	9
34. Are your officers making good use of ICAM maps?	1	0	2	9
35. Are your officers making good use of city service request forms?	1	0	2	9
36. Are your officers making good use of information they get at beat community meetings?	1	0	2	9
37. Which do you think are the 2 most important sources of information about problems on your beat? Please check just the TWO MOST IMPORTANT				
_____ a. officer observation				_____ b. supervisors observations
_____ c. calls for service				_____ d. beat community meetings
_____ e. elected officials				_____ f. other city agencies
_____ g. ICAM or crime analysis				_____ h. other community contacts
_____ i. other units in the department				

38. How useful have beat team meetings been in your district?
 1_____ very useful 2_____ somewhat useful 3_____ useless

*We are always giving students grades. This time, please give **YOURSELF** a grade. Evaluate yourself like the university does, using an A (very good) B (good) C (average) D (poor) or F (very poor)? Be objective!*

My grade is... don't

		A	B	C	D	F	<u>know</u>
39.	Spotting problems that need attention? . . .	5	4	3	2	1	9
40.	Getting other agencies involved in responding to problems when they can? . . .	5	4	3	2	1	9
41.	Providing leadership at public meetings? . .	5	4	3	2	1	9
42.	Being a good public speaker at meetings? . .	5	4	3	2	1	9
43.	Really doing something about problems residents bring up at public meetings? . . .	5	4	3	2	1	9
44.	Taking non-crime problems seriously?	5	4	3	2	1	9
45.	Organizing residents to deal with problems?	5	4	3	2	1	9
46.	Getting to know ordinary residents while working the street?	5	4	3	2	1	9
47.	Taking beat team meetings seriously?	5	4	3	2	1	9

Please describe yourself.

48. What is your gender? 1 male or 2 female

49. What is your background?

- Black/African-American . . . 1
- Hispanic/Latino 2
- White/Caucasian 3
- Asian 4
- Other 5

50. In what year were you born? _____

51. What is your present rank?

- Police Officer . . . 1 Lieutenant 3
- Sergeant 2 Captain 4
- Other 5

52. What is your present assignment (**we keep this confidential, like everyting else**)?

- District Number _____ (to match to district crime data)
- Beat Number _____ (to match to beat crime data)
- OR circle here ____99____ if you have no regular district

Thank's for your cooperation!