

CHICAGO POLICE PERSONNEL SURVEY 1998

Please read each question carefully and circle the number that best corresponds with your answer to the question.

It is important that your views are represented in our reports.

This survey is completely anonymous. The CPD does not have access to your answers. Only summary statistics will be published.

We've kept our survey data confidential for five years and we will continue to do so.

Thank you for your cooperation.

Please circle the number that best corresponds to how much you agree with each statement.

In the past five years, since CAPS began...	<u>Strongly</u> <u>Disagree</u>	<u>Disagree</u>	<u>Neutral</u>	<u>Agree</u>	<u>Strongly</u> <u>Agree</u>
Q1. public support for the police has grown	1	2	3	4	5
Q2. the public has become more willing to cooperate with the police.	1	2	3	4	5
Q3. the public has learned about the difficulties facing police in this city. . .	1	2	3	4	5
Q4. there is better cooperation on the street from units outside the patrol division.	1	2	3	4	5
Q5. there is better cooperation between the police and other city agencies.	1	2	3	4	5
Q6. there is better cooperation between the department and the union.	1	2	3	4	5

As of today...

Q7. change in this department has the support of top management.	1	2	3	4	5
Q8. change in this department has the support of those who run the districts..	1	2	3	4	5
Q9. change in this department has the support of patrol officers who work the street.	1	2	3	4	5

Q10. How long have you been working on your current beat?

_____ _____
Years Months

Q11. How often do you attend beat community meetings?

every meeting.....4 less than half per year.....2
every other meeting.....3 never.....1

Q12. What are your responsibilities at beat community meetings? (Please circle all of your responsibilities)

supervise.....	12	bring crime maps/stats.....	6
chair meeting.....	11	answer questions from the floor.....	5
set agenda.....	10	make presentations.....	4
complete CAPS service request.....	9	represent Neighborhood Relations.....	3
report on a case or issue.....	8	just attend; don t have a role.....	2
provide special information.....	7	other _____	1

(explain briefly)

Q13. Who usually sets the agenda for your beat community meetings?

beat officer/sergeant.....	5	neighborhood relations officer.....	2
civilian facilitator.....	4	other (describe briefly) _____	1
police <u>and</u> civilian facilitator.....	3		

Q14. Who typically chairs your beat community meeting?

beat officer/sergeant.....	5	neighborhood relations officer.....	2
civilian facilitator.....	4	other (describe briefly) _____	1
police <u>and</u> civilian facilitator.....	3		

Q15. How satisfied are you with community attendance?

very satisfied.....	4	somewhat dissatisfied.....	2
somewhat satisfied.....	3	very dissatisfied.....	1

Q16. How well do beat meeting attendees represent the beat?

very representative.....	4	somewhat not representative.....	2
somewhat representative.....	3	not representative.....	1

Q16a. Who is not being represented? (Skip if not applicable) _____

Q17. In general, what is the relationship between police and residents at beat meetings?

very congenial.....	4	somewhat strained.....	2
somewhat congenial.....	3	very strained.....	1

Q18. In general, are problems discussed at beat meetings usually of concern to the entire beat, part of your beat, or just individuals?

entire beat.....	4	just individuals.....	2
part of the beat.....	3	all of the previous options.....	1

Q19. How satisfied are you with the effectiveness of your beat community meetings?

very satisfied.....4	somewhat dissatisfied.....2
somewhat satisfied.....3	very dissatisfied.....1

Q20. Are problems identified during your beat community meetings?

yes.....1
no.....0 [skip to Q21]

Q20a. If yes, most often by whom?

police.....3	police and residents.....1
residents.....2	

Q21. Are problems analyzed during beat community meetings?

yes.....1
no.....0 [skip to Q22]

Q21a. If yes, most often by whom?

police.....3	police and residents.....1
residents.....2	

Q22. Who most often implements strategies for solving problems discussed at beat meetings?

police.....8	private agencies.....4
individual residents.....7	community groups/block clubs.....3
police and residents.....6	CAPS implementation organizers.....2
city services.....5	no one.....1

Q23. Do supervisors take beat team meetings seriously?

very seriously.....4	not too seriously.....2
somewhat seriously.....3	not at all seriously.....1

Q24. How often do you attend beat team meetings?

every meeting.....4	infrequently.....2
almost every meeting.....3	almost never.....1

- Q25. Is there discussion of the Beat Plan(s) at the beat team meeting?
 most of the time.....4 almost never.....2 don t attend meetings.....9
 some of the time.....3 never.....1
- Q26. How often are the Beat Plans updated?
 very often.....4 not very often.....2
 somewhat often.....3 never.....1
- Q27. Do you find Beat Plans useful?
 very useful.....4 not very useful.....2
 somewhat useful.....3 not at all useful.....1
- Q28. Does your beat team consider citizen input to help identify priority problems?
 very often.....4 not very often.....2
 somewhat often.....3 never.....1
- Q29. Have you seen the District Plan?
 yes.....1
 no.....0
- Q30. How often do you actually use the CAPS problem-solving model (identify, prioritize, analyze, strategize, implement)?
 very often.....4 not very often.....2
 somewhat often.....3 never.....1 [skip to Q32]
- Q31. Is the CAPS problem-solving model actually useful?
 very useful.....4 not very useful.....2
 somewhat useful.....3 not at all useful.....1
- Q32. Do you have the time to do preventive work and not just react to the radio?
 very often.....4 not very often.....2
 somewhat often.....3 never.....1
- Q33. Can you request and get down time to work on your beat plans?
 very often.....4 not very often.....2
 somewhat often.....3 never.....1
- Q34. Generally, how responsive are City Service departments to service requests you submit?

very responsive.....4	not very responsive.....2	don t use forms.....1
somewhat responsive.....3	not at all responsive.....1	

Q34a. Are there any City Service requests that are particularly hard to get fulfilled? (If yes, please specify)

Q35. Which do you think are the two most important sources of information about problems on your beat? (Please circle just the TWO MOST IMPORTANT)

officer observation.....9	supervisors observations.....4
calls for service.....8	beat community meetings.....3
elected officials.....7	other city agencies.....2
ICAM or crime analysis.....6	other community contacts.....1
other units in the department.....5	

Q36. Do you actually use crime analysis and mapping to identify problems?

very often.....4	not very often.....2
somewhat often.....3	never.....1

Q37. How does ICAM2 compare to the original ICAM system?

more useful.....4	less useful.....2
the same.....3	never used.....1

Q38. Generally, do the same officers consistently work in your beat?

yes.....1
no.....0

Q39. Do your supervisors correct dispatchers if they do not assign the proper units to handle calls?

very often.....5	not very often.....3	rarely needed.....1
somewhat often.....4	never.....2	

Q40. Do supervisors set aside time for face-to-face communication during roll call?

very often.....4	not very often.....2
somewhat often.....3	never.....1

Q41. Do you find face-to-face communication useful?

very useful.....4	not very useful.....2
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somewhat useful.....3

not at all useful.....1

Q42. How often do beat officers use the master beat file?

very often.....4

not very often.....2

somewhat often.....3

never.....1

**In the past five years, since CAPS,
is there better cooperation on the
street from...**

	<u>Much better</u>	<u>Better</u>	<u>No Improvement</u>	<u>Worse</u>
Q43. rapid response units?	4	3	2	1
Q44. tactical units?	4	3	2	1
Q45. detectives?	4	3	2	1
Q46. narcotics?	4	3	2	1
Q47. gangs?	4	3	2	1
Q48. vice?	4	3	2	1

Q49. Do your supervisors ensure that tactical and gang officers will provide appropriate support to field units?

very often.....4

not very often.....2

not needed.....1

somewhat often.....3

never.....1

Q50. Prior to this meeting, have you worked with a community organizer or service coordinator from the CAPS Implementation Office?

yes.....1

uncertain.....9

no.....0 [skip to Q50]

Q50a. If yes, do you find them a useful resource?

very useful.....4

not very useful.....2

somewhat useful.....3

not at all useful.....1

Please describe yourself.

Q60. Are you: male.....1 female.....2

Q61. What is your racial background?

African-American/Black.....6

Pacific Islander.....2

American Indian.....5

White (Non-Hispanic).....1

Asian.....4

Other.....9

Latino/Hispanic.....3

(please specify other)_____

Q62. In what year were you born? 19_____

Thank you for your cooperation!